



# Customer Notification

<b>Notification #:</b>	20060505	<b>Revision:</b>	1.0	<b>Page:</b>	1 of 1
<b>Release Date:</b>	May 5, 2006				
<b>Notification Status:</b>	<input checked="" type="checkbox"/> Advisory	<input type="checkbox"/> Mandatory	<input type="checkbox"/> Announcement		
<b>Classification:</b>	<input type="checkbox"/> Firmware	<input checked="" type="checkbox"/> Hardware	<input type="checkbox"/> Policy/Procedure		
<b>Description:</b>	Plastic Cash Box Lock Cam				
<b>Hardware:</b>	Plastic Cash Box				
<b>Interface:</b>	n/a	<b>Check Sum:</b>	n/a		
<b>Firmware Version(s):</b>	n/a	<b>CRC (seed = 0000):</b>	n/a		

## Conditions:

JCM Engineering has identified two potential fit issues with the lock cams provided with the Plastic Cash Box. The issues only apply to locations that utilize certain brands and models of barrel locks.

It was identified that some lock cams are .1 mm thicker than the standard cam. This can cause the barrel lock to feel like it is misaligned with the lock cam receiving plate, increasing the force required to close the lock.

It was also identified that certain brands and models of barrel locks require a slightly larger hole in the cam to properly fit the barrel lock shaft. This can cause difficulty in inserting the barrel lock shaft through the hole without a slight filing of the cam.

All units and cams produced from April 2006 and forward will feature a cam with the hole size increased .4mm.

## Notes:

If either of these issues has occurred during installation of the barrel locks or during daily usage, please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 to receive replacement lock cams.

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.