



Notification No.: 20130308

Version: 1.1

Page: 1 of 2

Release Date: March 27, 2013

Effective Date: March 08, 2013

Notification Status: Advisory Mandatory Announcement

Classification: Firmware Hardware Policy/Procedure

Description: TBV Transport Cover and CPU

Hardware: TBV-100 and TBV-101 (all models)

Territory: All

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Conditions:

JCM Engineering has received field reports of physically damaged components under the TBV Transport Front Cover. After a detailed investigation, JCM Engineering identified during the installation of the Transport Front Cover, that the protruding ribs on the cover (Figure 1) may damage CPU Board Components IC28 and F5 (Figure 2). The damage can prevent the unit from properly calibrating or can cause unit failure.

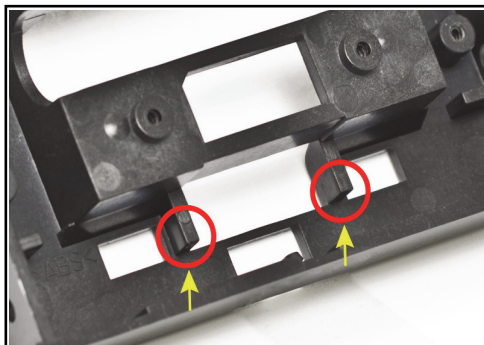


Figure 1

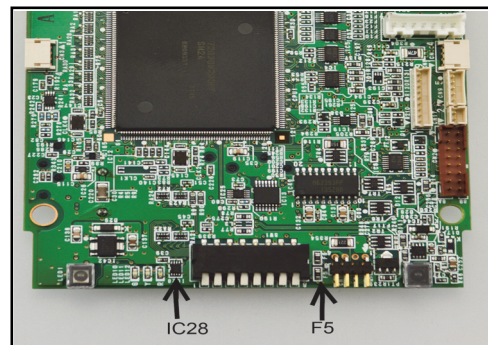


Figure 2

Resolution:

JCM Engineering has modified the Transport Front Cover to have a notched rib design to prevent contact with the CPU board components (Figure 3). JCM Engineering is requesting all customers with TBV 100/101 Transports manufactured prior to January 2013 contact JCM to receive replacement Transport Front Covers. This modification became standard on all production units beginning in January 2013.

(continued on reverse)



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Resolution (continued):

The TBV Transport manufacture date is determined by the first 4 digits of the serial number (refer to Figure 4). The first two digits indicate the year of manufacture (for example, 11 means 2011), while the second two digits indicate the month of manufacture (for example, 01 means January).

This notification applies to TBV-100 and TBV-101 (FSH, ASH, GSH, FLD, or GLD) Transports shipped prior to January 2013. These units should receive replacement Transport Front Covers (EDP# 150539). In the event that a Transport CPU board is damaged, a CPU board (EDP# 188462) can also be ordered and replaced. (This notification replaces CN-20130308 v1.0 Release Date March 08, 2013.)

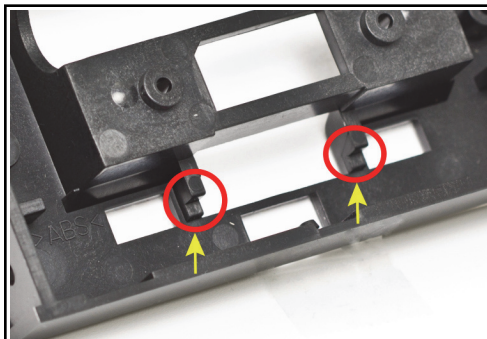


Figure 3



Figure 4

Note:

The intent of this announcement is to accurately reflect information available as of this writing. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.