

Customer Notification



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Version: 1.0

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Release Date: December 31, 2022

Effective Date: December 31, 2022

Notification Status: Advisory Mandatory Announcement

Classification: Firmware Hardware Policy/Procedure

Description: VEGA™-10x Banknote Validator Product Discontinuation Notice

Hardware: VEGA™ Series Banknote Validators
(All Models)

Territory: All

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Conditions:

JCM Global® announces the discontinuation of the following VEGA™ Series Banknote Validator product lines:

Model	Last Purchase Order Accepted	Software Support Discontinuation*	Service and Parts Discontinuation**
VEGA-10x Series	June 30, 2023	June 30, 2025	June 30, 2027

Note: VEGA-RC™ Series and VEGA-RC Twin™ Series Banknote Recyclers are not affected by this Product Discontinuation Notice.

Software Discontinuation Policy

*JCM Global will support the following Software Development categories until June 30, 2025:

- Addition of newly-issued Banknotes to existing country firmware;
- Removal of old Banknotes going out of circulation from existing country firmware;
- Improvement of acceptance rate on existing country firmware;
- Addition of countermeasures against manipulation, fraud or counterfeits.

Certain restrictions to the Software Discontinuation Policy may apply.

Service Parts Support

**Service Parts are subject to availability.

Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.