Customer Notification



| Notification No.: 20160201 | Ver | sion: 1.0 | Page: 1 of 1 | | |
|---|------------|------------|-------------------------------|--|--|
| Release Date: February 01, 2016 Effective Date: February 01, 2016 | | | | | |
| Notification Status: | ☐ Advisory | Mandatory | X Announcement | | |
| Classification: | X Firmware | X Hardware | Policy/Procedure | | |
| Description: JCM Global® CS-20 TRAD/CS-30 TRAD EOL Discontinuation Notice | | | | | |
| Hardware: CS-20 TRAD/CS-30 TRAD All Models | | dels Terri | itory: All | | |
| Interface: N/A | ice: N/A | | ck Sum: N/A | | |
| Firmware Version(s): N/A | | | CRC (seed = 0000): N/A | | |
| | | | | | |

Conditions:

JCM Global is announcing the discontinuation of the following product lines:

| Model | Last Purchase Order Accepted | Deadline to Order | Service Parts Discontinuation |
|------------|---------------------------------|----------------------|----------------------------------|
| CS-20 TRAD | 18 JAN 16 | 18 JAN 16 | 18 JAN 19 |
| CS-30 TRAD | 18 JAN 16 | 18 JAN 16 | 18 JAN 19 |

Finished Goods

Deadline to order Finished Goods as Last Buy: 18 JAN 16.

<u>Service Parts Support</u>
***Service Parts are subject to availability.

MOQ500 for Service Parts.

Deadline to order Service Parts as Last Buy: 18 DEC 18.

This information is subject to change at anytime, based on stock availability.

Resolution:

Orders for the CS-20 and CS-30 Units will no longer be accepted.

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.

JCM Global® Corporation • 925 Pilot Road • Las Vegas, Nevada 89119 Phone 800-683-7248 or 702-651-0000 • Fax: 702-644-5512 Email: sales@jcmglobal.com

JAPAN CASH MACHINE CO., LTD. (HQ) • 2-3-15, Nishiwaki, Hirano-ku, Osaka, 547-0035 JAPAN Phone +81-6-6703-8400 • Fax: +81-6-6707-0348 Email: Shohin@jcm-hq.co.jp

JCM EMEA • Mündelheimer Weg 60 D-40472 • Düsseldorf, Germany Tel 49-211-530645-0 • Fax: 49-211-53064545 Email: sales@jcmglobal.eu

JCM Gold (HK) LTD. • Unit 1-7, 3-F., • Favor Industrial Centre, 2-6 Kin Hong Street, Kwai Chung, N.T. Hong Kong Tel +852-2429-7187 • Fax: +852-2929-7003 Email: asiasupport@jcmglobal.com