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Parts are Parts



Figure 1: T6 Torx® Screwdriver
(for use with iVIZION® Bezel Guides)

Part No. 501-000234R Driver, Torx®, T6 X 40mm

Description: The T6 Torx Screwdriver (refer to **Figure 1**) is used to remove the Bezel Guides from the iVIZION Validator. Two (2) T6 Torx screws hold each Bezel Guide in place.

Usage: Torx Screws are used to attach the Bezel Guides to the iVIZION Validator, to prevent stripping of the screw head during disassembly. The use of Torx screws makes it easy to detach the Bezel Guide if replacement is necessary.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.70-51	AAFA	EE8D
UBA-10/11-SS	USA	ID-024	V-2.51-23	04E9	A0A3
UBA-14/24-SS/SU	USA	ID-003	V-2.51-36		BE96
UBA-14/24-SS/SU	USA	ID-0G8	V-2.51-72		EAEF
UBA-14/24-SS/SU	USA	ID-024	V-2.51-34		39B7
UBA-14/24-SS/SU	USA	ID-028	V-2.51-24		6B9D
iPRO	USA	ID-003	V-1.81-19	5295	A665
iPRO	USA	ID-024	V-1.76-09		0095
iPRO	USA	ID-028	V-1.72-04		2717
iVIZION-100 SS/SU	USA	ID-003	V-2.07-29		C65A
iVIZION-100 SS/SU	USA	ID-024	V-2.11-14		3426
iVIZION-100 SS/SU	USA	ID-028	V-2.11-28		25F4
iVIZION-100 SS/SU	USA	ID-0G8	V-2.14-25		3666
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iPRO	CAN	ID-003	V1.82-18	06CF	467F
iVIZION-100 SS/SU	CAN	ID-003	V-2.06-29		FBBC
iVIZION-100 SS/SU	CAN	ID-024	V-2.05-14		51A7
iVIZION-100 SS/SU	CAN	ID-028	V-2.05-27		04BA
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.11-25		05B1

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Preventive Maintenance Programs	Unit Exchange Programs
Custom Training Classes	ICB® Data Analysis
Warranty and Non-Warranty Service and Repair	Validator Performance Analysis

For additional information, contact your local JCM Sales Representative at (800) 683-7248.

Improve Efficiency, Get Information Quickly with JCM's Sentry® 2 Bezel

The new Sentry 2 Bezel uses the latest technology to display Customer prompts and custom graphics. The Sentry 2 supports multiple languages for Customer prompts, as well as a separate language available for Attendants and Technicians. Settle disputes quickly with a single click of the Key FOB. When clicked, the last 5 Banknotes of TITO Tickets inserted will be displayed, along with their direction of insertion. Attendants can quickly determine the status of the Cash Box, Validator Acceptance Rate and Software information, all without opening a Game Door.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule, visit:

<http://www.jcmglobal.com>

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Technical Tips

Question: Where can product documentation for JCM Global® Banknote Validators be found?

Answer: The Support Section of JCM Global's website (www.jcmglobal.com) provides easy access to several types of product documentation (refer to **Figure 2** for examples):

- **Operation and Maintenance Manuals** provide detailed information on service and repair of JCM products, and include illustrated parts diagrams.
- **Quick Reference Guides** provide a summary of information needed to service JCM Banknote Validators, and include the most commonly used procedures.
- **Training Overviews** are created for JCM products, and are located in the Training Course section of the website. These documents provide more information than the Quick Reference Guides, and are a good alternative resource to the Operation and Maintenance Manuals for JCM product maintenance procedures.

See the **Current Service Manual Releases** table (shown right) for current manual release versions.

For additional information, contact your local JCM Sales Representative at (800) 683-7248.



Figure 2 - Operation Manual, Quick Reference and Training Overview

Current Service Manual Releases

Product	Rev.	Product	Rev.
BlueWave DX (German)	A	iVIZION	5
DBV-30X	4	Taiko (PUB-7/11)	5
DBV-500 Integration Guide	A	TBV	1
DT-200 BlueWave 2	5	TBV-101-ASH	A
EBA-3X	4	UBA 10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	1
ICB 3.0 Web Reports Ops Manual	A	VEGA	2
iPRO	A	VEGA-RC	2
iPRO-RC	1	PayCheck 4 Owner's Manual	A
RC-10 Service Manual	1	PayCheck 4 Technician's Manual	A
JCM Tool Suite	2		

To access Current Service Manuals, please visit:
<http://www.jcmglobal.com/en/support/downloads/manuals.aspx>



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After Hours Americas Support

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:
 1.) Call JCM American at (800) 683-7248.
 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
 3.) Speak with a certified JCM Support Technician about your situation.

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