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## Parts are Parts

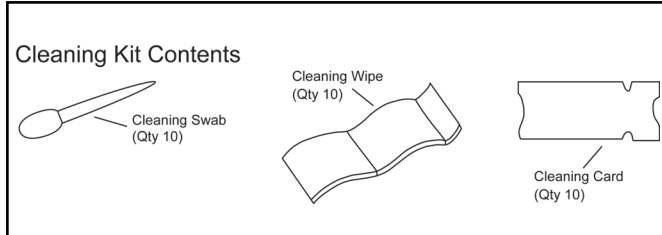


Figure 1 JCM® Printer Cleaning Kit (P/N 350-00292-100)

**Part No.** 350-00292-100

**Description:** JCM® Printer Cleaning Kit

**Usage:** The JCM Printer Cleaning Kit (**Figure 1**) includes all the tools necessary to thoroughly clean a GEN Series Printer (e.g., GEN2U™ or GEN5™). The Printer Cleaning Kit includes the following items (10 of each):

- Cleaning Swabs - Used to clean the Print Head surface and the Print Sensors;
- Cleaning Wipes - Used to wipe clean the Printer Rollers and all Ticket Path surfaces on the Upper Presenter and Lower Presenter;
- Cleaning Cards - Feeding the Cleaning Card through the Printer is a fast and easy way to clean the Print Head and Rollers.

## Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	9478	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.78-73	6E61	AE34
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iPRO-101	USA	ID-003	V-2.30-25	3112	6B08
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.53-38	DB41	44F9
iVIZION-100 SS/SU	USA	ID-008	V-2.56-20	3B11	1534
iVIZION-100 SS/SU	USA	ID-024	V-2.53-15	F6E4	21DD
iVIZION-100 SS/SU	USA	ID-028	V-2.53-30	6F1A	1FD5
iVIZION-100 SS/SU	USA	ID-0G8	V-2.53-29	2EBE	A0BB
UBA-10/11-SS	CAN	ID-003	V-2.78-51	4911	C70D
UBA-10/11-SS	CAN	ID-024	V-2.78-24	1A12	C1CB
UBA-14/24-SS/SU	CAN	ID-003	V-2.78-39	3DB8	5CBD
UBA-14/24-SS/SU	CAN	ID-024	V-2.78-37	6A03	FAD4
UBA-14/24-SS/SU	CAN	ID-028	V-2.78-25	51B9	1EA0
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.78-73	627C	B8C5
iPRO-100	CAN	ID-003	V2.31-26	F3F1	54EC
iPRO-100	CAN	ID-008	V1.82-02	8572	0CA6
iPRO-100	CAN	ID-024	V-2.31-12	7D39	1C91
iPRO-100	CAN	ID-028	V-2.31-06	D789	0653
iVIZION-100 SS/SU	CAN	ID-003	V-2.50-37	7031	16D3
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.51-29	06B5	7DD8

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

## JCM Service Offerings

**JCM® offers the following services to help keep your JCM Products performing within factory specifications:**

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**Preventive Maintenance Programs**

**Custom Training Classes**

**ICB Data Analysis**

**Unit Exchange Programs**

**Validator Performance Analysis**

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Technical Bulletin 201611 November 2016

## Technical Tips

**Question:** What are the latest developments in video displays available from JCM Global?

- Answer:** JCM offers a wide variety of video panels, content creation and video management solutions.
- PIXELPRO™ Video Walls (MAX, FLEX, CUBE)
    - Flexible Design, Size and Shape (**Figure 2 a**)
    - High Contrast Displays with Superior Color
    - Multiple Pixel Pitch available
  - Partner Display Panels (**Figure 2 b**)
    - Major Manufacturers
    - Single LED Panel or Multiple Panels mounted in creative designs
  - JCMedia™ Content Creation (**Figure 2 c**)
    - High impact motion graphics
    - Promotions
    - Event displays
    - Menus, timed events
  - Content Management (Network Management)
    - BrightSign® Media Players
    - Consistent Property Theme
    - Video Management
    - Easy configuration of multiple displays

For more information, visit: [jcmmedia.jcmglobal.com](http://jcmmedia.jcmglobal.com).

For additional information on JCM Products, visit the JCM Global website at [www.jcmglobal.com](http://www.jcmglobal.com), or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2: PIXELPRO CUBE (a), Partner Display (b), JCMedia Content (c)

## Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	iVIZION	6
DBV-500 Operations Manual	1	Taiko (PUB-7/11)	6
DBV-400 Operations Manual	1	TBV	2
DT-200 BlueWave 2	7	TBV-101-ASH	A
EBA-40	2	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	2
ICB 3.0 Web Reports Ops Manual	A	VEGA	4
iPRO	1	VEGA-RC	3
iPRO-RC	2	FLDFU Download Manual	3
RC-10 Service Manual	1	FL Operator & Technician's Manual	3
JCM Tool Suite	4	GEN5™ Operations Manual	A

To access JCM Product Manuals, please visit: [www.jcmglobal.com](http://www.jcmglobal.com)

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<b>After Hours Americas Support</b>		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> <li>1.) Call JCM American at (800) 683-7248.</li> <li>2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.</li> <li>3.) Speak with a certified JCM Support Technician about your situation.</li> </ol>		

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