



Customer Notification



Notification No.:	20101231	Revision: 1.0	Page: 1 of 1
Release Date:	Dec 31, 2010	Effective Date:	Dec 31, 2010
Notification Status:	<input type="checkbox"/> Advisory	<input type="checkbox"/> Mandatory	<input checked="" type="checkbox"/> Announcement
Classification:	<input checked="" type="checkbox"/> Firmware	<input checked="" type="checkbox"/> Hardware	<input type="checkbox"/> Policy/Procedure
Description:	WBA Product Discontinuation Notice		
Hardware:	WBA All Models		
Interface:	All	Check Sum:	n/a
Firmware Version(s):	n/a	CRC (seed = 0000):	n/a

Conditions:
JCM Global is announcing the discontinuation of the following product lines:

Model	Unit Production Discontinuation	Software Support Discontinuation	Service Parts Discontinuation
WBA-12/13-SS/SU	12/31/2010	12/31/2012* 12/31/2013**	12/31/2014
WBA-14/15-SS2/SU2			
WBA-1B4S/2B4S			
WBA-22/23-SS/SU			
WBA-24/25-SS/SU/SS2	12/31/2011		
WBA-24/25-SU2			
WBA-24/25-SS3B			
WBA-24/25-LD2			
WBA-12/13/22/23-GSU	12/31/2010		
All other WBA models			

Software Discontinuation Policy
*JCM Global will support the following software development categories until 12/31/2012:

- Addition of newly issued banknotes to existing country firmware
- Removal of old banknotes going out of circulation to existing country firmware
- Improvement of acceptance rate on existing country firmware

**JCM Global will support the following software development category until 12/31/2013:

- Addition of countermeasures against: manipulation, fraud, or counterfeits.

Certain restrictions to the software discontinuation policy may apply.

Notes:
The intent of this announcement is to accurately reflect information at the time of this writing. This information can change at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.