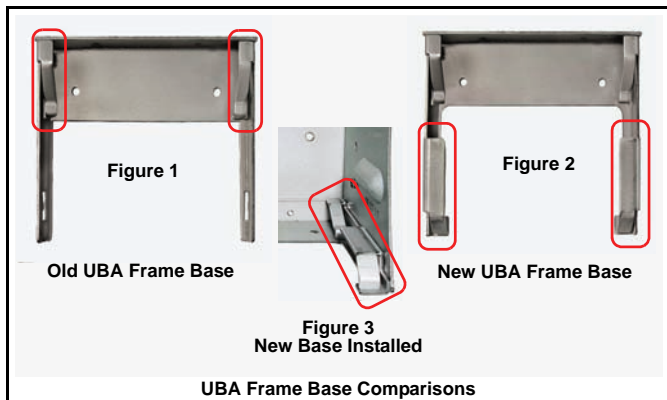


www.jcm-american.com

The JCM Website provides the tools required to service all of our products. This includes a software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and much more.

Parts are Parts



Part No. 200-100836R

Description: UBA Frame Base

Usage: JCM Engineering has developed a modification for the Frame Base Plate used for the UBA Units. The original Base Plate contains two supports at the rear (See Figure 1 above). The frame modification contains two added supports located at the front of the Base Plate (See Figure 2 above). These additions help support and properly align the Cash Box when it is inserted into the Frame Housing. Figure 3 above shows the new Base Plate installed within the new Frame Housing. This modification will become standard on all production units beginning in August, 2008 (e.g., at Serial Number 0808XXXXXX).

Latest JCM Software Listing

UNIT	ID	Version*	CRC or Check Sum
UBA-10/11-SS	ID-003	V1.71-16	AD3C
UBA-10/11-SS	ID-003 Aristocrat Only	V1.76-17	5DF3
UBA-10/11-SS	ID-024	V1.77-17	719A
UBA-14-SS & UBA-24-SS/SU	ID-024	V1.76-24	CRC=421D
UBA-14-SS & UBA-24-SS/SU	ID-028	V1.76-13	CRC=650A
WBA-12/13-SS	ID-003	V-3.75-32i*	C9AB
WBA-12/13-SS	ID-0C3	V-3.75-09i*	64F4
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-044C	V-3.75-05i*	FE10
WBA-12/13-SS	ID-044	V-3.75-05i*	D716
WBA-12/13-SS	ID-024	V-3.75-34	CD3B
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-044P/045P	V-2.70-05	AA03
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.70-11	6C31
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

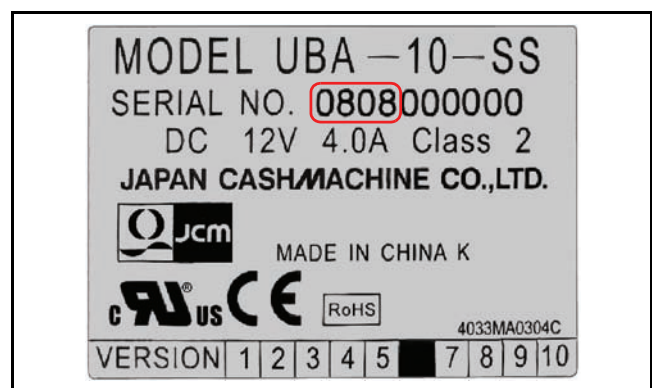
* an "i" suffix indicates Intelligent Cash Box option.

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

Technical Notes

Q: How do I identify when a UBA was manufactured?

A: The first four digits of the Serial Number indicate the Month and Year of manufacturer (see circled area below).



Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





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http://www.jcm-american.com/support/training_calendar.asp

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Holiday Message

As 2008 draws to a close, 2009 promises to be a year full of innovative product ideas and new technology concepts offered by JCM. With the dedication to quality and support our JCM family brings to our customers, we look forward to another big year of serving you with the superior products and services you have come to expect from JCM. From all the members of the JCM family we wish you a safe and Happy Holiday Season and a prosperous New Year.

JCM TECHNICAL SUPPORT CONTACTS		
General Product Support:		
Toll Free Product Support	(800) 683-7248	techsupport@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
After Hours Support		
JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:		
<ol style="list-style-type: none"> 1. Call JCM American at (800) 683-7248, then 2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line. 3. Speak with a certified JCM support technician about your situation. 		
3M PRODUCT SUPPORT CONTACTS		
3M Touch Screen System Product Support		
Toll Free Product Support	(866) 407-6666 Option-3 (Mon - Fri, 8:30am - 5:30pm EST)	us-ts-techsupport@mmm.com
Parts	(800) 683-7248	sales@jcm-american.com
TOVIS TECHNICAL SUPPORT CONTACTS		
Tovis Support Center		
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
Parts & Service	(702) 263-5560	roy@tovism.com
TRANSACT TECHNICAL SUPPORT CONTACTS		
Product Support	(877) 748-4222 Option-3	techsupport@transact-tech.com
Parts	(877) 748-4222 Option-2	techsupport@transact-tech.com
Service	(877) 748-4222 Option-2	http://www.transact-tech.com/tsg/rma.html

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