



# Customer Notification



**Notification No.:** 20150727      **Version:** 1.1      **Page:** 1 of 1  
**Release Date:** July 27, 2015      **Effective Date:** July 27, 2015  
**Notification Status:**     Advisory       Mandatory       Announcement  
**Classification:**       Firmware       Hardware       Policy/Procedure  
**Description:**      UBA Firmware – Security Enhancement  
**Hardware:**      UBA-1x/2x      **Territory:** United States Dollar (USD)  
**Interface:**      ID-003, ID-024, ID-028, ID-0G8      **Check Sum:** N/A  
**Firmware Version(s):**      Versions 2.71-xx and prior      **CRC (seed = 0000):** N/A

## Conditions:

JCM Engineering received a report of an isolated incident (one casino located in California) claiming the acceptance of suspect counterfeit 1996 Series \$100 USD notes on the UBA-10, UBA-14, and UBA-24 platforms. JCM Engineering performed extensive testing and analysis of the suspect counterfeit notes on all products and verified acceptance of the notes only on the UBA-10, UBA-14, and UBA-24 platforms. No other JCM products are affected. The following firmware versions will be updated:

Product	Protocol	Firmware Version
UBA-10	ID-003	v2.71-51 (or prior)
UBA-10	ID-024	v2.71-24 (or prior)
UBA-14/24	ID-003	v2.71-39 (or prior)
UBA-14/24	ID-024	v2.71-36 (or prior)
UBA-14/24	ID-028	v2.71-25 (or prior)
UBA-14/24	ID-0G8	v2.71-73 (or prior)

## Resolution:

On or before August 21, 2015 new UBA-10, UBA-14, and UBA-24 USA firmware for all protocols (ID-003, ID-024, ID-028, ID-0G8) will be released to our OEM partners to resolve the identified conditions. JCM is working with our OEM partners and regulatory and testing agencies to expedite release of the new firmware versions to the field.

**Notes:** The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.