Customer **Notification**



Notification No.: 20251001		rsion: 1.0	Page: 1 of 1		
Release Date: October 1, 2025 Effective Date				ctober 1, 2025	
Notification Status:		X Advisory	Mandatory	Announcement	
Classification:		X Firmware	X Hardware	☐ Policy/Procedure	
Description: Component Discontinuation Notice - DBV®-500 S Banknote Validator					
Hardware:	DBV®-500 S Banknote Validator (All Models) N/A		Territory: All		
Interface:			Check Sum: N/A		
Firmware Version(s): N/A			CR	CRC (seed = 0000): N/A	

Background:

JCM Global[®] has been informed by one of our electronics component suppliers that the digital-to-analog converter used on the DBV®-500 S Banknote Validator Main Sensor Board has been discontinued by the manufacturer.

Resolution:

Our Engineering Team has successfully identified a compatible replacement component. All newly-manufactured DBV-500 S Units will incorporate this part moving forward.

Note: To ensure compatibility with the new component, all DBV-500 S Banknote Validators must be updated to Firmware Version 1.60-xx or higher. This version is fully backward compatible with both existing DBV-500 S units and future production models.

Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.

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