

Customer Notification



Notification No.: 20251001

Version: 1.0

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Release Date: October 1, 2025

Effective Date: October 1, 2025

Notification Status: ☒ Advisory ☐ Mandatory ☐ Announcement

Classification: ☒ Firmware ☒ Hardware ☐ Policy/Procedure

Description: Component Discontinuation Notice - DBV®-500 S Banknote Validator

Hardware: DBV®-500 S Banknote Validator
(All Models)

Territory: All

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Background:

JCM Global® has been informed by one of our electronics component suppliers that the digital-to-analog converter used on the DBV®-500 S Banknote Validator Main Sensor Board has been discontinued by the manufacturer.

Resolution:

Our Engineering Team has successfully identified a compatible replacement component. All newly-manufactured DBV-500 S Units will incorporate this part moving forward.

Note: To ensure compatibility with the new component, all DBV-500 S Banknote Validators must be updated to Firmware Version 1.60-xx or higher. This version is fully backward compatible with both existing DBV-500 S units and future production models.

Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.