

www.jcmglobal.com

For updates on JCM Global products, services, and events, follow JCM Global on Facebook®, LinkedIn®, Twitter™ and YouTube™



facebook.com/JCMglobal

twitter.com/jcmglobal

linkedin.com/company/jcm-global

youtube.com/jcmglobal

Parts are Parts



Figure 1 GEN Printer Download/Testing Kit (P/N 701-000254R)

Part No. 701-000254R

Description: GEN Printer Download/Testing Kit

Usage: JCM's GEN Printer Download/Testing Kit (Figure 1) provides the Harnesses, Power Supply and additional tools needed to download Firmware and test a GEN2™, GEN2U™ or GEN5™ Printer. The Kit includes:

A	Evaluation Harness	E	GEN2U Boot Key
B	GEN2 Download Harness	F	24VDC Power Supply
C	USB Male A to Male B (GEN2U/GEN5)	G	USB-to-Serial Adapter
D	USB Drive/Harness	H	4-Port USB Hub

Note: For testing purposes, the JCM Printer Driver Application can be downloaded from the JCM Global website at www.jcmglobal.com.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	9478	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.78-73	6E61	AE34
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iPRO-101	USA	ID-003	V-2.30-25	3112	6B08
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.53-38	DB41	44F9
iVIZION-100 SS/SU	USA	ID-008	V-2.56-20	3B11	1534
iVIZION-100 SS/SU	USA	ID-024	V-2.53-15	F6E4	21DD
iVIZION-100 SS/SU	USA	ID-028	V-2.53-30	6F1A	1FD5
iVIZION-100 SS/SU	USA	ID-0G8	V-2.53-29	2EBE	A0BB
UBA-10/11-SS	CAN	ID-003	V-2.78-51	4911	C70D
UBA-10/11-SS	CAN	ID-024	V-2.78-24	1A12	C1CB
UBA-14/24-SS/SU	CAN	ID-003	V-2.78-39	3DB8	5CBD
UBA-14/24-SS/SU	CAN	ID-024	V-2.78-37	6A03	FAD4
UBA-14/24-SS/SU	CAN	ID-028	V-2.78-25	51B9	1EA0
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.78-73	627C	B8C5
iPRO-100	CAN	ID-003	V2.31-26	F3F1	54EC
iPRO-100	CAN	ID-008	V1.82-02	8572	0CA6
iPRO-100	CAN	ID-024	V-2.31-12	7D39	1C91
iPRO-100	CAN	ID-028	V-2.31-06	D789	0653
iVIZION-100 SS/SU	CAN	ID-003	V-2.50-37	7031	16D3
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.51-29	06B5	7DD8

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Warranty and Non-Warranty Service and Repair

Preventive Maintenance Programs

Custom Training Classes

ICB Data Analysis

Unit Exchange Programs

Validator Performance Analysis

JCMedia™ Is The Source For All Your Video Needs!

JCMedia™ solutions incorporate the latest digital display technology (single screen to large scale video wall solutions), digital content creation services and networked solutions for all your media needs. JCMedia now offers the only upgradeable pixel patch LED Displays using JCM's PIXELPRO™ Display Technology. PIXELPRO products combines unsurpassed color uniformity and the best pixel-to-pixel resolution available in the Gaming industry in an easy-to-install package. PIXELPRO MAX™ provides a high-resolution interlocking panel solution for large scale LED Video screens. PIXELPRO FLEX™ offers flexible panels for curved surface implementations, and PIXELPRO CUBE™ supports 3-D Video Displays. For more information, please visit the JCM Global website at jcmmedia.jcmglobal.com!



Technical Tips


Question: Should there be any concern if iVIZION® Motor Drive Belts show signs of fraying? What should be done?

Answer: The iVIZION® Motor Drive Belts (**Figure 2**) are crafted using long-lived materials and the latest manufacturing methods. Minor fraying may occur normally, but the condition does not indicate that the Belts need to be replaced. Any fraying (appearing as “strings”) along the Belt edges can be removed by carefully snipping the strings with a small pair of scissors.

The Belts on the Motor Drive Assembly are rated at approximately 500,000 transactions, based on typical usage and environmental conditions.

To ensure proper maintenance and optimum performance, use the following procedure:

1. Clean each Belt using a clean Microfiber Cloth or a Cotton Swab dampened with a non-abrasive Cleaning Solution.

 **NOTE:** Do NOT use alcohol, thinner or citrus-based cleaning products, which could damage the Belts and components.

2. Clean the entire length of each Belt by manually rotating the Motor Drive Assembly. Ensure that each Belt is completely free of dirt and residue.

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.

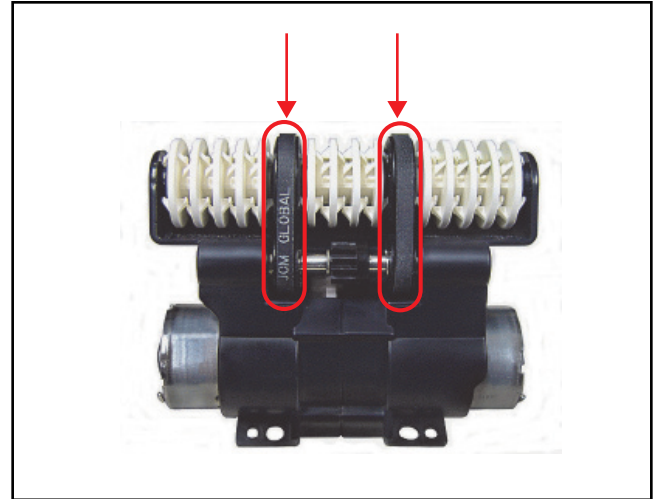


Figure 2: iVIZION Motor Drive Belts

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	iVIZION	6
DBV-500 Operations Manual	1	Taiko (PUB-7/11)	6
DBV-400 Operations Manual	1	TBV	2
DT-200 BlueWave 2	7	TBV-101-ASH	A
EBA-40	2	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	2
ICB 3.0 Web Reports Ops Manual	A	VEGA	4
iPRO	1	VEGA-RC	3
iPRO-RC	2	FLDFU Download Manual	3
RC-10 Service Manual	1	FL Operator & Technician's Manual	3
JCM Tool Suite	4	GEN5™ Operations Manual	A

To access JCM Product Manuals, please visit: www.jcmglobal.com

JCM TECHNICAL SUPPORT CONTACTS

Headquarters (Japan)

Sales and Service +81-3-5962-3731 hq-jp@jcmglobal.com

Europe, Middle East, Africa, Russia

Sales +49-211-530645-50
Service +49-211-530645-60 hq-eu@jcmglobal.com

Australia, Oceania

Sales and Service +612 96 48 0811 australia@jcmglobal.com

Southeast Asia

Sales and Service +853 28 72 2684 asiastupport@jcmglobal.com

North/South America/Canada/Caribbean

Toll Free Product Support (800) 683-7248 or (702) 651-0000 support@jcmglobal.com

After Hours Americas Support

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:
1.) Call JCM American at (800) 683-7248.
2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
3.) Speak with a certified JCM Support Technician about your situation.

