



# Technical Bulletin 201306

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## Parts are Parts



USB Male A to Mini B 6 ft Cable

**Part No.** EDP #302-000001R

**Description:** USB Male A to Mini B, 6 ft. cable

**Usage:** JCM® Global has just released a 6-foot USB Male A-to-Mini B cable, used to connect the iVIZION®, TBV™, VEGA™, and iPRO™ Bill Validators to a PC. The USB connection from the Validator's front Mini B port provides communication with the PC for tasks such as Software Updates, checking Performance History, Calibration and Diagnostic Testing using the JCM® Tool Suite application.

## Latest JCM Software Listing

| UNIT              | Country | ID     | Version   | Check Sum | CRC  |
|-------------------|---------|--------|-----------|-----------|------|
| UBA-10/11-SS      | USA     | ID-003 | V-2.51-49 | DB4C      | 1C04 |
| UBA-10/11-SS      | USA     | ID-024 | V-2.51-23 | 04E9      | A0A3 |
| UBA-14/24-SS/SU   | USA     | ID-003 | V-2.08-23 |           | 6B08 |
| UBA-14/24-SS/SU   | USA     | ID-0G8 | V-2.51-72 |           | EAEF |
| UBA-14/24-SS/SU   | USA     | ID-024 | V-2.08-28 |           | 6359 |
| UBA-14/24-SS/SU   | USA     | ID-028 | V-2.51-24 |           | 6B9D |
| iVIZION-SS/SU     | USA     | ID-003 | V-1.84-23 |           | E8E1 |
| iVIZION-SS/SU     | USA     | ID-024 | V-1.84-12 |           | 15C7 |
| iVIZION-SS/SU     | USA     | ID-028 | V-1.84-25 |           | C9A3 |
| UBA-10/11-SS      | CAN     | ID-003 | V-2.50-48 | 78A7      | 06C6 |
| UBA-10/11-SS      | CAN     | ID-024 | V-2.50-23 | E05F      | B4F6 |
| UBA-14/24-SS/SU   | CAN     | ID-003 | V-2.50-35 | 7F55      | 7D6C |
| UBA-14/24-SS/SU   | CAN     | ID-024 | V-2.50-34 |           | 95B2 |
| UBA-14/24-SS/SU   | CAN     | ID-028 | V-2.50-24 |           | C5A9 |
| UBA-14/24-SS/SU   | CAN     | ID-0G8 | V-2.50-72 |           | 8F70 |
| iVIZION-100 SS/SU | CAN     | ID-003 | V-1.86-24 |           | 7075 |
| iVIZION-100 SS/SU | CAN     | ID-024 | V-1.86-13 |           | C2D3 |
| iVIZION-100 SS/SU | CAN     | ID-028 | V-1.86-25 |           | 4646 |
| iVIZION-100 SS/SU | CAN     | ID-0G8 | V-1.86-22 |           | 4F7F |

The Latest JCM Software Listing (shown above) does NOT identify the JCM Banknote Validator Software version that has been approved by Gaming Regulators and Jurisdictional Authorities for use in specific gaming jurisdictions. Please contact your local JCM Sales Representative at (800) 683-7248 to verify the correct software version approved for use in your specific gaming jurisdiction.

## Current Service Manual Releases

| Product                    | Rev. | Product                        | Rev. |
|----------------------------|------|--------------------------------|------|
| BlueWave DX (German)       | A    | iVIZION                        | 4    |
| DBV-30X                    | 4    | Taiko (PUB-7/11)               | 4    |
| DT-200 BlueWave 2          | 5    | TBV                            | 1    |
| EBA-3X                     | 4    | TBV-101-ASH                    | A    |
| ICB Service Manual         | 4    | UBA 10/11/14/24/25             | 3b   |
| ICB Web Reports Ops Manual | 1    | UBA-RC                         | A    |
| iPRO                       | A    | VEGA                           | 1    |
| iPRO-RC                    | A    | VEGA-RC                        | 2    |
| RC-10 Service Manual       | 1    | PayCheck 4 Owner's Manual      | A    |
| JCM Tool Suite             | 2    | PayCheck 4 Technician's Manual | A    |

## Save Time and Labor with JCM's Latest Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a Cash Box and its contents through the entire cash process. The ICB system eliminates the need for dedicating Cash Boxes to specific machines, or putting bar code identification labels on the Cash Boxes. The Cash Boxes are tracked electronically, eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency are greatly improved.





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Technical Bulletin 201306 June 2013

## Technical Tips

**Question:** When a Game Tilt occurs, the iVIZION unit may display either 2 or 3 Red LED Flashes. Initially, replacing the iVIZION Cash Box seems to correct the problem, but it occasionally recurs. What's the best way to resolve this issue?

**Answer:** An investigation by JCM Engineering revealed several causes, such as scratched or dirty Cash Box sensor lenses, and outside air containing smoke and dust being drawn into the iVIZION unit.

Cleaning the Cash Box Sensor lens at the Game as part of routine periodic preventative maintenance procedures will help resolve this issue.

To do so:

1. Remove the Transport.
2. Use a damp cotton swab to clean the six (6) Cash Box Sensor lenses (Figure 2).
3. Use a dry Microfiber cloth to gently remove any moisture from the lenses.
4. Inspect each lens carefully for scratched or damaged surfaces.
5. Replace the Transport.



Figure 2: Cash Box Sensor Lenses (6)

For additional information, contact your local JCM Sales Representative at (800) 683-7248.



### JCM TECHNICAL SUPPORT CONTACTS

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#### North/South America/Canada/Caribbean

|                           |                                  |                           |
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|---------------------------|----------------------------------|---------------------------|

#### After Hours Americas Support

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:

- 1.) Call JCM American at (800) 683-7248.
- 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
- 3.) Speak with a certified JCM Support Technician about your situation.

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