



To: JCM Customers
From: David Kubajak – SVP Sales, Marketing, and Operations
CC: Cliff Buckley – Director of Sales; Jessica Wige – Sales Admin Manager
Date: December 1, 2021
Re: Spare Parts and Service Parts Pricing Increase – Effective January 1, 2022

Valued Customer,

This letter serves as notification that our company will be increasing spare parts and service parts pricing effective January 1, 2022, due to the continuing escalation of global supply chain challenges being experienced throughout the world related to the COVID-19 pandemic.

Specifically, our price increases are occurring in response to ongoing cost increases in all raw material categories (plastics, metals, semiconductors, electronic components, packaging materials, etc.), global labor shortages with increased cost, and unprecedented shipping demand dramatically increasing freight costs.

All orders placed from January 1, 2022, must have the new pricing for acceptance and to receive an order confirmation from our Sales Administration team. All orders must meet our existing \$250 minimum order policy.

JCM Global remains grateful for your continued business and understanding during these challenging times. We look forward to providing excellent service and support in the future for all your cash handling, transaction management, and technology solutions needs.

Best Regards,

David C. Kubajak

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SVP – Sales, Marketing, and Operations

JCM Global Corporation