

# www.jcmglobal.com

For the latest updates on JCM Global products, services, and events, follow JCM Global on FaceBook®, Google®, LinkedIn®, Twitter™, and YouTube™







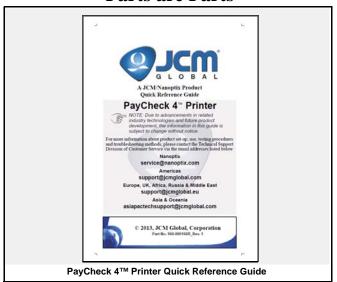




facebook.com/JCMglobal ыріus.to/JCMglobal youtube.com/jcmglobal linkedin.com/company/jcm-global

twitter.com/jcmglobal

## **Parts are Parts**



Part No. 960-000166R

**Description:** PayCheck 4 Printer Quick Reference

Guide

**Usage:** The PayCheck 4 Quick Reference Guide is a summary of product information necessary to service the PayCheck 4 Printer. The Guide includes:

- Self-test Procedures, Preventative Maintenance and Cleaning Tips
- **LED Error Indications**
- Communications and Interface Options
- Sensor Locations and Function
- PayCheck 4 Diagnostic Software
- Software Updating Tips

## **Latest JCM Software Listing**

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.51-49	DB4C	1C04
UBA-10/11-SS	USA	ID-024	V-2.51-23	04E9	A0A3
UBA-14/24-SS/SU	USA	ID-003	V-2.51-36		BE96
UBA-14/24-SS/SU	USA	ID-0G8	V-2.51-72		EAEF
UBA-14/24-SS/SU	USA	ID-024	V-2.51-34		39B7
UBA-14/24-SS/SU	USA	ID-028	V-2.51-24		6B9D
iVIZION-SS/SU	USA	ID-003	V-1.84-23		E8E1
iVIZION-SS/SU	USA	ID-024	V-1.84-12		15C7
iVIZION-SS/SU	USA	ID-028	V-1.84-25		C9A3
UBA-10/11-SS	CAN	ID-003	V-2.50-48	78A7	06C6
UBA-10/11-SS	CAN	ID-024	V-2.50-23	E05F	B4F6
UBA-14/24-SS/SU	CAN	ID-003	V-2.50-35	7F55	7D6C
UBA-14/24-SS/SU	CAN	ID-024	V-2.50-34		95B2
UBA-14/24-SS/SU	CAN	ID-028	V-2.50-24		C5A9
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.50-72		8F70
iVIZION-100 SS/SU	CAN	ID-003	V-1.86-24		7075
iVIZION-100 SS/SU	CAN	ID-024	V-1.86-13		C2D3
iVIZION-100 SS/SU	CAN	ID-028	V-1.86-25		4646
iVIZION-100 SS/SU	CAN	ID-0G8	V-1.86-22		4F7F
	•				

The Latest JCM Software Listing (shown above) does NOT identify the JCM Banknote Validator Software version that has been approved by Gaming Regulators and Jurisdictional Authorities for use in specific gaming jurisdictions. Please contact your local JCM Sales Representative at (800) 683-7248 to verify the correct software version approved for use in your specific gaming jurisdiction.

#### **Current Service Manual Releases**

Product	Rev.	Product	Rev.
BlueWave DX (German)	Α	iVIZION	4
DBV-30X	4	Taiko (PUB-7/11)	4
DT-200 BlueWave 2	5	TBV	1
EBA-3X	4	TBV-101-ASH	Α
ICB Service Manual	4	UBA 10/11/14/24/25	3b
ICB Web Reports Ops Manual	1	UBA-RC	Α
iPRO	Α	VEGA	1
iPRO-RC	Α	VEGA-RC	2
RC-10 Service Manual	1	PayCheck 4 Owner's Manual	Α
JCM Tool Suite	2	PayCheck 4 Technician's Manual	Α

# Save Time and Labor with JCM's Latest Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a Cash Box and its contents through the entire cash process. The ICB system eliminates the need for dedicating Cash Boxes to specific machines, or putting bar code identification labels on the Cash Boxes. The Cash Boxes are tracked electronically, eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency are greatly improved.



# FREE REGIONAL TRAINING



Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

Technical Bulletin 201307 July 2013

For the local and regional training schedule, visit:

http://www.jcmglobal.com

Technical Tips

Question: How can the PayCheck 4 Printer be tested?

**Answer:** The PayCheck 4 TITO Printer can be tested with the Nanoptix<sup>TM</sup> Printer Status Application. To use the Printer Status Application:

- 1. Download the Printer Status (Current) application from http://nanoptix.com/techsupport/software/npxstatus.
- 2. Install the application on a PC.
- 3. Connect the PayCheck 4 Printer to the PC using a standard USB cable.

**Note:** The application will locate the connected Printer and display the Printer Type in the Available USB Printers Field (Figure 2).

4. From the opening screen, the Sensors can be tested, or pre-configured Reports can be printed from the Printer Commands Menu to test the PayCheck 4 printer functionality (Figure 3).

For additional information, contact your local JCM Sales Representative at (800) 683-7248.



Figure 2: Nanoptix Printer Status Application

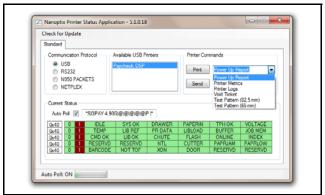


Figure 3: Nanoptix Printer Commands Menu



JCM TECHNICAL SUPPORT CONTACTS						
Headquarters (Japan)						
Sales and Service	+81-3-5962-3731	hq-jp@jcmglobal.com				
Europe, Africa, Russia, Middle East						
Sales	+49-211-530645-50	hq-eu@jcmqlobal.com				
Service	+49-211-530645-60	nq-eu@jcmgiobal.com				
Australia, Oceania						
Sales and Service	+612-9648-0811	ipayne@jcmglobal.com				
Southeast Asia						
Sales and Service	+853 28 72 2684	asiapactechsupport@jcmglobal.com				
North/South America/Canada/Caribbean						
Toll Free Product Support	(800) 683-7248 or (702) 651-0000	techsupport@jcmglobal.com				
After Hours Americas Support						
JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:  1.) Call JCM American at (800) 683-7248.  2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.  3.) Speak with a certified JCM Support Technician about your situation.						

JCM is a registered trademark of JCM American Corporation. All other product names mentioned herein may be registered trademarks or trademarks of their respective companies. Furthermore, TM and ® are not mentioned in each case in this publication.