

[www.jcmglobal.com](http://www.jcmglobal.com)

For updates on JCM Global products, services, and events, follow JCM Global on Facebook®, LinkedIn®, Twitter™ and YouTube™



[facebook.com/JCMglobal](https://facebook.com/JCMglobal)

[twitter.com/jcmglobal](https://twitter.com/jcmglobal)

[linkedin.com/company/jcm-global](https://linkedin.com/company/jcm-global)

[youtube.com/jcmglobal](https://youtube.com/jcmglobal)

## Parts are Parts

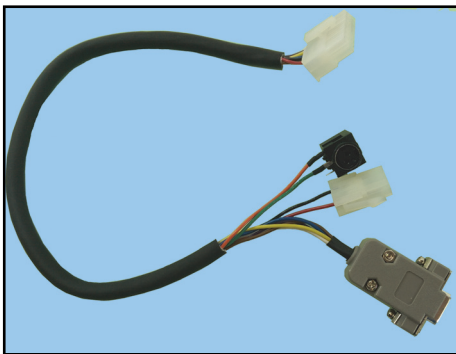


Figure 1 JCM® Printer Evaluation Harness (P/N 150-00013-100)

**Part No.** 150-00013-100

**Description:** GEN™ Printer Evaluation Harness

**Usage:** The JCM GEN Printer Evaluation Harness (Figure 1) is a Universal Harness used to connect a 24 Volt Power Supply (P/N 350-00258-100) to a GEN2™, GEN2U™ or GEN5™ Printer that uses a standard 14-pin printer connector output on the printer's Coil Cable. The Evaluation Harness provides power and connection for testing of the Printer.

The Evaluation Harness' DB9-to-RS232 Connector allows the Printer to be connected to a PC's RS232 Port. This connection enables status and functional testing of the Printer using the JCM Printer Basic Driver Test Application.

## Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	9478	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.78-73	6E61	AE34
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iPRO-101	USA	ID-003	V-2.30-25	3112	6B08
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.53-38	DB41	44F9
iVIZION-100 SS/SU	USA	ID-008	V-2.56-20	3B11	1534
iVIZION-100 SS/SU	USA	ID-024	V-2.53-15	F6E4	21DD
iVIZION-100 SS/SU	USA	ID-028	V-2.53-30	6F1A	1FD5
iVIZION-100 SS/SU	USA	ID-0G8	V-2.53-29	2EBE	A0BB
UBA-10/11-SS	CAN	ID-003	V-2.78-51	4911	C70D
UBA-10/11-SS	CAN	ID-024	V-2.78-24	1A12	C1CB
UBA-14/24-SS/SU	CAN	ID-003	V-2.78-39	3DB8	5CBD
UBA-14/24-SS/SU	CAN	ID-024	V-2.78-37	6A03	FAD4
UBA-14/24-SS/SU	CAN	ID-028	V-2.78-25	51B9	1EA0
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.78-73	627C	B8C5
iPRO-100	CAN	ID-003	V2.31-26	F3F1	54EC
iPRO-100	CAN	ID-008	V1.82-02	8572	0CA6
iPRO-100	CAN	ID-024	V-2.31-12	7D39	1C91
iPRO-100	CAN	ID-028	V-2.31-06	D789	0653
iVIZION-100 SS/SU	CAN	ID-003	V-2.50-37	7031	16D3
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.51-29	06B5	7DD8

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

## JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Warranty and Non-Warranty Service and Repair

Preventive Maintenance Programs

Custom Training Classes

ICB Data Analysis

Unit Exchange Programs

Validator Performance Analysis

## JCMedia™ Is The Source For All Your Video Needs!

JCMedia™ solutions incorporate the latest digital display technology (single screen to large scale video wall solutions), digital content creation services and networked solutions for all your media needs. JCMedia now offers the only upgradeable pixel patch LED Displays using JCM's PIXELPRO™ Display Technology. PIXELPRO products combines unsurpassed color uniformity and the best pixel-to-pixel resolution available in the Gaming industry in an easy-to-install package. PIXELPRO MAX™ provides a high-resolution interlocking panel solution for large scale LED Video screens. PIXELPRO FLEX™ offers flexible panels for curved surface implementations, and PIXELPRO CUBE™ supports 3-D Video Displays. For more information, please visit the JCM Global website at [jcmmedia.jcmglobal.com](http://jcmmedia.jcmglobal.com)!





## FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For details on upcoming **JCM Global Regional Training** Events, go to:  
[www.jcmglobal.com](http://www.jcmglobal.com)

Technical Bulletin 201612 December 2016



*At this Holiday Season, we reflect upon the challenges and successes of years past, and on all those who have helped to shape our business in a most significant way.*

*We value our relationship with you, and we look forward to continue earning your trust during the coming year and beyond. Thank You for choosing JCM!*

*On behalf of everyone in the JCM Global family, May your Holiday Season be Merry, and Your New Year filled with Peace and Prosperity!*

JCM TECHNICAL SUPPORT CONTACTS		
<b>Headquarters (Japan)</b>		
Sales and Service	+81-3-5962-3731	hq-jp@jcmglobal.com
<b>Europe, Middle East, Africa, Russia</b>		
Sales	+49-211-530645-50	hq-eu@jcmglobal.com
Service	+49-211-530645-60	
<b>Australia, Oceania</b>		
Sales and Service	+612 96 48 0811	australia@jcmglobal.com
<b>Southeast Asia</b>		
Sales and Service	+853 28 72 2684	asiassupport@jcmglobal.com
<b>North/South America/Canada/Caribbean</b>		
Toll Free Product Support	(800) 683-7248 or (702) 651-0000	support@jcmglobal.com
<b>After Hours Americas Support</b>		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> <li>1.) Call JCM American at (800) 683-7248.</li> <li>2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.</li> <li>3.) Speak with a certified JCM Support Technician about your situation.</li> </ol>		

JCM is a registered trademark of JCM American Corporation. All other product names mentioned herein may be registered trademarks or trademarks of their respective companies. Furthermore, TM and © are not mentioned in each case in this publication.