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The JCM Global Website provides the tools required to service all of our products. This includes a Software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and more.

Parts are Parts



Part No. 197878

Description: iVIZION Motor and Gear Unit Assembly

Usage: The iVIZION Motor and Gear Unit is a repairable sub-component of the iVIZION Transport Unit. It contains the Belts, Drive Motors, Encoder Sensors and Reduction Gear Drive for the iVIZION Transport. This Unit is easily disassembled by removing just 4 Screws and one Harness. The modular design of the iVIZION Transport allows for quick troubleshooting and reduces maintenance costs.

Note: Having spare Units on hand will reduce Validator down time, allowing a Validator to be returned to service very quickly.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.30-44	1FCF	AC05
UBA-10/11-SS	USA	ID-024	V-2.30-19	8E4E	3922
UBA-14/24-SS/SU	USA	ID-003	V-2.08-23		6B08
UBA-14/24-SS/SU	USA	ID-0G8	V-2.08-66		31E6
UBA-14-SS & UBA-24-SS/SU	USA	ID-024	V-2.08-28		6359
UBA-14-SS & UBA-24-SS/SU	USA	ID-028	V-2.30-20		8923
iVIZION-SS/SU	USA	ID-003	V-1.84-23		E8E1
iVIZION-SS/SU	USA	ID-024	V-1.84-12		15C7
iVIZION-SS/SU	USA	ID-028	V-1.64-21		4821
UBA-10/11-SS	CAN	ID-003	V-2.32-45	DEA2	F67E
UBA-10/11-SS	CAN	ID-024	V-2.30-19	9C96	91D0
UBA-14/24-SS/SU	CAN	ID-003	V-2.30-30	D95B	FAD8
UBA-14/24-SS/SU	CAN	ID-024	V-2.30-30	AEC9	2144
UBA-14/24-SS/SU	CAN	ID-028	V-2.30-20	AEC9	39B7
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.30-67	2496	FEB4
iVIZION-SS/SU	CAN	ID-003	V-1.84-23		06D1
iVIZION-SS/SU	CAN	ID-024	V-1.70-12		288B
iVIZION-SS/SU	CAN	ID-028	V-1.84-24		0311
iVIZION-SS/SU	CAN	ID-0G8	V-1.84-20		BC97

The list of JCM Banknote Validator Software provided herein notifies Customers of the latest Software Versions developed. However, the listing does not identify Versions approved by Gaming Jurisdictional Authorities for actual use. Customers should always consult the JCM's Parts Sales Departments concerning approved Versions for use in their specific jurisdictions intended for operation.

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	iVIZION	3
DT-200 BlueWave 2	4	Taiko (PUB-7/11)	3
EBA-3X	4	TBV	1
ICB Service Manual	4	TBV-101-ASH	A*
ICB Web Reports Ops Manual	1	UBA 10/11/14/24/25	3b
iPRO	A	UBA-RC	A
iPRO-RC	A	VEGA-RC	1

* NOTE: Release updated this Month.

Improve Efficiency, Get Information Quickly with JCM's Sentry 2 Bezel

The new Sentry 2 Bezel uses the latest technology to display Customer prompts and custom graphics. The Sentry 2 supports multiple languages for the Customer prompts, as-well-as a separate language available for Attendants and Technicians. Settle disputes quickly with a single click of the Key FOB. When clicked the last 5 Banknotes or TITO Tickets inserted will be displayed along with their direction of insertion. Attendants can quickly determine the status of the Cash Box, Validator Acceptance Rate and Software information, all without opening a Game





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

<http://www.jcmglobal.com>

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Holiday Message

As the Holiday Season is upon us, we find ourselves reflecting on the past years and on those who have helped to shape our business in a most significant way.

We value our relationship with you and look forward to working with you in the years to come.

We wish you a very Happy Holiday Season and a New Year filled with peace and prosperity.

JCM TECHNICAL SUPPORT CONTACTS		
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Toll Free Product Support	(800) 683-7248 or (702) 651-0000	techsupport@jcmglobal.com
After Hours America's Support		
<p>JCM American prides itself in offering the best Customer Service in the industry. We prove this by offering a 24 hour hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hour's Technical Support line. 3.) Speak with a certified JCM support technician about your situation.</p>		

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