

Customer Notification

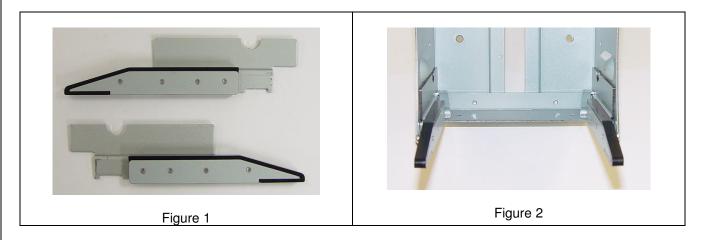
Notification №.:	20081114	Revision: 1.0	Page: 1 of 2
Release Date:	Nov 14, 2008		
Notification Status:	🛛 Advisory	Mandatory	Announcement
Classification:	Firmware	🛛 Hardware	Policy/Procedure
Description:	UBA Frame Modification Retrofit		
Hardware:	UBA all models		
Interface:	n/a	Check Sum: n/a	
Firmware Version(s):	n/a	CRC (seed = 0000)	n/a

Conditions:

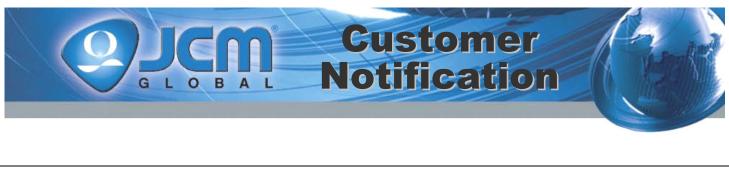
JCM Engineering has identified a condition where excessive forceful insertion of a cashbox into a UBA frame can cause damage to the TR stand.

Resolution:

JCM Engineering has developed a retrofit kit for the frame used in the UBA units (Kit UBA Frame Retrofit, P/N 701-100090R). The frame modification consists of two ramps that attach to the frame (Refer to Figure 1). These ramps support and align the cashbox when it is inserted into the frame. (Refer to Figure 2)



JCM is requesting any customers who currently have UBA units with TR stand damage to contact your local JCM sales representative or JCM customer service.



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Notes:

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information