



# Technical Bulletin 201406

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## Parts are Parts

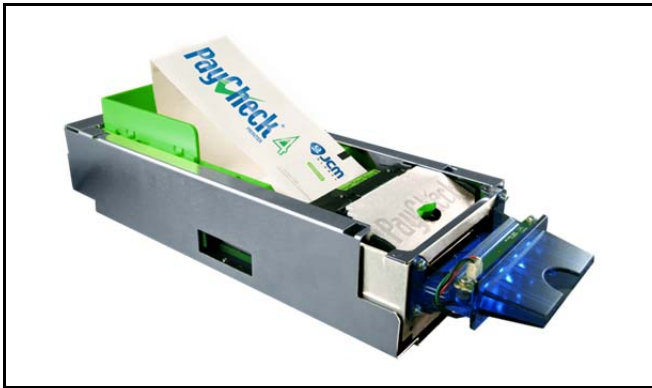


Figure 1: PayCheck 4 Printer (with Extension Tray Installed)

- Part No.** 310016-0001R (400-Ticket Capacity Tray)  
 310016-0002R (600-Ticket Capacity Tray)  
 310016-0003R (800-Ticket Capacity Tray)

**Description:** Extension Tray 400/600/800 Capacity

**Note:** The PayCheck™ 4 Printer's ticket capacity can be extended by installing an Extension Tray in the PayCheck 4 Printer (see **Figure 1** above). The Extension Tray supports increased ticket stock capacities of 400, 600 or 800 Tickets, respectively. The additional ticket capacity reduces the number of times that TITO (Ticket In/Ticket Out) stock needs to be replenished, and increases game availability to customers.

## Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.70-51	AAFA	EE8D
UBA-10/11-SS	USA	ID-024	V-2.51-23	04E9	A0A3
UBA-14/24-SS/SU	USA	ID-003	V-2.51-36		BE96
UBA-14/24-SS/SU	USA	ID-0G8	V-2.51-72		EAEF
UBA-14/24-SS/SU	USA	ID-024	V-2.51-34		39B7
UBA-14/24-SS/SU	USA	ID-028	V-2.51-24		6B9D
iVIZION-100 SS/SU	USA	ID-003	V-2.07-29		C65A
iVIZION-100 SS/SU	USA	ID-024	V-2.11-14		3426
iVIZION-100 SS/SU	USA	ID-028	V-2.11-28		25F4
iVIZION-100 SS/SU	USA	ID-0G8	V-2.14-25		3666
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iVIZION-100 SS/SU	CAN	ID-003	V-2.06-29		FBBC
iVIZION-100 SS/SU	CAN	ID-024	V-2.05-14		51A7
iVIZION-100 SS/SU	CAN	ID-028	V-2.05-27		04BA
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.11-25		05B1

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

## JCM Service Offerings

**JCM® offers the following services to help keep your JCM Products performing within factory specifications:**

Preventive Maintenance Programs	Unit Exchange Programs
Custom Training Classes	ICB® Data Analysis
Warranty and Non-Warranty Service and Repair	Validator Performance Analysis

For additional information, contact your local JCM Sales Representative at (800) 683-7248.

## Improve Efficiency, Get Information Quickly with JCM's Sentry® 2 Bezel

The new Sentry 2 Bezel uses the latest technology to display Customer prompts and custom graphics. The Sentry 2 supports multiple languages for Customer prompts, as well as a separate language available for Attendants and Technicians. Settle disputes quickly with a single click of the Key FOB. When clicked, the last 5 Banknotes of TITO Tickets inserted will be displayed, along with their direction of insertion. Attendants can quickly determine the status of the Cash Box, Validator Acceptance Rate and Software information, all without opening a Game Door.





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## Technical Tips

**Question:** Which applications support full functional testing of JCM Banknote Validators using a PC?

**Answer:** Self-Test Programs available for JCM Global products include:

- **ID-003 Basic Driver** - supports Validators from most manufacturers (refer to **Figure 2** right)
- **ID-024 Basic Driver** - supports IGT® Validators (refer to **Figure 2** right)

These applications support connection of a JCM Banknote Validator to a PC for full functional testing capability. These applications are available at:

<http://www.jcmglobal.com/en/support/download/tools.aspx>.

**Note:** JCM Global is currently developing an ID-008 Basic Driver application for USB communication. For more information, contact your local JCM Sales Representative at (800) 683-7248.

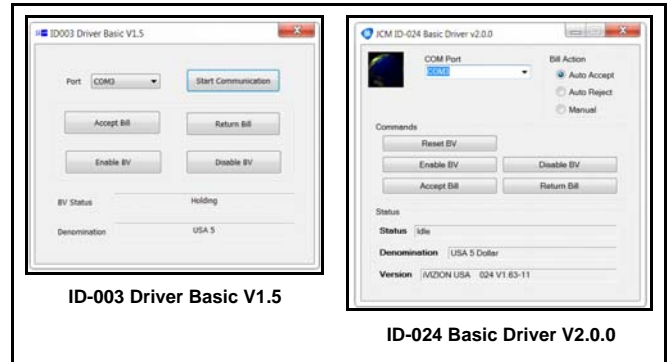


Figure 2 - JCM ID-003 & ID-024 Drivers

## Current Service Manual Releases

Product	Rev.	Product	Rev.
BlueWave DX (German)	A	iVIZION	4
DBV-30X	4	Taiko (PUB-7/11)	4
DBV-500 Integration Guide	A	TBV	1
DT-200 BlueWave 2	5	TBV-101-ASH	A
EBA-3X	4	UBA 10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	1
ICB Web Reports Ops Manual	1	VEGA	2
iPRO	A	VEGA-RC	2
iPRO-RC	1	PayCheck 4 Owner's Manual	A
RC-10 Service Manual	1	PayCheck 4 Technician's Manual	A
JCM Tool Suite	2		

To access Current Service Manuals, please visit:  
<http://www.jcmglobal.com/en/support/downloads/manuals.aspx>



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Toll Free Product Support (800) 683-7248 or (702) 651-0000 techsupport@jcmglobal.com

#### After Hours Americas Support

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 1.) Call JCM American at (800) 683-7248.  
 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.  
 3.) Speak with a certified JCM Support Technician about your situation.

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