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Parts are Parts



Figure 1 iVIZION Standard Cash Box (214104)/Large Cash Box (214105)

Part No. 214104 (Standard size)/214105 (Large size)

Description: iVIZION Cash Boxes (Standard/Large)

Usage: There are two (2) Cash Box options available for the iVIZION® Banknote Validator:

- The Standard Size Cash Box (EDP #214104) features a storage capacity of up to 600 New Banknotes
- The Large Size Cash Box (EDP #214105) features a storage capacity of up to 1000 New Banknotes.

The Standard and Large Cash Boxes (Figure 1) are fully interchangeable with the iVIZION Frame, and include these features:

- Near Full Window - a visual indicator of how full the Cash Box is;
- Dispute Window - a visual indicator of the Last Banknote inserted into the iVIZION Banknote Validator.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	9478	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.78-73	6E61	AE34
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iPRO-101	USA	ID-003	V-2.30-25	3112	6B08
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.53-38	DB41	44F9
iVIZION-100 SS/SU	USA	ID-008	V-2.56-20	3B11	1534
iVIZION-100 SS/SU	USA	ID-024	V-2.53-15	F6E4	21DD
iVIZION-100 SS/SU	USA	ID-028	V-2.53-30	6F1A	1FD5
iVIZION-100 SS/SU	USA	ID-0G8	V-2.53-29	2E8E	A0BB
UBA-10/11-SS	CAN	ID-003	V-2.78-51	4911	C70D
UBA-10/11-SS	CAN	ID-024	V-2.78-24	1A12	C1CB
UBA-14/24-SS/SU	CAN	ID-003	V-2.78-39	3DB8	5CBD
UBA-14/24-SS/SU	CAN	ID-024	V-2.78-36	C7BE	2FD3
UBA-14/24-SS/SU	CAN	ID-028	V-2.78-25	51B9	1EA0
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.78-73	627C	B8C5
iPRO-100	CAN	ID-003	V2.31-26	F3F1	54EC
iPRO-100	CAN	ID-008	V1.82-02	8572	0CA6
iPRO-100	CAN	ID-024	V-2.31-12	7D39	1C91
iPRO-100	CAN	ID-028	V-2.31-06	D789	0653
iVIZION-100 SS/SU	CAN	ID-003	V-2.23-37	3742	FFB2
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.51-29	06B5	7DD8

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Warranty and Non-Warranty Service and Repair

Preventive Maintenance Programs

Custom Training Classes

ICB Data Analysis

Unit Exchange Programs

Validator Performance Analysis

Transitioning FutureLogic® Exchange to JCM Global® Website

JCM Global will be transitioning all documentation, applications and videos specific to FutureLogic printers from the FutureLogic Exchange website to www.jcmglobal.com. GEN Printer applications, documentation, and other available resources are located under Support/Downloads. For example:

- Operation and Technical Manuals are located in the Product Manuals section.
- Application Software is located under Software Tools.
- Firmware Downloading videos are located under Training Videos.
- Firmware Requests can be submitted in the Firmware Request section.

Watch for upcoming announcements of the new JCM Exchange site in the near future!





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For details on upcoming JCM Global Regional Training Events, go to: www.jcmglobal.com

Technical Bulletin 201602 February 2016

Technical Tips

Question: Is the JCM Technical Training Program accredited?

Answer: JCM Technical Training has been recognized by IACET as an Authorized Provider, and has awarded JCM a change in status to Accredited Provider (**Figure 2**).

To earn Accredited Provider status, The International Association of Continuing Education and Training (IACET) conducted an extensive audit of JCM Training Programs, to ensure compliance with IACET Standards for Quality Training.

JCM offers several training programs to meet your needs, including Live Presentations and Online Training Programs. Additionally, there are several videos on the JCM YouTube® site that provide training on a variety of topics. For more information on JCM Technical Training programs, visit the JCM Global website at www.jcmglobal.com.

Note: "JCM American Corp. has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET)."

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2 JCM American Corp. is accredited as an Authorized Provider by IACET

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	iVIZION	5
DBV-500 Operations Manual	A	Taiko (PUB-7/11)	5
DBV-400 Operations Manual	A	TBV	2
DT-200 BlueWave 2	6	TBV-101-ASH	A
EBA-40	1	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	2
ICB 3.0 Web Reports Ops Manual	A	VEGA	3
iPRO	1	VEGA-RC	3
iPRO-RC	2	FLDFU Download Manual	3
RC-10 Service Manual	1	FL Operator & Technician's Manual	3
JCM Tool Suite	3		

To access JCM Product Manuals, please visit: www.jcmglobal.com

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After Hours Americas Support		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation. 		

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