



# Customer Notification

<b>Notification #:</b>	20040630	<b>Revision:</b>	1.1
<b>Release Date:</b>	June 30, 2004		
<b>Effective Date:</b>	August 1, 2004		
<b>Notification Status:</b>	<input type="checkbox"/> Advisory	<input type="checkbox"/> Mandatory	<input checked="" type="checkbox"/> Announcement
<b>Classification:</b>	<input type="checkbox"/> Software	<input type="checkbox"/> Hardware	<input checked="" type="checkbox"/> Policy/Procedure
<b>Description:</b>	\$250 Minimum Parts Order Policy		

At JCM, we are always looking for ways to serve you better. For the past year, we have been developing strategic relationships with distributors across North America to make parts more readily accessible to you, and we are pleased to say our distribution partners are AG&E, Happ Controls, Hi-Tech Gaming, Mountain Gaming and Reel Games.

Effective August 1, 2004, all parts orders totaling less than \$250 will need to be routed directly through one of these distributors. Orders totaling more than \$250 can be processed through our distribution partners or JCM. This policy applies to parts only, and does not apply to service, software or individual unit orders.

For your convenience, below are contact phone and fax numbers for our distribution partners:

AG&E  
Phone: 702-798-5752  
Fax: 702-798-5762  
United States

Happ Controls  
Phone: 847-593-6130  
Fax: 847-593-6137  
United States

Hi-Tech Gaming  
Phone: 905-672-2339  
Fax: 905-672-6318  
Canada

Mountain Gaming  
Phone: 303-394-2001  
Fax: 303-394-2003  
Colorado

Reel Games  
Phone: 954-563-8253  
Fax: 954-564-3547  
Florida/Caribbean

Thank you for your continuing business, and if you have any questions regarding this new policy, please call your sales representative at 702-651-0000.