Technical Bulletin 201505

www.jcmglobal.com

For updates on JCM Global products, services, and events, follow JCM Global on FaceBook®, Google®, LinkedIn®, Twitter™ and YouTube™

facebook.com/JCMglobal

Gplus.to/JCMglobal

linkedin.com/company/jcm-global

twitter.com/jcmglobal

youtube.com/jcmglobal

Parts are Parts

Figure 1 SIIG® 4-Port Hub (P/N JU-H40911-S1)

Part No. JU-H40911-S1

Description: SIIG® 4-Port Hub

Usage: Using a SIIG 4-Port Hub **(Figure 1)**, up to four (4) USB 2.0/1.1-compatible devices can be connected to a PC that has a limited number of USB Ports available. The SIIG Hub supports high speed signal transfer rates up to 480 Mbps with USB 2.0/1.1 compatible devices.

The SIIG 4-Port Hub can also be used to provide signal isolation for the GEN2®, GEN2U and GEN3® printers. The SIIG Hub is powered by the USB Bus 5V supply, so an external power supply is not necessary.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.71-51	F144	402C
UBA-10/11-SS	USA	ID-024	V-2.71-24	3F71	89E4
UBA-14/24-SS/SU	USA	ID-003	V-2.71-39	75C7	A8F2
UBA-14/24-SS/SU	USA	ID-0G8	V-2.71-73	B737	F21C
UBA-14/24-SS/SU	USA	ID-024	V-2.71-36	0517	467F
UBA-14/24-SS/SU	USA	ID-028	V-2.71-25	0BC8	B2A5
iPRO-101	USA	ID-003	V-2.00-20	1312	8343
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.39-37	798B	AAE1
iVIZION-100 SS/SU	USA	ID-008	V-2.40-18	AE5A	4FDA
iVIZION-100 SS/SU	USA	ID-024	V-2.39-15	F6BC	16FD
iVIZION-100 SS/SU	USA	ID-028	V-2.39-29	C481	F99C
iVIZION-100 SS/SU	USA	ID-0G8	V-2.14-25		3666
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iPRO-100	CAN	ID-003	V2.20-23	C4F3	2D77
iPRO-100	CAN	ID-008	V2.82-02	0CA6	0CA6
iPRO-100	CAN	ID-024	V-2.20-12	AFBC	81E7
iPRO-100	CAN	ID-028	V-2.20-06	A5E8	0462
iVIZION-100 SS/SU	CAN	ID-003	V-2.23-37	3742	FFB2
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.23-28	C967	55F9

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Warranty and Non-Warranty Service and Repair

Custom Training Classes

Unit Exchange Programs

Preventive Maintenance Programs

ICB Data Analysis

Validator Performance Analysis

Enhance Your Customers' Experience with PromoNet®

JCM Global's PromoNet® behavioral-based Promotional Couponing solution expands a Casino's ability to recognize and reward Anonymous High-Value and Most Valuable Players, and enhance Player satisfaction across multiple venues. PromoNet can immediately issue rewards to Targeted Players who meet pre-defined criteria, avoiding mail delays and trips to the Players Club. PromoNet Promotions and Rewards can be tailored for Most Valuable Players, while Targeted Promotions can transform non-gaming visits and activities into lucrative "Win-Win" opportunities for your customers and your Venue!

FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule, visit:

http://www.jcmglobal.com

Technical Tips

Question: Are there different iVIZION Motor and Gear Assemblies for the iVIZION SS/SU, LD and SH Model Banknote Validators?

Answer: A single Motor and Gear Assembly (EDP #197877) is used in all models of the iVIZION Banknote Validator. To improve performance of the SH Cash Box, modifications have been made to the Motor Gear Assembly. The modified assemblies can be identified by either a single- or a double-white dot on the assembly (refer to **Figure 2** for location).

The changes for the SH Cash Box Motor and Gear Assembly will be implemented in production SS/SU and LD iVIZION Units to maintain a single part number for the Motor and Gear Assembly.
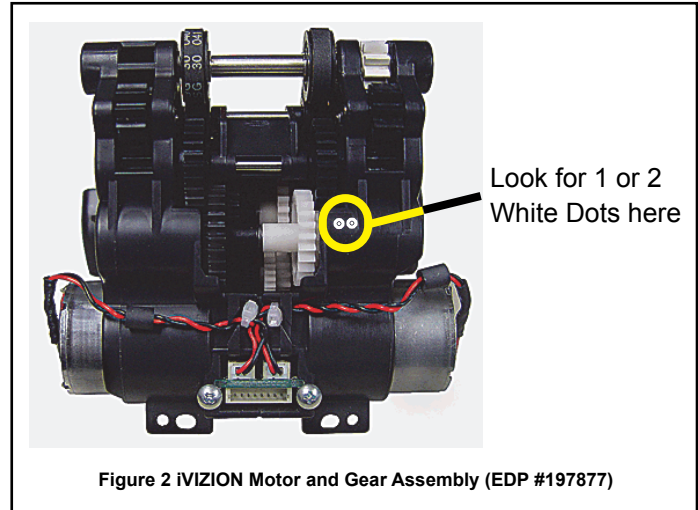
For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.

Look for 1 or 2 White Dots here

Figure 2 iVIZION Motor and Gear Assembly (EDP #197877)

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	JCM Tool Suite	3
DBV-500 Operations Manual	A	iVIZION	5
DBV-500 Integration Guide	A	Taiko (PUB-7/11)	5
DBV-400 Operations Manual	A	TBV	2
DT-200 BlueWave 2	5	TBV-101-ASH	A
EBA-40	A	UBA-10/11/'14/24/25	3b
ICB Service Manual	4	UBA-RC	1
ICB 3.0 Web Reports Ops Manual	A	VEGA	3
iPRO	1	VEGA-RC	3
iPRO-RC	1	FLDFU Download Manual	3
RC-10 Service Manual	1	FL Operator & Technician's Manual	3

To access JCM Product Manuals, please visit:
http://am-en.jcmglobal.com/files/product-manuals/

JCM/FUTURELOGIC TECHNICAL SUPPORT CONTACTS		
Headquarters (Japan)		
Sales and Service	+81-3-5962-3731	hq-jp@jcmglobal.com
Europe, Africa, Russia, Middle East		
Sales	+49-211-530645-50	hq-eu@jcmglobal.com
Service	+49-211-530645-60	
Australia, Oceania		
Sales and Service	+612 96 48 0811	australia@jcmglobal.com
Southeast Asia		
Sales and Service	+853 28 72 2684	asiapactechsupport@jcmglobal.com
North/South America/Canada/Caribbean		
Toll Free Product Support	(800) 683-7248 or (702) 651-0000	techsupport@jcmglobal.com
		slottechsupport@futurelogicinc.com
After Hours Americas Support		
JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation.		