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Parts are Parts

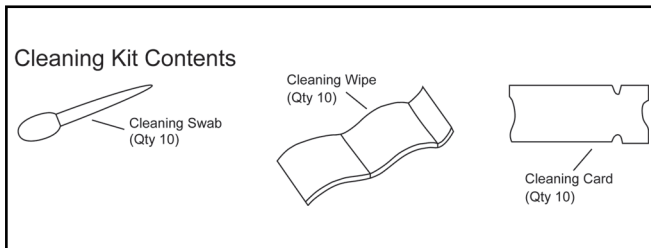


Figure 1 JCM® Printer Cleaning Kit (P/N 350-00292-100)

Part No. 350-00292-100

Description: JCM Printer Cleaning Kit

Usage: The JCM Printer Cleaning Kit (**Figure 1**) includes all the tools necessary to thoroughly clean a GEN Series Printer (e.g., GEN2U™ or GEN5™). The Printer Cleaning Kit includes the following items (10 of each):

- Cleaning Swabs - Used to clean the Print Head surface and the Print Sensors;
- Cleaning Wipes - Used to wipe clean the Printer Rollers and all Ticket Path surfaces on the Upper Presenter and Lower Presenter;
- Cleaning Cards - Feeding the Cleaning Card through the Printer is a fast and easy way to clean the Print Head and Rollers.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	9478	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.80-74	8062	8DD4
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iVIZION-100 SS/SU	USA	ID-003	V-2.80-42	02A1	964D
iVIZION-100 SS/SU	USA	ID-008	V-2.56-20	3B11	1534
iVIZION-100 SS/SU	USA	ID-024	V-2.80-15	AA27	271B
iVIZION-100 SS/SU	USA	ID-028	V-2.80-30	1021	E2E1
iVIZION-100 SS/SU	USA	ID-0G8	V-2.80-38	1905	C088
UBA-10/11-SS	CAN	ID-003	V-2.81-52	24C1	FEBA
UBA-10/11-SS	CAN	ID-024	V-2.81-25	87B8	AEA1
UBA-14/24-SS/SU	CAN	ID-003	V-2.81-40	3109	9914
UBA-14/24-SS/SU	CAN	ID-024	V-2.81-37	1A1F	1206
UBA-14/24-SS/SU	CAN	ID-028	V-2.81-25	66EB	2DE2
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.81-74	B102	0A60
iVIZION-100 SS/SU	CAN	ID-003	V-2.81-42	1C45	DC01
iVIZION-100 SS/SU	CAN	ID-024	V-2.81-15	5E3D	31EA
iVIZION-100 SS/SU	CAN	ID-028	V-2.81-30	EFEE	67F1
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.81-38	1285	628F

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM offers the following services to help keep your JCM Products performing within factory specifications:

- **Warranty and Non-Warranty Service and Repair**
- **Custom Training Classes**
- **Unit Exchange Programs**
- **Preventive Maintenance Programs**
- **ICB Data Analysis**
- **Validator Performance Analysis**

JCMedia™ Is The Source For All Your Video Needs!

JCMedia™ solutions incorporate the latest digital display technology (single screen to large scale video wall solutions), digital content creation services and networked solutions for all your media needs. JCMedia now offers the only upgradeable pixel pitch LED Displays using JCM's PIXELPRO™ Display Technology. PIXELPRO products combine unsurpassed color uniformity and the best pixel-to-pixel resolution available in the Gaming industry in an easy-to-install package. PIXELPRO MAX™ provides a high-resolution interlocking panel solution for large scale LED Video screens. PIXELPRO FLEX™ offers articulating panels for curved surface implementations, and PIXELPRO CUBE™ supports 3-D Video Displays. For more information, please visit the JCM Global website at jcmmedia.jcmglobal.com!





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Technical Bulletin 201805 May 2018

Technical Tip

Question: What are the latest developments in video displays available from JCM Global?

- Answer:** JCM offers a wide variety of video panels, content creation and video management solutions.
- PIXELPRO™ Video Walls (MAX, FLEX, CUBE)
 - Flexible Design, Size and Shape (**Figure 2 a**)
 - High Contrast Displays with Superior Color
 - Multiple Pixel Pitch available
 - Partner Display Panels (**Figure 2 b**)
 - Major Manufacturers
 - Single LED Panel or Multiple Panels mounted in creative designs
 - JCMedia™ Content Creation (**Figure 2 c**)
 - High impact motion graphics
 - Promotions
 - Event displays
 - Menus, timed events
 - Content Management (Network Management)
 - BrightSign® Media Players
 - Consistent Property Theme
 - Video Management
 - Easy configuration of multiple displays

For more information, visit:
jcmmedia.jcmglobal.com.

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2: PIXELPRO CUBE (a), Partner Display (b), JCMedia Content (c)

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	IVIZION	7
DBV-500 Operations Manual	1	Taiko (PUB-7/11)	6
DBV-400 Operations Manual	1	TBV	2
DT-200 BlueWave 2	7	TBV-101-ASH	A
EBA-40	2	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	3
ICB 3.0 Web Reports Ops Manual	3	VEGA	4
iPRO	1	VEGA-RC	3
iPRO-RC	3	FL Operator & Technician's Manual	3
RC-10 Service Manual	1	GEN5 Operations Manual	1
JCM Tool Suite	4	BlueWaveDX Tool (DT-300)	A

To access JCM Product Manuals, please visit:
www.jcmglobal.com

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After Hours Americas Support		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation. 		

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