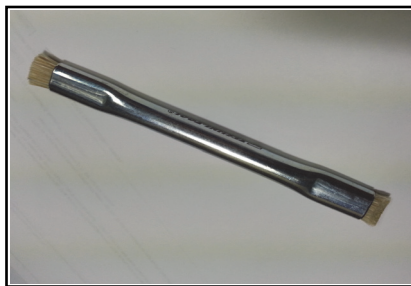


www.jcmglobal.com

The JCM Global Website provides the tools required to service all of our products. This includes a Software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and more.

Parts are Parts



Cleaning Brush

Part No. 501-000097

Description: Cleaning Brush

Usage: Due to environmental conditions where JCM products are used, periodic maintenance is required to ensure optimum product performance. The Cleaning Brush is used to remove dust, dirt and debris from the rollers, gears, and other surfaces on JCM products (such as bill validators, printers, and cash boxes).

To use the Cleaning Brush:

- 1) With the unit power **OFF**, hold the roller steady using a small screwdriver or pick.
- 2) Brush residue from the roller, while rotating the roller 360 degrees to clean the full circumference.
- 3) Brush dust and dirt from the gears and remove other debris from the unit.
- 4) Wipe each roller, surface, and the paper path with a clean, slightly damp, lint-free Microfiber cloth.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.30-44	1FCF	AC05
UBA-10/11-SS	USA	ID-024	V-2.30-19	8E4E	3922
UBA-14/24-SS/SU	USA	ID-003	V-2.08-23		6B08
UBA-14/24-SS/SU	USA	ID-0G8	V-2.08-66		31E6
UBA-14/24-SS/SU	USA	ID-024	V-2.08-28		6359
UBA-14/24-SS/SU	USA	ID-028	V-2.30-20		8923
iVIZION-SS/SU	USA	ID-003	V-1.84-23		E8E1
iVIZION-SS/SU	USA	ID-024	V-1.84-12		15C7
iVIZION-SS/SU	USA	ID-028	V-1.84-25		C9A3
UBA-10/11-SS	CAN	ID-003	V-2.32-45	DEA2	F67E
UBA-10/11-SS	CAN	ID-024	V-2.32-20	8D4B	F67E
UBA-14/24-SS/SU	CAN	ID-003	V-2.32-31	DBC7	83D6
UBA-14/24-SS/SU	CAN	ID-024	V-2.32-31		F4DA
UBA-14/24-SS/SU	CAN	ID-028	V-2.32-21		AEC9
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.32-70		3FE4
iVIZION-100 SS/SU	CAN	ID-003	V-1.86-24		7075
iVIZION-100 SS/SU	CAN	ID-024	V-1.86-13		C2D3
iVIZION-100 SS/SU	CAN	ID-028	V-1.86-25		4646
iVIZION-100 SS/SU	CAN	ID-0G8	V-1.86-21		1D55

The JCM Banknote Validator Software list provided herein notifies customers of the latest developed software versions. However, the listing does not identify versions approved by Gaming Jurisdictional Authorities for actual use. Customers should always consult JCM's Parts Sales Department to verify versions approved for use in their specific jurisdictions intended for operation.

Current Service Manual Releases

Product	Rev.	Product	Rev.
BlueWave DX (German)	A*	iVIZION	3
DBV-30X	4	Taiko (PUB-7/11)	3
DT-200 BlueWave 2	4	TBV	1
EBA-3X	4	TBV-101-ASH	A
ICB Service Manual	4	UBA 10/11/14/24/25	3b
ICB Web Reports Ops Manual	1	UBA-RC	A
iPRO	A	VEGA-RC	1
iPRO-RC	A		

* NOTE: Release updated this Month.

