**JCM Global Upgrades Bill Validators, Replaces Competitor's TITO Printers at Sycuan Casino Resort**

### *JCM installs iVIZION bill validator, GEN5 thermal printer*

LAS VEGAS (April 8, 2024) – JCM Global® (JCM) has completed one of the largest single property updates in its history, upgrading bill validators and replacing printers on the 2,400 slot machines at Sycuan Casino Resort. JCM upgraded its award-winning UBA bill validator to its highly advanced iVIZION® bill validator. Additionally, JCM installed its leading GEN5® thermal printer, replacing a competitive product.

By installing iVIZION and GEN5 and integrating the existing JCM ICB® system, the Sycuan casino floor is now protected by the industry's most complete peripheral and software system and is prepared for JCM's FUZION® technology in the future.

"The swap of hardware was a true success story, JCM has revolutionized their new standard for efficiency and reliability. Sycuan Casino Resort and JCM's successful partnership in swapping out a combined 2400 BV's and Printers exemplifies the power of collaboration and innovation in the gaming industry," said Executive Director of Slots, Mary Meier.

"Sycuan Casino Resort has been named the best casino in San Diego, and JCM is proud to contribute to that legacy. We are thrilled to strengthen our relationship with Sycuan Casino Resort by bringing the world's best technologies to their casino floor. This large-scale upgrade is a testament to the industry leadership of Sycuan's management team and the reputation of JCM's leading iVIZION and GEN5 solutions," said JCM SVP of Sales, Marketing & Operations Dave Kubajak.

Over 90% of Native American and First Nation casinos in North America trust JCM technology solutions.

iVIZION is the gaming industry's leading bill validator and sees better, thinks smarter, and runs faster than any product in its class. GEN5 has faster print speeds and larger memory for ticket printing and advanced couponing messages. FUZION offers dozens of benefits for casinos, including real-time peripheral performance data; proactive alerts for drops, e-drops, and fills; real-time asset monitoring and tracking; and dispute resolution with high resolution banknote/TITO images.

**About JCM Global**
JCM Global is a world leader in transaction and payment technologies. From its global network of offices, the company provides award-winning solutions such as bill validators, note recyclers, printers, systems solutions, and more. Since 1955, its spirit of innovation has resulted in ground-breaking products and components that have earned multiple patents and set worldwide standards. JCM is trusted by operators and suppliers in the banking, gaming, kiosk, retail, transportation, and vending industries. Please visit www.jcmglobal.com for more information.

**About Sycuan Casino Resort**
Sycuan Casino Resort began as a humble Bingo Palace in 1983. Now more than 40 years later, it has become a community landmark and one of San Diego's premier casino and resort destinations. Sycuan recently completed a

$260M expansion, which includes a 12-story luxury hotel tower with over 300 guest rooms and 57 suites. Guests can enjoy a wide range of onsite amenities, including a variety of new restaurants from fast-casual to fine dining, meeting and event space, a full-service spa, fitness center, and a state-of-the-art pool and gardens area with a lazy river and swim-up bar. Sycuan also boasts a newly expanded casino floor for a total of 2,400 slot machines and 54 table games in a variety of gaming options. Sycuan is open 24 hours a day, seven days a week. For more information, visit www.sycuan.com or call 619-445-6002.

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