TechnicalBulletin 202303



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Parts are Parts

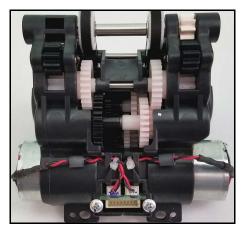


Figure 1 Motor and Gear Unit, iVIZION SH MGA (P/N 239528)

Part No. 239528

Description: Motor and Gear Unit, iVIZION SH MGA **Usage:** Stacking banknotes into a high-capacity cash box requires more torque than a 500 or 900 note cash box. The iVIZION®-101 SH Unit has a Motor Gear Assembly (**Figure 1**) designed for use with the 3000 note horizontal stack cash box to provide increased stacking power and reliable performance. This is the only Motor Gear Assembly approved to be used in the iVIZION-101 SH Unit.

Note: To ensure optimum performance of the IVIZION-101 SH, use only approved components, such as the Motor and Gear Unit, iVIZION SH MGA. Motor Gear Assemblies from a iVIZION-100 SS Unit or modified for use in the iVIZION-101 SH will result in degraded performance and frequent failures of the stacking function, and should not be used.

Latest JCM Software Listing

0							
UNIT	Country	ID	Version	CRC	Release Date		
UBA-10/11-SS	USA	ID-003	V-2.84-52	8510	11/15/22		
UBA-10/11-SS	USA	ID-024	V-2.82-25	6D5B	11/19/18		
UBA-14/24-SS/SU	USA	ID-003	V-2.84-40	5501B	11/15/22		
UBA-14/24-SS/SU	USA	ID-0G8	V-2.84-82	584A	11/15/22		
UBA-14/24-SS/SU	USA	ID-024	V-2.83-37	95B2	01/15/20		
UBA-14/24-SS/SU	USA	ID-028	V-2.84-25	7799	11/15/22		
iVIZION-100 SS/SU	USA	ID-003	V-2.91-45	2E3A	10/06/22		
iVIZION-100 SS/SU	USA	ID-008	V-2.83-22	39B4	08/03/18		
iVIZION-100 SS/SU	USA	ID-024	V-2.89-15	58A1	09/16/21		
iVIZION-100 SS/SU	USA	ID-028	V-2.91-33	54D9	10/06/22		
iVIZION-100 SS/SU	USA	ID-0G8	V-2.91-43	BB4B	10/06/22		
UBA-10/11-SS	CAN	ID-003	V-2.83-52	B001	07/27/22		
UBA-10/11-SS	CAN	ID-024	V-2.82-25	D9AD	09/11/18		
UBA-14/24-SS/SU	CAN	ID-003	V-2.82-40	5E8C	09/11/18		
UBA-14/24-SS/SU	CAN	ID-024	V-2.82-37	E2BE	09/11/18		
UBA-14/24-SS/SU	CAN	ID-028	V-2.82-25	E01A	09/11/18		
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.83-81	10A2	08/03/22		
iVIZION-100 SS/SU	CAN	ID-003	V-2.84-44	68F1	03/04/20		
iVIZION-100 SS/SU	CAN	ID-024	V-2.84-15	D926	03/04/20		
iVIZION-100 SS/SU	CAN	ID-028	V-2.84-31	F0A6	03/04/20		
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.85-41	B874	10/26/20		

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM Global recommends using the latest version for maximum acceptance, security, and performance.

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Technical Tip

Question: When updating Firmware on GEN Printers using DFU Downloader v2.2.13 or older, the Firmware may become corrupted. Why does

this occur?

Answer: The JCM DFU Downloader for Windows® 7 and Windows® 8 (Version 2.2.13 and older) includes an option to Erase User Settings (Figure 2). It has been determined that on some Printers, selection of this option will corrupt the Firmware download. To avoid this issue, JCM Global recommends the following steps:

- 1. Upgrade the Operating System to Windows® 10 or higher;
- 2. Use DFU Downloader Version 2.4.2, which does not include the Erase User Settings option.

Note: If updating to Windows® 10 is not an option, do NOT enable Erase User Settings, to avoid issues downloading Firmware using the JCM DFU Downloader Version 2.2.13 or older.

The JCM DFU Downloader can be downloaded from the General/Application section of the JCM Global Exchange site at https://exchange.jcmglobal.com.

For information about other JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.

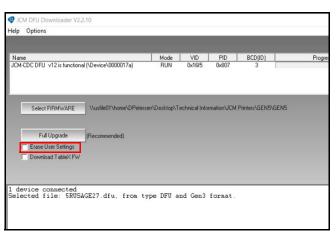


Figure 2 JCM DFU Downloader v2.2.10 UI (cut-away)

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-500-S Operations Manual	2	TBV	4
DBV-400 Operations Manual	1	TBV-101-ASH	Α
DT-200 BlueWave 2	7	UBA-10/11/14/24/25	4
EBA-40	3	UBA-RC	4
ICB 3.0 Web Reports Ops Manual	4	UBA Pro RT/RQ	1
iPRO	3	VEGA	6
iPRO-RC	4	VEGA-RC	3
iVIZION	7	FL Operator & Technician's Manual	3
JCM Tool Suite	4	GEN5 Operations Manual	2
PromoNet Marketing Studio	6	BlueWaveDX Tool (DT-300)	2
PromoNet Online Monitor	1		

To access JCM Product Manuals, visit: https://exchange.jcmglobal.com

