

Customer Notification



Notification No.: 20251101

Version: 1.0

Page: 1 of 1

Release Date: November 1, 2025

Effective Date: November 1, 2025

Notification Status: ☒ Advisory ☐ Mandatory ☐ Announcement

Classification: ☒ Firmware ☒ Hardware ☐ Policy/Procedure

Description: Component Discontinuation Notice - DBV®-400 Banknote Validator

Hardware: DBV®-400 Banknote Validator
(All Models)

Territory: All

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Background:

JCM Global® has been informed by one of our electronics component suppliers that the digital-to-analog converter used on the DBV®-400 Banknote Validator CPU Board has been discontinued by the manufacturer.

Resolution:

JCM Engineering has successfully identified a compatible replacement component. All newly-manufactured DBV-400 Units will incorporate this component on the CPU Board moving forward.

Note: The new DBV-400 CPU Board will have Boot ver. B05, and the Firmware Version will be V138.xx or higher. For compatibility, the Firmware version V138.xx is backward compatible for use on existing DBV-400 units.

Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.

JCM American Corporation • 925 Pilot Road • Las Vegas, Nevada 89119
Phone 800-683-7248 or 702-651-0000 • Fax: 702-644-5512
Email: sales@jcmglobal.com

JAPAN CASH MACHINE CO., LTD. (HQ) • Parks South Square,
2-11-18, Nambanaka, Naniwa-ku, Osaka, 556-0011 JAPAN
Phone +81-6-6643-8400 • Fax: +81-6-4393-8180
Email: Shohin@jcm-hq.co.jp

JCM EMEA • Mündelheimer Weg 60 D-40472 • Düsseldorf, Germany
Tel +49-211-530-645-60 • Fax: +49-211-530-645-65
Email: support@jcmglobal.eu

Asia and Oceania • JCM American
Unit 21, 8 Avenue of the Americas Newington, NSW 2127 Australia
Tel +61-2-9648-0811 • Fax: +61-2-9647-1438
Email: Sales-AsiaPac@jcmglobal.com