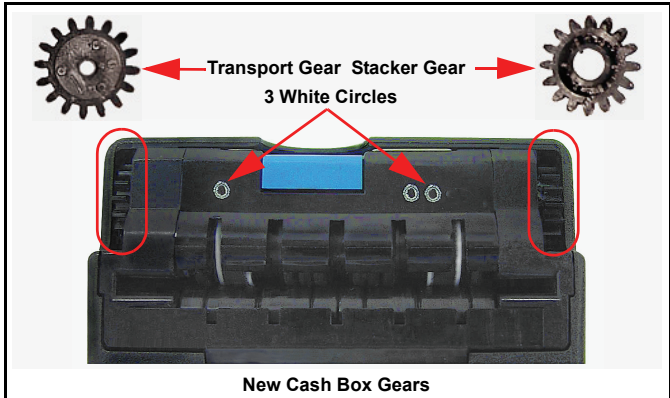


www.jcm-american.com

The JCM Website provides the tools required to service all of our products. This includes a software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and much more.

Parts are Parts



Part No. 900-200053RA, 900-100649R
Description: Plastic Cash Box Gears, Right and Left
Usage: The Pusher Mechanism for the Plastic Cash Box has been updated to include changes made to the gears that contact the Frame assembly. The MP6 Pusher Mechanism is identified by the presence of two Black Gears and the three White Circles on the assembly. The following part numbers identify these items:

- 1. Stacker Gear: 900-100649R
- 2. Transport Gear: 900-200053RA.

Latest JCM Software Listing

UNIT	ID	Version*	CRC or Check Sum
UBA-10/11-SS	ID-003	V1.71-16	AD3C
UBA-10/11-SS	ID-024	V1.77-17	719A
UBA-14-SS & UBA-24-SS/SU	ID-024	V1.76-24	CRC= 421D
UBA-14-SS & UBA-24-SS/SU	ID-028	V1.76-13	CRC= 650A
WBA-12/13-SS	ID-003	V-3.75-32i*	C9AB
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-044	V-3.75-05i*	D716
WBA-12/13-SS	ID-024	V-3.75-34	CD3B
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-044P/045P	V-2.70-05	AA03
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.70-11	6C31
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

* an "i" suffix indicates Intelligent Cash Box option.
The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

Technical Notes

Perform the following steps to Replace a Pusher Mechanism:

- 1. Remove two screws and
- 2. Slide the Mechanism out of the Frame.

Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





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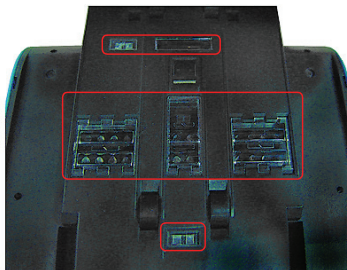
http://www.jcm-american.com/support/training_calendar.asp

Technical Bulletin 200811 November 2008

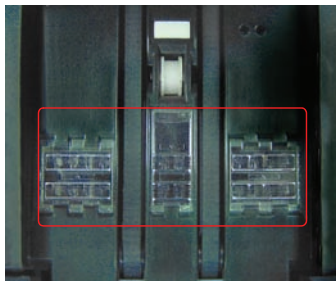
Technical Tips

Question: What should I do when my UBA cycles continuously after a drop?

Answer: This condition is a sign that too much dust has accumulated under the Sensor Lenses. To correct this condition, remove the upper and lower Sensor Boards and clean the underlying lenses thoroughly. As part of a regular Preventative Maintenance Procedure, the Sensor Lenses should be periodically checked when cleaning the Validator section of the UBA. See the below illustrations to identify the Sensor Lens locations on both halves of the Validation section.



UBA Upper Lens Locations



UBA Lower Lens Locations

UBA Lens Cleaning Locations



JCM TECHNICAL SUPPORT CONTACTS

General Product Support:

Toll Free Product Support	(800) 683-7248	techsupport@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
Optipay Product Support (DBV-30X, RC-10, A-66)		
Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com

After Hours Support

JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:

1. Call JCM American at (800) 683-7248, then
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.
3. Speak with a certified JCM support technician about your situation.

TOVIS TECHNICAL SUPPORT CONTACTS

Tovis Support Center

Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
Parts & Service	(702) 263-5560	roy@tovism.com

TRANSACTIONAL TECHNICAL SUPPORT CONTACTS

Product Support	(877) 748-4222 Option-3	techsupport@transact-tech.com
Parts	(877) 748-4222 Option-2	techsupport@transact-tech.com
Service	(877) 748-4222 Option-2	http://www.transact-tech.com/tsg/ma.html



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