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Parts are Parts



Figure 1 GEN5® CPU Board Part Number Label Samples (REV A / REV B)

Part No. 140-00243-201

Description: GEN5® Processor Board

Usage: The GEN5 Processor Board has been updated with a new Print Head connector. The Part Number for the updated Processor Board is 140-00243-201.

- If GEN5 Processor Board 140-00243-100 (Figure 1 a) is being replaced, the Print Mechanism will need to be replaced with Part Number 400-00023-101.
- If GEN5 Processor Board 140-00243-200 (Figure 1 b) is being replaced, the Print Head Harness will need to be replaced with Part Number 150-00023-101.

Note: For more details, refer to JCM Customer Notification 20240328. Customer Notifications are available through the JCM Global website at www.jcmglobal.com.

Latest JCM Software Listing

| UNIT | Country | ID | Version | CRC | Release Date |
|-------------------|---------|--------|-----------|------|--------------|
| UBA-10/11-SS | USA | ID-003 | V-2.84-52 | 8510 | 11/15/22 |
| UBA-10/11-SS | USA | ID-024 | V-2.83-25 | 6DCE | 01/15/20 |
| UBA-14/24-SS/SU | USA | ID-003 | V-2.84-40 | 501B | 11/15/22 |
| UBA-14/24-SS/SU | USA | ID-0G8 | V-2.84-82 | 584A | 11/15/22 |
| UBA-14/24-SS/SU | USA | ID-024 | V-2.83-37 | 95B2 | 01/15/20 |
| UBA-14/24-SS/SU | USA | ID-028 | V-2.84-25 | 7799 | 11/15/22 |
| iVIZION-100 SS/SU | USA | ID-003 | V-2.92-45 | FF53 | 09/13/23 |
| iVIZION-100 SS/SU | USA | ID-008 | V-2.83-22 | 39B4 | 08/03/18 |
| iVIZION-100 SS/SU | USA | ID-024 | V-2.89-15 | 58A1 | 09/16/21 |
| iVIZION-100 SS/SU | USA | ID-028 | V-2.92-33 | C2C5 | 09/13/23 |
| iVIZION-100 SS/SU | USA | ID-0G8 | V-2.92-43 | 940D | 09/13/23 |
| iVIZION-101 SH | USA | ID-003 | V-2.92-45 | 36C9 | 08/09/23 |
| UBA-10/11-SS | CAN | ID-003 | V-2.83-52 | B001 | 07/27/22 |
| UBA-10/11-SS | CAN | ID-024 | V-2.82-25 | D9AD | 09/11/18 |
| UBA-14/24-SS/SU | CAN | ID-003 | V-2.82-40 | 5E8C | 09/11/18 |
| UBA-14/24-SS/SU | CAN | ID-024 | V-2.82-37 | E2BE | 09/11/18 |
| UBA-14/24-SS/SU | CAN | ID-028 | V-2.82-25 | E01A | 09/11/18 |
| UBA-14/24-SS/SU | CAN | ID-0G8 | V-2.83-81 | 10A2 | 08/03/22 |
| iVIZION-100 SS/SU | CAN | ID-003 | V-2.84-44 | 68F1 | 03/04/20 |
| iVIZION-100 SS/SU | CAN | ID-024 | V-2.84-15 | D926 | 03/04/20 |
| iVIZION-100 SS/SU | CAN | ID-028 | V-2.84-31 | F0A6 | 03/04/20 |
| iVIZION-100 SS/SU | CAN | ID-0G8 | V-2.85-41 | B874 | 10/26/20 |

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game or Kiosk Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM Global recommends using the latest version for maximum acceptance, security, and performance.

JCM eLearning Offerings

JCM offers the following Training Options to help keep your JCM Products performing within factory specifications:

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For those who prefer self-study, Online Training is available 24/7. Training can be completed as your schedule permits. A Certificate of Completion is provided upon course completion.

