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JCM Global and CasinoSoft Announce Technology Partnership

CasinoSoft's Industry-Leading Jackpot and Tax Form Solutions Now Integrated with JCM's Award-Winning FUZION® Technology

LAS VEGAS (March 26, 2026) – JCM Global® (JCM) and CasinoSoft, now part of Pavilion Payments, have announced a new technology partnership integrating CasinoSoft's jackpot processing and W-2G tax form solutions with JCM's award-winning FUZION® technology.

The integration enhances casino operations by enabling jackpot payouts via TITO tickets while seamlessly supporting W-2G tax form processing at the point of play. By combining CasinoSoft's established compliance and jackpot solutions with JCM's secure FUZION infrastructure, casino operators can improve speed, accuracy, and overall service during jackpot events.

The integration is another fulfillment of JCM's product objectives for FUZION, delivering added value and increased functionality to the technology by integrating third-party software and solutions that benefit JCM's FUZION customers and their guests.

This particular integration will enhance the player experience by enabling players to quickly receive their jackpot payout through a TITO ticket, speeding slot personnel responses for jackpot events. The powerful FUZION system provides the secure infrastructure for CasinoSoft's application to securely initiate the printing on slot machines with the FUZION system and GEN5® printer.

Attendees at the Indian Gaming Tradeshow & Convention can get a demonstration in JCM's booth #1433.

"FUZION was built to enable innovation through secure connectivity and controlled access across the casino floor," said Dave Kubajak, SVP of Sales, Marketing, and Operations at JCM Global. "CasinoSoft's decision to integrate demonstrates how third-party software providers can leverage our network system to support convenient, on demand printing use cases at the slot machine."

"CasinoSoft has been a trusted provider of compliance and jackpot processing solutions across the gaming industry," said Diallo Gordon, CEO of Pavilion Payments. "As part of Pavilion, we are focused on extending these capabilities through strategic integrations like JCM's FUZION technology – advancing a more connected, intelligent platform that simplifies operations, strengthens compliance, and scales with the evolving needs of casino operators."

"CasinoSoft was built to handle the complexity of jackpot processing and compliance in high-volume casino environments," said Matt Montano, Senior Vice President of Innovations at Pavilion Payments. "By extending those capabilities through JCM's FUZION technology, we're enabling operators to execute critical workflows instantly at the machine – improving accuracy, reducing delays, and minimizing operational lift."



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JCM's award-winning FUZION technology was built with a double-encrypted data superhighway that connects the slot, its iVIZION® bill validator, and its GEN5 thermal printer to the casino's backend. FUZION offers dozens of groundbreaking benefits for casinos, including real-time peripheral performance data; proactive alerts for drops, e-drops, and fills; real-time asset monitoring and tracking; and dispute resolution with high resolution banknote/TITO images.

Learn more about JCM's FUZION technology and all of JCM's leading products at the Indian Gaming Tradeshow & Convention in booth #1433, and join JCM on [LinkedIn](#), [Facebook](#), and [YouTube](#).

About JCM Global

JCM Global is a world leader in transaction and payment technologies. From its global network of offices, the company provides award-winning solutions such as bill validators, note recyclers, printers, systems solutions, and more. Since 1955, its spirit of innovation has resulted in ground-breaking products and components that have earned multiple patents and set worldwide standards. JCM is trusted by operators and suppliers in the banking, gaming, kiosk, retail, transportation, and vending industries. Please visit www.jcmglobal.com for more information.

About Pavilion Payments

Pavilion Payments enables the world's gaming entertainment leaders to create exceptional consumer experiences and maximize spend across physical and digital properties. As a leading omnichannel payments and technology provider, Pavilion delivers integrated software, funding solutions, and operational tools that power seamless, secure transactions across the gaming ecosystem.

Through its expanding platform, Pavilion combines payments, automation, loyalty, and data-driven capabilities to help operators streamline operations, strengthen compliance, and drive growth. This includes CasinoSoft, a trusted provider of compliance and jackpot processing solutions, whose technology supports critical functions such as Title 31, tax forms, and automated document management.

Together, Pavilion's solutions make it easier for operators to manage complex workflows while enabling players to fund play, access winnings, and engage across channels with confidence and convenience.

For more information, visit www.pavilionpayments.com

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