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## Parts are Parts

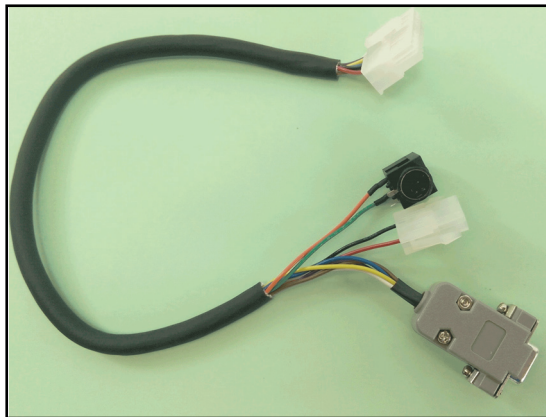


Figure 1: FutureLogic Evaluation Harness (P/N 150-00013-100)

**Part No.** 150-00013-100

**Description:** FutureLogic Evaluation Harness

**Usage:** The FutureLogic Evaluation Harness (Figure 1) is a universal harness used to connect a 24-volt Power Supply (P/N 350-00258-100) to FutureLogic GEN2™, GEN2U and GEN3™ Printers that have a standard 14-Pin Printer Connector output on the printer Coil Cable.

**Note:** The Evaluation Harness includes a DB9-to-RS-232 connector for connection to a PC's RS-232 Port, for testing purposes and running diagnostic applications from the PC.

## Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.71-51	F144	402C
UBA-10/11-SS	USA	ID-024	V-2.71-24	3F71	89E4
UBA-14/24-SS/SU	USA	ID-003	V-2.71-39	75C7	A8F2
UBA-14/24-SS/SU	USA	ID-0G8	V-2.71-72	B6FF	3511
UBA-14/24-SS/SU	USA	ID-024	V-2.71-36	0517	467F
UBA-14/24-SS/SU	USA	ID-028	V-2.71-25	0BC8	B2A5
iPRO-101	USA	ID-003	V-2.00-20	1312	8343
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.00-06	48DF	E2BE
iPRO-101	USA	ID-008	V-1.82-02	0584	48C8
iVIZION-100 SS/SU	USA	ID-003	V-2.35-36	FBFB	00B7
iVIZION-100 SS/SU	USA	ID-008	V-2.37-18		A5A0
iVIZION-100 SS/SU	USA	ID-024	V-2.35-15	AE77	D7A3
iVIZION-100 SS/SU	USA	ID-028	V-2.35-29	6CF5	B345
iVIZION-100 SS/SU	USA	ID-0G8	V-2.14-25		3666
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iPRO-100	CAN	ID-003	V1.82-18	06CF	467F
iPRO-100	CAN	ID-008	V2.82-02		0CA6
iPRO-100	CAN	ID-024	V-1.86-09	7926	E2BE
iPRO-100	CAN	ID-028	V-1.86-04	DC0B	3584
iVIZION-100 SS/SU	CAN	ID-003	V-2.23-37	3742	FFB2
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.23-28	C967	55F9

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

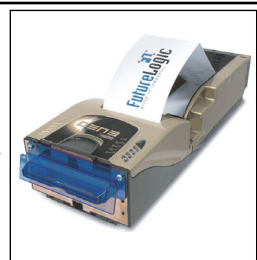
## JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

<b>Warranty and Non-Warranty Service and Repair</b>	<b>Preventive Maintenance Programs</b>
<b>Custom Training Classes</b>	<b>ICB® Data Analysis</b>
<b>Unit Exchange Programs</b>	<b>Validator Performance Analysis</b>

## FutureLogic® Joins the JCM Global® Family

JCM Global proudly offers FutureLogic printers and coupon solutions, including the GEN3 Evolution® and GEN2 Universal™ Printers, and Ticket2Go™, TableXchange®, and PromoNet® Systems products, in addition to the Nanoptix line of printers, including the award-winning PayCheck 4™ Printer. FutureLogic's diverse product line offers key technology platforms for growth and recurring revenue for the banking, gaming, kiosk, retail and transportation industries, supporting JCM's 'customer first' philosophy and 'best in class' components with more freedom of choice in unique and innovative peripheral solutions.





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<http://www.jcmglobal.com>

Technical Bulletin 201502 February 2015

## Technical Tips

**Question:** What's new on the JCM Global website?

**Answer:** Visit <http://www.jcmglobal.com/> to see JCM's new and improved website. The JCM website (**Figures 2 and 3**) has been redesigned for easier navigation, and is now separated by market types, to allow visitors to easily locate products appropriate for their business needs.

In addition to its new look and feel, the new JCM Global website features include faster video playback and downloading speed of JCM product information available at the website.



Figure 2: The JCM Global Website's New Look for 2015

For additional information on JCM Products, visit the JCM Global website at [www.jcmglobal.com](http://www.jcmglobal.com).

For additional information, contact your local JCM Sales Representative at (800) 683-7248.

## Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	JCM Tool Suite	2
DBV-500 Operations Manual	A	iVIZION	5
DBV-500 Integration Guide	A	Taiko (PUB-7/11)	5
DBV-400 Integration Guide	A	TBV	1
DT-200 BlueWave 2	5	TBV-101-ASH	A
EBA-40	A	UBA-10/11/14/24/25	3b
ICB Service Manual	A	UBA-RC	1
ICB 3.0 Web Reports Ops Manual	A	VEGA	2
iPRO	A	VEGA-RC	2
iPRO-RC	1	PayCheck 4 Owner's Manual	A
RC-10 Service Manual	1	PayCheck 4 Technician's Manual	A

To access Current Service Manuals, please visit:  
<http://www.jcmglobal.com/en/support/downloads/manuals.aspx>

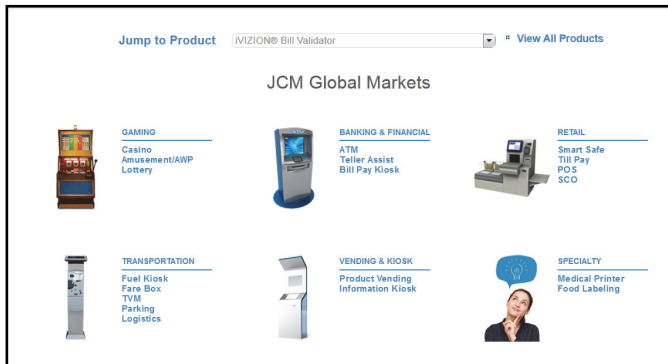


Figure 3: Product Listings by Market Type (JCM Global Website)

JCM/FUTURELOGIC TECHNICAL SUPPORT CONTACTS		
<b>Headquarters (Japan)</b>		
Sales and Service	+81-3-5962-3731	hq-jp@jcmglobal.com
<b>Europe, Africa, Russia, Middle East</b>		
Sales	+49-211-530645-50	hq-eu@jcmglobal.com
Service	+49-211-530645-60	
<b>Australia, Oceania</b>		
Sales and Service	+612 96 48 0811	australia@jcmglobal.com
<b>Southeast Asia</b>		
Sales and Service	+853 28 72 2684	asiapactechsupport@jcmglobal.com
<b>North/South America/Canada/Caribbean</b>		
Toll Free Product Support	(800) 683-7248 or (702) 651-0000	techsupport@jcmglobal.com techsupportcustomerservice@futurelogic.com
<b>After Hours Americas Support</b>		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> <li>1.) Call JCM American at (800) 683-7248.</li> <li>2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.</li> <li>3.) Speak with a certified JCM Support Technician about your situation.</li> </ol>		

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