



# Technical Bulletin 201503

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## Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.71-51	F144	402C
UBA-10/11-SS	USA	ID-024	V-2.71-24	3F71	89E4
UBA-14/24-SS/SU	USA	ID-003	V-2.71-39	75C7	A8F2
UBA-14/24-SS/SU	USA	ID-0G8	V-2.71-73	B737	F558
UBA-14/24-SS/SU	USA	ID-024	V-2.71-36	0517	467F
UBA-14/24-SS/SU	USA	ID-028	V-2.71-25	0BC8	B2A5
iPRO-101	USA	ID-003	V-2.00-20	1312	8343
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.00-06	48DF	E2BE
iPRO-101	USA	ID-008	V-1.82-02	0584	48C8
iVIZION-100 SS/SU	USA	ID-003	V-2.39-37	798B	AAE1
iVIZION-100 SS/SU	USA	ID-008	V-2.37-18		A5A0
iVIZION-100 SS/SU	USA	ID-024	V-2.39-15	F6BC	16FD
iVIZION-100 SS/SU	USA	ID-028	V-2.39-29	C481	F99C
iVIZION-100 SS/SU	USA	ID-0G8	V-2.14-25		3666
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iPRO-100	CAN	ID-003	V1.82-18	06CF	467F
iPRO-100	CAN	ID-008	V2.82-02		0CA6
iPRO-100	CAN	ID-024	V-1.86-09	7926	E2BE
iPRO-100	CAN	ID-028	V-2.00-05	177F	0653
iVIZION-100 SS/SU	CAN	ID-003	V-2.23-37	3742	FFB2
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.23-28	C967	55F9

## Parts are Parts



Figure 1 FutureLogic Product Download Kit (P/N 701-000254R)

**Part No.** 701-000254R

**Description:** FutureLogic™ Product Download Kit

**Usage:** This Kit includes Harness connections, a Power Supply and additional parts needed to download firmware updates for FutureLogic GEN2, GEN2U and GEN3 Printers. Kit contents (Figure 1) are listed below:

A	Evaluation Harness	E	GEN2U Boot Key
B	GEN2 Download Cable	F	Power Supply
C	GEN2 USB Cable	G	USB-to-Serial Adapter
D	GEN3 USB Drive Download Cable		4-Port USB Hub (not shown)

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

## JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Warranty and Non-Warranty Service and Repair

Preventive Maintenance Programs

Custom Training Classes

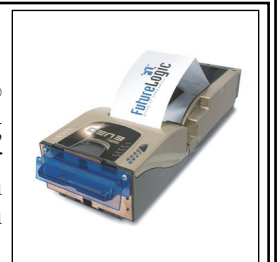
ICB Data Analysis

Unit Exchange Programs

Validator Performance Analysis

## FutureLogic™ Joins the JCM Global® Family

JCM Global proudly offers FutureLogic printers and coupon solutions, including the GEN3 Evolution® and GEN2 Universal™ Printers, and Ticket2Go™, TableXchange®, and PromoNet® Systems products, in addition to the Nanoptix line of printers, including the award-winning PayCheck 4™ Printer. FutureLogic's diverse product line offers key technology platforms for growth and recurring revenue for the banking, gaming, kiosk, retail and transportation industries, supporting JCM's 'customer first' philosophy and 'best in class' components with more freedom of choice in unique and innovative peripheral solutions.





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## Technical Tips

**Question:** What training is available for JCM's FutureLogic printer product line?

**Answer:** Training for our FutureLogic printer product line has been incorporated into the JCM Training Group. JCM now offers training on the Operation, Download and Preventive Maintenance for the FutureLogic GEN2, GEN2U and GEN3 Printers (**Figure 2**).

Training Videos are available for the FutureLogic Device Firmware Upgrade Application (FLDFU - Download Firmware Utility). The videos can be viewed on the JCM Global website at <http://am-en.jcmglobal.com/support/training/training-videos/>.

Please contact JCM Training at [training@jcmglobal.com](mailto:training@jcmglobal.com) to schedule training or for more information.

For additional information on JCM Products, visit the JCM Global website at [www.jcmglobal.com](http://www.jcmglobal.com), or contact your local JCM Sales Representative at (800) 683-7248.

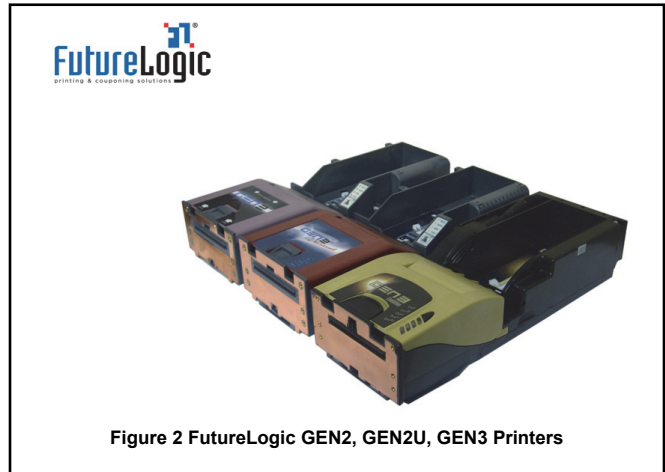


Figure 2 FutureLogic GEN2, GEN2U, GEN3 Printers

## Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	JCM Tool Suite	3
DBV-500 Operations Manual	A	iVIZION	5
DBV-500 Integration Guide	A	Taiko (PUB-7/11)	5
DBV-400 Operations Manual	A	TBV	1
DT-200 BlueWave 2	5	TBV-101-ASH	A
EBA-40	A	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	1
ICB 3.0 Web Reports Ops Manual	A	VEGA	2
iPRO	1	VEGA-RC	2
iPRO-RC	1	PayCheck 4 Owner's Manual	A
RC-10 Service Manual	1	PayCheck 4 Technician's Manual	A

To access Current Service Manuals, please visit:  
<http://www.jcmglobal.com/en/support/downloads/manuals.aspx>

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<b>After Hours Americas Support</b>		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> <li>1.) Call JCM American at (800) 683-7248.</li> <li>2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.</li> <li>3.) Speak with a certified JCM Support Technician about your situation.</li> </ol>		

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