# Customer **Notification**



<b>Notification No.:</b> 20221231-a			Version: 1.0		<b>Page:</b> 1 of 1			
Release Date: December 31, 2022 Effective Date: December 31, 2022								
<b>Notification Status:</b>		Advisory	Mandat	ory X	Announcement			
Classification:		X Firmware	Hardwa	are 🔲	Policy/Procedure			
Description: VEGA™-10x Banknote Validator Product Discontinuation Notice								
Hardware:	VEGA™ Series Banknote Va (All Models) N/A		alidators Territo		.II			
Interface:				Check Sum	1: N/A			
Firmware Version(s): N/A				CRC (seed = 0000): N/A				

#### **Conditions:**

JCM Global<sup>®</sup> announces the discontinuation of the following VEGA™ Series Banknote Validator product lines:

Model	Last Purchase Order Accepted	Software Support Discontinuation*	Service and Parts Discontinuation**
VEGA-10x Series	June 30, 2023	June 30, 2025	June 30, 2027

Note: VEGA-RC™ Series and VEGA-RC Twin™ Series Banknote Recyclers are not affected by this Product Discontinuation Notice.

#### Software Discontinuation Policy

- \*JCM Global will support the following Software Development categories until June 30, 2025:
  - Addition of newly-issued Banknotes to existing country firmware;
  - Removal of old Banknotes going out of circulation from existing country firmware;
  - Improvement of acceptance rate on existing country firmware;
  - · Addition of countermeasures against manipulation, fraud or counterfeits.

Certain restrictions to the Software Discontinuation Policy may apply.

## Service Parts Support

\*Service Parts are subject to availability.

### Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.

JCM Global® Corporation • 925 Pilot Road • Las Vegas, Nevada 89119 Phone 800-683-7248 or 702-651-0000 • Fax: 702-644-5512 Email: sales@jcmglobal.com

JAPAN CASH MACHINE CO., LTD. (HQ) • 2-3-15, Nishiwaki, Hirano-ku, Osaka, 547-0035 JAPAN Phone +81-6-6703-8400 • Fax: +81-6-6707-0348 Email: Shohin@jcm-hq.co.jp

**JCM EMEA •** Mündelheimer Weg 60 D-40472 • Düsseldorf, Germany Tel +49-211-530-645-60 • Fax: +49-211-530-645-65 Email: support@jcmglobal.eu

Asia and Oceania • JCM American Unit 21, 8 Avenue of the Americas Newington, NSW 2127 Australia Tel +61-2-9648-0811 • Fax: +61-2-9647-1438 Email: Sales-AsiaPac@jcmglobal.com