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Parts are Parts

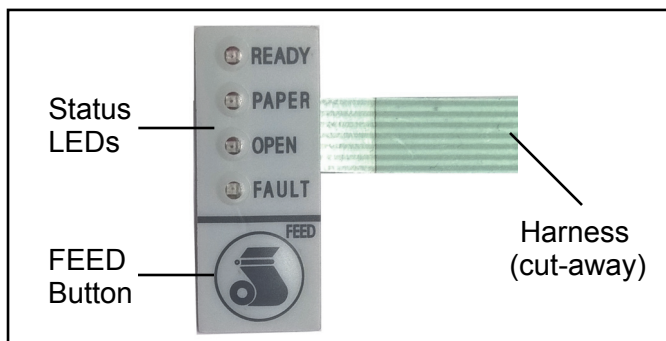


Figure 1 Membrane, Keypad for GEN2/GEN2U Printers (P/N 500-00005-100)

Part No. 500-00005-100

Description: Membrane, Keypad

Usage: Featured on JCM Global® GEN2™ and GEN2U™ Printers, the Membrane Keypad (Figure 1) contains the Status LEDs and Feed Button. The Status LED indicators provide a visual indication of various conditions of the GEN2 and GEN2 Universal Printers, including:

- GREEN - Ready (Normal Operation)
- YELLOW - Out of Tickets (Paper)
- ORANGE - Printer Lid Open or Print Head Release not securely closed
- RED - Other Printer Conditions

When pressed, the FEED Button feeds a Ticket through the Printer.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	9478	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.78-73	6E61	AE34
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iPRO-101	USA	ID-003	V-2.30-25	3112	6B08
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.53-38	DB41	44F9
iVIZION-100 SS/SU	USA	ID-008	V-2.56-20	3B11	1534
iVIZION-100 SS/SU	USA	ID-024	V-2.53-15	F6E4	21DD
iVIZION-100 SS/SU	USA	ID-028	V-2.53-30	6F1A	1FD5
iVIZION-100 SS/SU	USA	ID-0G8	V-2.53-29	2EBE	A0BB
UBA-10/11-SS	CAN	ID-003	V-2.78-51	4911	C70D
UBA-10/11-SS	CAN	ID-024	V-2.78-24	1A12	C1CB
UBA-14/24-SS/SU	CAN	ID-003	V-2.78-39	3DB8	5CBD
UBA-14/24-SS/SU	CAN	ID-024	V-2.78-37	6A03	FAD4
UBA-14/24-SS/SU	CAN	ID-028	V-2.78-25	51B9	1EA0
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.78-73	627C	B8C5
iPRO-100	CAN	ID-003	V2.31-26	F3F1	54EC
iPRO-100	CAN	ID-008	V1.82-02	8572	0CA6
iPRO-100	CAN	ID-024	V-2.31-12	7D39	1C91
iPRO-100	CAN	ID-028	V-2.31-06	D789	0653
iVIZION-100 SS/SU	CAN	ID-003	V-2.50-37	7031	16D3
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.51-29	06B5	7DD8

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Warranty and Non-Warranty Service and Repair

Preventive Maintenance Programs

Custom Training Classes

ICB Data Analysis

Unit Exchange Programs

Validator Performance Analysis

The JCM Global® Exchange Website Is Now Live!

The new JCM Global Exchange website at exchange.jcmglobal.com provides JCM Customers with a secure digital download site for faster access to approved Bill Validator and Printer Software. The JCM Global Exchange site provides 24/7 logon and access to firmware files linked to your product, decreasing EGM downtime and saving customers time and money by eliminating delays in access to approved software and firmware updates. In addition, JCM Customers enjoy email notification of new updates as they become available, with site access for up to five (5) registered Authorized Users per property. To register, login and set up your account, please visit the JCM Global Exchange website at exchange.jcmglobal.com!





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Technical Bulletin 201608 August 2016

Technical Tips

Question: How is JCM supporting customers and adapting to changing technologies?

Answer: JCM Global products are continually evaluated and updated as needed to support changing technologies. As new computers typically are no longer equipped with RS-232 port connectors, and testing of JCM Validators requires RS232 or Photocoupler communications signals, JCM now offers several Tools to support connection and testing of Validators with newer USB Connections.

As the main adaptive device, the UAC (Universal Adapter for Communications) (**Figure 2**) will convert PC USB signals to either RS232C or Photocoupler levels suitable for communication with JCM Validators. Refer to the UAC Device Operators Guide for the UAC Kit and Harness information for various validators.

The USB to Serial Converter (P/N 302-100004R) is a single port unit, especially useful for testing GEN Series Printers.

The 4 Port USB Hub (P/N JU-H40911-S1) allows connection of multiple devices to a single USB Port. The USB Hub also provides a level of isolation for the PC when devices are being connected or disconnected.

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2 Universal Adapter for Communications (UAC) Module

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	iVIZION	6
DBV-500 Operations Manual	A	Taiko (PUB-7/11)	6
DBV-400 Operations Manual	1	TBV	2
DT-200 BlueWave 2	7	TBV-101-ASH	A
EBA-40	2	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	2
ICB 3.0 Web Reports Ops Manual	A	VEGA	4
iPRO	1	VEGA-RC	3
iPRO-RC	2	FLDFU Download Manual	3
RC-10 Service Manual	1	FL Operator & Technician's Manual	3
JCM Tool Suite	4		

To access JCM Product Manuals, please visit: www.jcmglobal.com



JCM TECHNICAL SUPPORT CONTACTS

Headquarters (Japan)

Sales and Service +81-3-5962-3731 hq-jp@jcmglobal.com

Europe, Middle East, Africa, Russia

Sales +49-211-530645-50
Service +49-211-530645-60 hq-eu@jcmglobal.com

Australia, Oceania

Sales and Service +612 96 48 0811 australia@jcmglobal.com

Southeast Asia

Sales and Service +853 28 72 2684 asiasupport@jcmglobal.com

North/South America/Canada/Caribbean

Toll Free Product Support (800) 683-7248 or (702) 651-0000 techsupport@jcmglobal.com

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1.) Call JCM American at (800) 683-7248.
2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
3.) Speak with a certified JCM Support Technician about your situation.

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