

Customer Notification



Notification No.: 20181109

Version: 1.0

Page: 1 of 1

Release Date: November 09, 2018

Effective Date: November 09, 2018

Notification Status: Advisory Mandatory Announcement

Classification: Software Hardware Policy/Procedure

Description: ICB® MDM v2.x and WebReports v2.x Extended Product Support Notice

Hardware: N/A

Territory: All

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Conditions:

JCM Global is extending support for ICB® MDM v2.x and ICB WebReports v2.x through July, 2019 to coincide with Microsoft®'s discontinuation date for extended support of the Microsoft products listed below. After July 2019, JCM Engineering will no longer support MDM v2.x and WebReports v2.x.

Operating System/Product	Product Updates Discontinuation
Microsoft Windows XP	April, 2014
Microsoft Windows 7	January, 2015
Microsoft Windows 8	January, 2018
Windows Server 2003	July, 2015
Windows Server 2005	April, 2016*
Windows Server 2008	January, 2015
SQLdBase 2005	April, 2016
SQLdBase 2008	July, 2019*

* Extended Support end date

Resolution:

JCM Global Customers are encouraged to contact their JCM Sales Representative to find out more information regarding the upgrade to ICB MDM v3.x and ICB WebReports v3.x, which are compatible with the latest Microsoft products.

Contact your local JCM Sales Representative or JCM Customer Service for more information.

Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.

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