Improve Efficiency, Get Information Quickly with JCM's Sentry® 2 Bezel

The new Sentry 2 Bezel uses the latest technology to display Customer prompts and custom graphics. The Sentry 2 supports multiple languages for Customer prompts, as well as a separate language available for Attendants and Technicians. Settle disputes quickly with a single click of the Key FOB. When clicked, the last 5 Banknotes of TITO Tickets inserted will be displayed, along with their direction of insertion. Attendants can quickly determine the status of the Cash Box, Validator Acceptance Rate and Software information, all without opening a Game Door.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

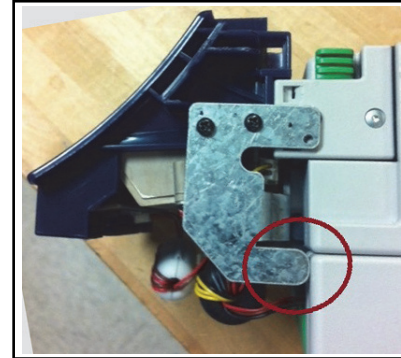
For the local and regional training schedule, visit:

<http://www.jcmglobal.com>

Technical Bulletin 201302 February 2013

Technical Tips

Question: Has a permanent solution been identified for rejects and jams that may occur when the WMS Bluebird xD bezel is installed on the iVIZION?

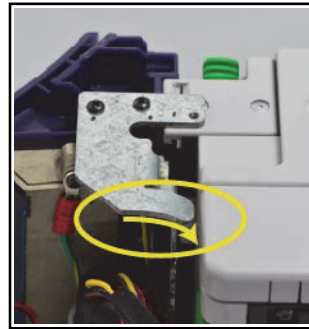


WMS Mounting Bracket
(Side View facing Left)

Answer: The current design of the WMS Mounting Bracket allows the bracket legs to make contact with the iVIZION transport (shown right), which can lead to ticket rejects and banknote jams.

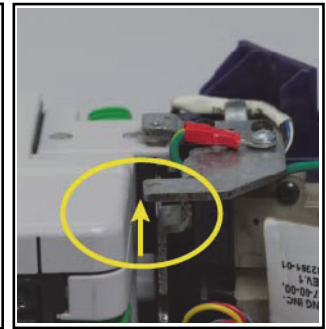
To alleviate issues with ticket acceptance and banknote jams, WMS plans to release a modified Mounting Bracket, featuring shortened legs that will not contact the iVIZION transport (not shown).

WMS Engineering advises that until the modified WMS Mounting Bracket becomes available, the Mounting Bracket legs can be bent inward to avoid contact with the iVIZION transport (see “Bracket Legs (Bent)” on lower left).



Bracket Legs (Bent)
(Side View facing Left)

WMS Engineering also suggests that 1/16” of material can be removed from the end of the bracket legs as an alternative, to minimize risk of contact with the iVIZION transport (see “Bracket Legs (Cut)” on lower right).



Bracket Legs (Cut)
(Side View facing Right)

For additional information, contact your local JCM Sales Representative or WMS Product Support Center at (866) WMS-4HLP / (866) 967-4457.



JCM TECHNICAL SUPPORT CONTACTS

Headquarters (Japan)

Sales and Service	81-6-6703-8405	hq-jp@jcmglobal.com
-------------------	----------------	---------------------

Europe, Africa, Russia, Middle East

Sales and Service	49-211-530645-0	hq-eu@jcmglobal.com
-------------------	-----------------	---------------------

Australia, Oceania

Sales and Service	61-2 9648 0811	ipayne@jcmglobal.com
-------------------	----------------	----------------------

Southeast Asia

Sales and Service	853 28 72 2648	asiapactechsupport@jcmglobal.com
-------------------	----------------	----------------------------------

North/South America/Canada/Caribbean

Toll Free Product Support	(800) 683-7248 or (702) 651-0000	techsupport@jcmglobal.com
---------------------------	----------------------------------	---------------------------

After Hours Americas Support

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:

- 1.) Call JCM American at (800) 683-7248.
- 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
- 3.) Speak with a certified JCM Support Technician about your situation.

JCM is a registered trademark of JCM American Corporation. All other product names mentioned herein may be registered trademarks or trademarks of their respective companies. Furthermore, TM and ® are not mentioned in each case in this publication.