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JCM Global® Digital Signage Solutions Among Most Innovative at G2E

EILERS-FANTINI conducted a survey across its network of casino operators, and slot directors across the U.S., Canada and other international jurisdictions voted JCM's Digital Signage Solutions (DSS) CLEAR™ in the top 3 most innovative technologies on display at G2E. DSS CLEAR features high density industrial tempered glass and integrated circuit technology to form transparent digital signage perfect for modern architecture. CLEAR delivers a unique customer experience for casino, retail and hospitality spaces as dynamic window and glass wall displays, welcoming sliding doors and wayfinding signage.





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Technical Tip

Question: What resources are available at the JCM Global Exchange® Site?

Answer: The JCM Global Exchange Site (**Figure 2**) offers one-stop access to JCM Firmware, Software Tools, Product Manuals and Guides. Authorized users logged into the Global Exchange Site have access to JCM Documentation, including full service Product Manuals, Training Guides and Operational Guides. JCM Software Tools can also be downloaded from the General tab, including:

- JCM Tool Suite supports Firmware Download and Calibration of most JCM products and Performance Testing for iVIZION Bill Acceptors
- Basic Drivers for testing JCM Bill Acceptors
- Software Tools for GEN Series Printers.

With Firmware Download access, the Landing Page displays currently-released firmware for your jurisdiction (**Figure 2 c**), along with quick links to firmware files for products viewed most often (**Figure 2 d**). Contact your local JCM Sales Representative at (702) 651-0000 for details on Firmware downloading access.

To log in to the [JCM Global Exchange](https://exchange.jcmglobal.com) Site, click on the [Create An Account](#) button (**Figure 2 a**) to create a new account, fill in the required information and submit it.

Note: For currently-registered accounts, click on the [Login](#) button (**Figure 2 b**). To access the [JCM Global Exchange](https://exchange.jcmglobal.com) Site, go to <https://exchange.jcmglobal.com>.

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (702) 651-0000.

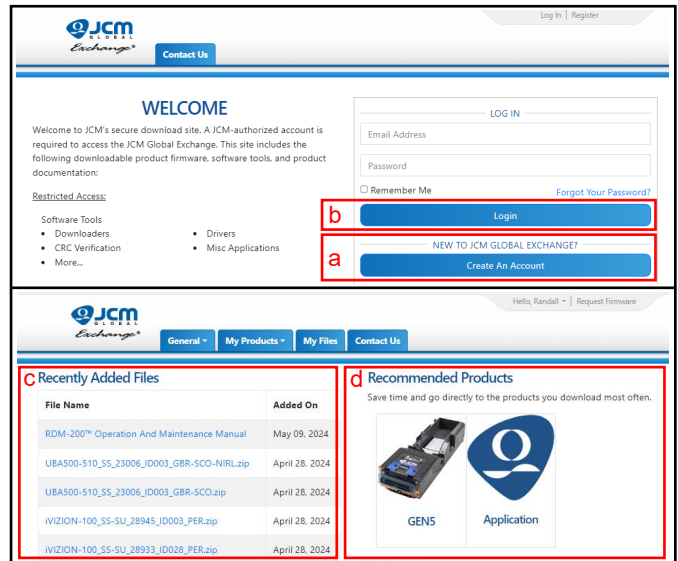


Figure 2 JCM Global Exchange Login and Landing Pages (cut-away)

Current Service Manual Releases

| Product | Rev. | Product | Rev. |
|--------------------------------|------|---------------------------|------|
| DBV-500-S Operations Manual | 2 | UBA-10/11/14/24/25 | 4 |
| DBV-400 Operations Manual | 1 | UBA Pro-RC | A |
| DT-200 BlueWave 2 | 7 | UBA Pro RT/RQ | 1 |
| EBA-40 | 3 | UBA Pro Operations Manual | 2 |
| ICB 3.0 Web Reports Ops Manual | 4 | VEGA | 6 |
| iVIZION | 7 | VEGA-RC | 3 |
| JCM Tool Suite | 5 | GEN5 Operations Manual | 3 |
| TBV | 4 | BlueWaveDX Tool (DT-300) | 2 |
| TBV-101-ASH | A | | |

To access JCM Product Manuals, visit: <https://exchange.jcmglobal.com>

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| After Hours Americas Support | | |
| JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation. | | |

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