TechnicalBulletin 202306



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Parts are Parts



Figure 1 iVIZION® Calibration Reference Paper KS-089

Part No. 211266

Description: iVIZION® Calibration Reference Paper

KS-089

Usage: JCM recommends calibration of the iVIZION Banknote Validator if any Processor PCB or Sensor PCB has been replaced. Calibration is also recommended if the iVIZION Unit has been disassembled and reassembled. The iVIZION Calibration Reference Paper KS-089 (Figure 1) can be used on all iVIZION units with 72mm Bill Guides or no Bill Guides (85mm). For details on Calibrating the iVIZION Banknote Validator, refer to the iVIZION Operation and Maintenance Manual (available on the JCM Global Exchange site at https://exchange.jcmglobal.com).

Note: iVIZION Calibration Reference Paper must be handled with extreme care. Avoid any dirt, smudges or bends on the Reference Paper, which will affect Calibration. Additionally, ensure that JCM Tool Suite V1.51 (which supports the latest updates to the iVIZION Calibration process) is used to calibrate the iVIZION Banknote Validator.

Latest JCM Software Listing

UNIT	Country	ID	Version	CRC	Release Date
UBA-10/11-SS	USA	ID-003	V-2.84-52	8510	11/15/22
UBA-10/11-SS	USA	ID-024	V-2.82-25	6D5B	11/19/18
UBA-14/24-SS/SU	USA	ID-003	V-2.84-40	5501B	11/15/22
UBA-14/24-SS/SU	USA	ID-0G8	V-2.84-82	584A	11/15/22
UBA-14/24-SS/SU	USA	ID-024	V-2.83-37	95B2	01/15/20
UBA-14/24-SS/SU	USA	ID-028	V-2.84-25	7799	11/15/22
iVIZION-100 SS/SU	USA	ID-003	V-2.91-45	2E3A	10/06/22
iVIZION-100 SS/SU	USA	ID-008	V-2.83-22	39B4	08/03/18
iVIZION-100 SS/SU	USA	ID-024	V-2.89-15	58A1	09/16/21
iVIZION-100 SS/SU	USA	ID-028	V-2.91-33	54D9	10/06/22
iVIZION-100 SS/SU	USA	ID-0G8	V-2.91-43	BB4B	10/06/22
UBA-10/11-SS	CAN	ID-003	V-2.83-52	B001	07/27/22
UBA-10/11-SS	CAN	ID-024	V-2.82-25	D9AD	09/11/18
UBA-14/24-SS/SU	CAN	ID-003	V-2.82-40	5E8C	09/11/18
UBA-14/24-SS/SU	CAN	ID-024	V-2.82-37	E2BE	09/11/18
UBA-14/24-SS/SU	CAN	ID-028	V-2.82-25	E01A	09/11/18
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.83-81	10A2	08/03/22
iVIZION-100 SS/SU	CAN	ID-003	V-2.84-44	68F1	03/04/20
iVIZION-100 SS/SU	CAN	ID-024	V-2.84-15	D926	03/04/20
iVIZION-100 SS/SU	CAN	ID-028	V-2.84-31	F0A6	03/04/20
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.85-41	B874	10/26/20

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM Global recommends using the latest version for maximum acceptance, security, and performance.

JCM eLearning Offerings

JCM offers the following Training Options to help keep your JCM Products performing within factory specifications:

Online Training

completion.

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For those who prefer self-study, Online Training is available 24/7. Training can be completed as your schedule permits. A Certificate of Completion is provided upon course

Virtual Training

Instructor-led events for all JCM products are also available. Full interaction between attendees and the Instructor meets the needs of your team.

Contact JCM Training at training@jcmglobal.com for more information.

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Technical Tip

Question: Has JCM American Corporation's Training

Department received recognition by the IACET® for its quality training programs?

Answer: JCM American Corporation has been approved by the International Accreditation for Continuing Education and Training as an IACET Accredited Provider for another five (5) year period. The accreditation confirms the IACET's recognition of JCM's commitment to quality training for JCM customers.

The IACET has issued the following statement in recognition of JCM's training programs:

"JCM American is accredited by the International Accreditors for Continuing Education and Training (IACET) and offers IACET CEUs for its learning events that comply with the ANSI/IACET Continuing Education and Training Standard. IACET is recognized internationally as a standard development organization and accrediting body that promotes quality of continuing education and training."

For more information on scheduled training classes or to register for a training class, contact the JCM Training department for scheduling or additional information at training@jcmglobal.com.

For information about JCM Products, please visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2 IACET® Accredited Provider Logo

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-500-S Operations Manual	2	TBV	4
DBV-400 Operations Manual	1	TBV-101-ASH	Α
DT-200 BlueWave 2	7	UBA-10/11/14/24/25	4
EBA-40	3	UBA-RC	4
ICB 3.0 Web Reports Ops Manual	4	UBA Pro RT/RQ	1
iPRO	3	VEGA	6
iPRO-RC	4	VEGA-RC	3
iVIZION	7	FL Operator & Technician's Manual	3
JCM Tool Suite	5	GEN5 Operations Manual	2
PromoNet Marketing Studio	7	BlueWaveDX Tool (DT-300)	2
PromoNet Online Monitor	1		

To access JCM Product Manuals, visit: https://exchange.jcmglobal.com



JCM TECHNICAL SUPPORT CONTACTS					
Headquarters (Japan)					
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Southeast Asia					
Sales and Service	+853 28 72 2684	asiasupport@jcmglobal.com			
North/South America/Canada/Caribbean					
Toll Free Product Support	(800) 683-7248 or (702) 651-0000	support@jcmglobal.com			
After Hours Americas Support					

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:

1.) Call JCM American at (800) 683-7248.

2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.

3.) Speak with a certified JCM Support Technician about your situation.

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