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Parts are Parts



Figure 1 BlueWave™DX Tool

Part No. 550-100839R

Description: BlueWave™DX Tool

Usage: The BlueWaveDX Tool (Figure 1) is a portable battery-powered handheld unit used to support JCM Validators, Banknote Acceptors, Printers and Peripheral Network Adapters (PNA™) with a USB Port for functions such as:

- Firmware Downloads and Updates
- Recovering Statistics
- Checking Acceptance Rates
- Setting ICB Functions (iVIZION® Units)
- Performing a Device Test (iVIZION Units).

BlueWaveDX Tool is compatible with iVIZION, iPRO™, iPRO-RC™, UBA®, TBV™, VEGA™, VEGA-RC™, EBA®-40, DBV®-500, DBV®-400, GEN5™, GEN2U™ and PNA Units.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.83-52	3CDD	D358
UBA-10/11-SS	USA	ID-024	V-2.83-25	F54F	6DCE
UBA-14/24-SS/SU	USA	ID-003	V-2.83-40	B026	1455
UBA-14/24-SS/SU	USA	ID-0G8	V-2.83-76	3954	9DE3
UBA-14/24-SS/SU	USA	ID-024	V-2.83-37	647C	05B2
UBA-14/24-SS/SU	USA	ID-028	V-2.83-25	34A9	87B4
iVIZION-100 SS/SU	USA	ID-003	V-2.84-44	94D4	0789
iVIZION-100 SS/SU	USA	ID-008	V-2.83-22	7DEB	39B4
iVIZION-100 SS/SU	USA	ID-024	V-2.84-15	C0FC	652D
iVIZION-100 SS/SU	USA	ID-028	V-2.86-31	5EB6	C1BA
iVIZION-100 SS/SU	USA	ID-0G8	V-2.84-39	E589	DA07
UBA-10/11-SS	CAN	ID-003	V-2.82-52	B445	56DD
UBA-10/11-SS	CAN	ID-024	V-2.82-25	8FC3	D9AD
UBA-14/24-SS/SU	CAN	ID-003	V-2.82-40	CEF6	5E8C
UBA-14/24-SS/SU	CAN	ID-024	V-2.82-37	C66F	E2BE
UBA-14/24-SS/SU	CAN	ID-028	V-2.82-25	FD47	E01A
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.82-74	F0D0	9716
iVIZION-100 SS/SU	CAN	ID-003	V-2.84-44	29AD	68F1
iVIZION-100 SS/SU	CAN	ID-024	V-2.84-15	F99C	D926
iVIZION-100 SS/SU	CAN	ID-028	V-2.84-31	6214	F0A6
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.84-41	B4C9	81DE

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM offers the following services to help keep your JCM Products performing within factory specifications:

- Warranty and Non-Warranty Service and Repair
- Custom Training Classes
- Unit Exchange Programs
- Preventive Maintenance Programs
- ICB Data Analysis
- Validator Performance Analysis

JCM Global® Is The Source For All Your Display Needs!

JCM Global incorporates the latest digital display technology (single screen to large scale video wall solutions), digital content creation services and networked solutions for all your media needs. JCM Global products combine unsurpassed color uniformity and the best pixel-to-pixel resolution available in the Gaming industry in an easy-to-install package. JCM Global MAX-S™ provides a high-resolution interlocking panel solution for large scale LED Video screens. JCM Global FLEX™ offers articulating panels for curved surface implementations. JCM Global CUBE & FLOOR™ supports 3-D Video Displays and JCM Global ELEMENTS™ supports outdoor installations. For details, visit the JCM Global website at www.jcmglobal.com!





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Technical Tip

Question: What resources are available at the JCM Global Exchange Site?

Answer: The JCM Global Exchange Site (**Figure 2**) offers one-stop access to JCM Firmware, Software Tools, Product Manuals and Guides. Authorized users logged into the Global Exchange Site have access to JCM Documentation, including full service Product Manuals, Training Guides and Operational Guides. JCM Software Tools can also be downloaded from the General tab, including:

- JCM Tool Suite supports Firmware Download and Calibration of most JCM products and Performance Testing for iVIZION Bill Acceptors
- Basic Drivers for testing JCM Bill Acceptors
- Software Tools for GEN Series Printers.

With Firmware Download access, the Landing Page displays currently-released firmware for your jurisdiction (**Figure 2 c**), along with quick links to firmware files for products viewed most often (**Figure 2 d**).

To login to the [JCM Global Exchange](https://exchange.jcmglobal.com) site, click on the [Create An Account](#) button (**Figure 2 a**) to create a new account, fill in the required information and submit it (for currently-registered accounts, click on the [Login](#) button (**Figure 2 b**)). To access the [JCM Global Exchange](https://exchange.jcmglobal.com) site, go to <https://exchange.jcmglobal.com>.

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.

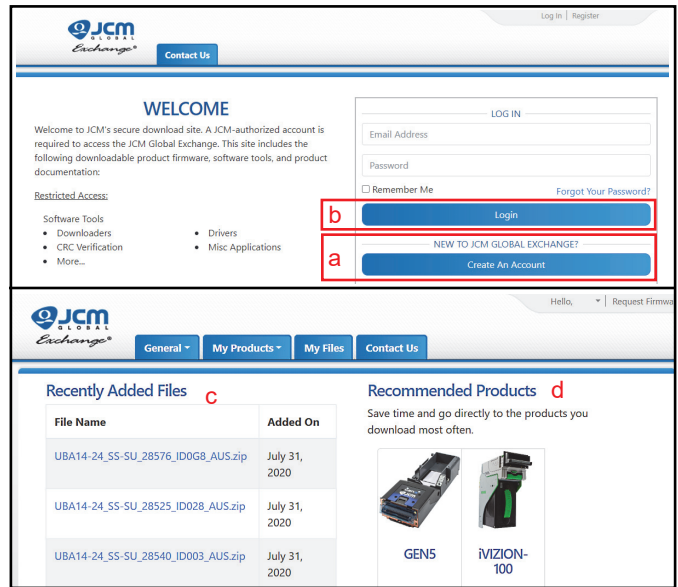


Figure 2 JCM Global Exchange Login and Landing Pages (cut-away)

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-500 Operations Manual	1	TBV	4
DBV-400 Operations Manual	1	TBV-101-ASH	A
DT-200 BlueWave 2	7	UBA-10/11/14/24/25	3b
EBA-40	2	UBA-RC	3
ICB 3.0 Web Reports Ops Manual	3	UBA Pro RT/RQ	A
iPRO	2	VEGA	5
iPRO-RC	3	VEGA-RC	3
iVIZION	7	FL Operator & Technician's Manual	3
JCM Tool Suite	4	GEN5 Operations Manual	2
PromoNet Marketing Studio	5	BlueWaveDX Tool (DT-300)	1
PromoNet Online Monitor	A		

To access JCM Product Manuals, visit: <https://exchange.jcmglobal.com>



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After Hours Americas Support		
JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation.		

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