

Technical Bulletin 202606



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Parts are Parts



Figure 1 SIIG® USB to Serial Adapter

Part No. 302-100004R

Description: SIIG® USB-to-Serial Adapter

Usage: JCM applications such as the JCM ID-003 and JCM ID-024 Basic Driver and JCM Printer Basic Driver require an RS-232 connection. Many Laptop computers do not have the serial communications (RS-232) port required for these applications. The **SIIG USB-to-Serial Adapter (Figure 1)** supports communication to various JCM applications through the Laptop or PC's USB ports. Use the Laptop's or PC's Device Manager to identify COM & LPT Ports where the SIIG USB-to-Serial Adapter is connected and input that COM port number into the application.

Latest JCM Software Listing

UNIT	Country	ID	Version	CRC	Release Date
UBA-500/510-SS	USA	ID-003	V-3.08-09	F530	05/11/26
UBA-500/510-SS	USA	ID-0G8	V-2.42-08	8CB6	05/27/25
IVIZION-100 SS/SU	USA	ID-003	V-2.93-46	D4EB	08/12/25
IVIZION-100 SS/SU	USA	ID-008	V-2.83-22	39B4	08/03/18
IVIZION-100 SS/SU	USA	ID-028	V-2.93-34	6192	08/12/25
IVIZION-100 SS/SU	USA	ID-0G8	V-2.93-46	285F	11/18/25
IVIZION-101 SH	USA	ID-003	V-2.93-46	BDD2	08/12/25
IVIZION-200 SS/SU	USA	ID-003	V-1.10-05	73FB	02/04/26
IVIZION-200 SS/SU	USA	ID-0G8	V-1.12-05	1206	04/14/26
UBA-500/510-SS	CAN	ID-003	V-2.25-02	9303	06/15/23
UBA-500/510-SS	CAN	ID-0G8	V-2.37-03	4F52	10/30/24
IVIZION-100 SS/SU	CAN	ID-003	V-2.84-44	68F1	03/04/20
IVIZION-100 SS/SU	CAN	ID-028	V-2.84-31	F0A6	03/04/20
IVIZION-100 SS/SU	CAN	ID-0G8	V-2.85-41	B874	10/26/20
IVIZION-200 SS/SU	CAN	ID-003	V-1.10-03	B010	03/04/26
IVIZION-200 SS/SU	CAN	ID-0G8	V-1.12-03	A867	04/14/26

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. **It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions.** Contact the Game or Kiosk Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM Global recommends using the latest version for maximum acceptance, security, and performance.

JCM eLearning Offerings

JCM offers the following Training Options to help keep your JCM Products performing within factory specifications:

Online Training

For those who prefer self-study, Online Training is available 24/7. Training can be completed as your schedule permits. A Certificate of Completion is provided upon course completion.

Virtual Training

Instructor-led events for all JCM products are also available. Full interaction between attendees and the Instructor meets the needs of your team. Contact JCM Training at training@jcmglobal.com for more information.



Single & Double-Sided ePOSTER

Designed to showcase creative and promotional content, DSS ePOSTER brings static displays to life. Available in double or single-sided formats, they're easy to update, fully mobile, and the perfect addition to any space!



FREE JCM TRAINING AVAILABLE 24/7

Technicians need training, but is time or class availability a problem? JCM Online Training offers classes to meet your schedule and your needs. JCM Online Training Programs feature the same content as JCM On-site Training with the added convenience of flexible scheduling. Contact training@jcmglobal.com for more information or to register for classes.

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Technical Tip

Question: What Online Training does JCM® offer?

Answer: JCM offers the following Courses Online:

- iVIZION® Series Banknote Acceptor
- UBA® Series Universal Bill Acceptor
- UBA™ Pro Series Banknote Acceptor
- JCM Systems (ICB® Intelligent Cash Box)
- GEN5® Series Thermal Printer
- BlueWaveDX™ Tool
- DBV®-400 Banknote Validator

JCM Online Training Courses are self-paced, and can be completed as your schedule permits. Courses cover all aspects of the products, and include Preventive Maintenance, Firmware Download and Calibration.

Upon completion of an Online Training Course and successfully passing the end-of-course Online Quiz, a Certificate of Completion will be available for downloading.

To request a login for JCM Online Training, email your first and last name, work email address and name of the Casino or Company you work for to training@jcmglobal.com.

For Virtual Instructor-led Training, contact JCM Training at training@jcmglobal.com.

Visit JCM Online Training at <https://training.jcmglobal.com> for more information on JCM Training Courses.

For information about other JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2 JCM Online Training

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-500-S Operations Manual	2	TBV-101-ASH	A
DBV-400 Operations Manual	1	UBA-10/11/14/24/25	4
BlueWaveDX Operations Guide	2	UBA Pro-RC	A
ICB 3.0 Web Reports Ops Manual	4	UBA Pro RT/RQ	1
iVIZION	7	UBA Pro Operations Manual	3
JCM Tool Suite	5	VEGA-RC	3
TBV	4	GEN5 Operations Manual	3

To access JCM Product Manuals, visit: <https://exchange.jcmglobal.com>

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After Hours Americas Support		
JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation.		

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