

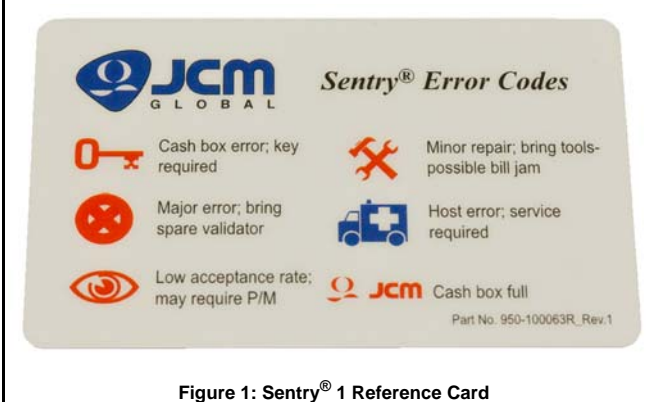
www.jcmglobal.com

For the latest updates on JCM Global products, services, and events, follow JCM Global on FaceBook®, Google®, LinkedIn®, Twitter™, and YouTube™



facebook.com/JCMglobal twitter.com/jcmglobal
 Gplus.to/JCMglobal youtube.com/jcmglobal
 linkedin.com/company/jcm-global

Parts are Parts



JCM Global Sentry® Error Codes

- Cash box error; key required
- Minor repair; bring tools-possible bill jam
- Major error; bring spare validator
- Host error; service required
- Low acceptance rate; may require P/M
- Cash box full

Part No. 950-100063R_Rev.1

Figure 1: Sentry® 1 Reference Card

Part No. 950-100063R

Description: Sentry® 1 Reference Card

Usage: The Sentry® 1 Bezel provides information to better identify the condition of the UBA® or iVIZION® Banknote Acceptors. The **Sentry 1 Reference Card (Figure 1)** can be used as a quick reference guide to interpret the symbols displayed on the Sentry 1 Bezel, and determine the actions required to clear the issue on the UBA or iVIZION Banknote Acceptors.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.51-49	DB4C	1C04
UBA-10/11-SS	USA	ID-024	V-2.51-23	04E9	A0A3
UBA-14/24-SS/SU	USA	ID-003	V-2.51-36		BE96
UBA-14/24-SS/SU	USA	ID-0G8	V-2.51-72		EAEF
UBA-14/24-SS/SU	USA	ID-024	V-2.51-34		39B7
UBA-14/24-SS/SU	USA	ID-028	V-2.51-24		6B9D
iVIZION-100 SS/SU	USA	ID-003	V-2.07-29		C65A
iVIZION-100 SS/SU	USA	ID-024	V-2.07-14		C216
iVIZION-100 SS/SU	USA	ID-028	V-2.07-27		8397
iVIZION-100 SS/SU	USA	ID-0G8	V-2.07-23		BBA5
UBA-10/11-SS	CAN	ID-003	V-2.51-50	50AF	3342
UBA-10/11-SS	CAN	ID-024	V-2.51-23	226B	D7AF
UBA-14/24-SS/SU	CAN	ID-003	V-2.51-37	ADC8	4AD9
UBA-14/24-SS/SU	CAN	ID-024	V-2.51-34		FAD8
UBA-14/24-SS/SU	CAN	ID-028	V-2.51-24		0653
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.51-72		0E02
iVIZION-100 SS/SU	CAN	ID-003	V-2.02-28		D043
iVIZION-100 SS/SU	CAN	ID-024	V-2.02-14		5F30
iVIZION-100 SS/SU	CAN	ID-028	V-2.02-27		99CC
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.02-23		74F9

The Latest JCM Software Listing (shown above) does NOT identify the JCM Banknote Validator Software version that has been approved by Gaming Regulators and Jurisdictional Authorities for use in specific gaming jurisdictions. Please contact your local JCM Sales Representative at (800) 683-7248 to verify the correct software version approved for use in your specific gaming jurisdiction.

Current Service Manual Releases

Product	Rev.	Product	Rev.
BlueWave DX (German)	A	iVIZION	4
DBV-30X	4	Taiko (PUB-7/11)	4
DT-200 BlueWave 2	5	TBV	1
EBA-3X	4	TBV-101-ASH	A
ICB Service Manual	4	UBA 10/11/14/24/25	3b
ICB Web Reports Ops Manual	1	UBA-RC	A
iPRO	A	VEGA	2
iPRO-RC	A	VEGA-RC	2
RC-10 Service Manual	1	PayCheck 4 Owner's Manual	A
JCM Tool Suite	2	PayCheck 4 Technician's Manual	A

Save Time and Labor with JCM's Latest Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a Cash Box and its contents through the entire cash process. The ICB system eliminates the need for dedicating Cash Boxes to specific machines, or putting bar code identification labels on the Cash Boxes. The Cash Boxes are tracked electronically, eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency are greatly improved.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule, visit:

<http://www.jcmglobal.com>

Technical Bulletin 201310 October 2013

Technical Tips

Question: What is the best way to train my staff about the new U.S. NexGen \$100.00 bill?

Answer: The Bureau of Engraving and Printing website (<http://www.moneyfactory.gov/>) has the latest information on the NexGen \$100.00 Release, and the facts you'll need to keep your staff members informed, and your property protected against potential fraud.

Note: See the table in the next column for details about integration of the NexGen \$100.00 bill (Figures 2 and 3) into JCM product line firmware.

For more information, contact your local JCM Sales Representative at (800) 683-7248.

NexGen \$100 Firmware Matrix

Protocol	NexGen \$100 added in Version	Latest Released Version	New Release to OEMs
iVIZION			
ID-003	1.38-01	1.84-23	2.07-29
ID-024	1.38-04	1.84-12	2.07-14
ID-028	1.38-05	1.84-25	2.07-27
ID-0G8	1.43-04	1.84-20	2.07-23
UBA-10			
ID-003	2.06-21	2.51-49	
ID-024	2.06-17	2.51-23	
UBA-14/24			
ID-003	2.06-21	2.51-36	
ID-024	2.06-28	2.51-34	
ID-028	2.06-17	2.51-24	
ID-0G8	2.06-66	2.51-72	
UBA-25			
ID-028	2.06-18	2.09-18	
WBA 12/13			
ID-003	3.80-32i	3.80-32i	3.83-42i
ID-024	3.80-34	3.80-34	3.83-40



Figure 2: U.S. NexGen \$100.00 Bill (Front)
(SPECIMEN-NOT VALID FOR LEGAL TENDER)



Figure 3: U.S. NexGen \$100.00 Bill (Back)
(SPECIMEN-NOT VALID FOR LEGAL TENDER)



JCM TECHNICAL SUPPORT CONTACTS

Headquarters (Japan)

Sales and Service +81-3-5962-3731 hq-jp@jcmglobal.com

Europe, Africa, Russia, Middle East

Sales +49-211-530645-50
Service +49-211-530645-60 hq-eu@jcmglobal.com

Australia, Oceania

Sales and Service +612-9648-0811 ipayne@jcmglobal.com

Southeast Asia

Sales and Service +853 28 72 2684 asiapactechsupport@jcmglobal.com

North/South America/Canada/Caribbean

Toll Free Product Support (800) 683-7248 or (702) 651-0000 techsupport@jcmglobal.com

After Hours Americas Support

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:
1.) Call JCM American at (800) 683-7248.
2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
3.) Speak with a certified JCM Support Technician about your situation.

JCM is a registered trademark of JCM American Corporation. All other product names mentioned herein may be registered trademarks or trademarks of their respective companies. Furthermore, TM and ® are not mentioned in each case in this publication.