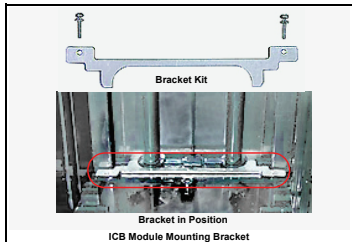


www.jcm-american.com

The JCM Website provides the tools required to service all of our products. This includes a software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and much more.

Parts are Parts



Part No. 200-200473RA

Description: ICB Module Mounting Bracket Kit

Usage: The ICB Module Mounting Bracket is used to secure the machine mounting screws that attach the ICB Module to a Cash Box. Previously the module was held in place by self tapping screws that secured it to the plastic front panel of the Cash Box. Rough handling by a Drop Crew can cause these mounting screws to strip out of the plastic surface. However, the new bracket and machine screw mounting method holds the module securely in place.

Note: The bracket must be flush with the front of the Cash Can before the mounting screws are tightened.

Latest JCM Software Listing

UNIT	ID	Version*	CRC or Check Sum
UBA-10/11-SS	ID-003	V.1.71-16	AD3C
UBA-10/11-SS	ID-024	V.1.77-17	719A
UBA-14-SS & UBA-24-SS/SU	ID-024	V.1.76-24	CRC= 421D
UBA-14-SS & UBA-24-SS/SU	ID-028	V.1.76-13	CRC= 650A
WBA-12/13-SS	ID-003	V-3.75-32*	C9AB
WBA-12/13-SS	ID-0C3	V-3.75-09*	64F4
WBA-12/13-SS	ID-022/023	V-3.63-03*	1068
WBA-12/13-SS	ID-044C	V-3.75-05*	FE10
WBA-12/13-SS	ID-044	V-3.75-05*	D716
WBA-12/13-SS	ID-024	V-3.75-34	CD3B
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-044P/045P	V-2.70-05	AA03
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.70-11	6C31
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

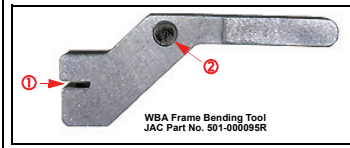
* an "T" suffix indicates Intelligent Cash Box option.

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

Technical Notes

Improper positioning of a WBA's support legs may cause gear skipping or bill jamming during the stack cycle. A special WBA bending tool is used to properly adjust support legs in a WBA Frame (See use instructions on backside of this Bulletin).

1. Insert notch onto Support Leg.
2. Place Guide Pin against Frame back wall.



Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





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http://www.jcm-american.com/support/training_calendar.asp

Technical Bulletin 200808 August 2008

Technical Tips

Question: Why do jams occasionally occur when switching from Metal Cash Boxes to Plastic Cash Boxes in WBA Unit?

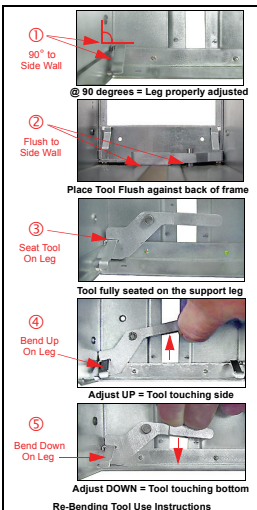
When a WBA Frame that has been adjusted to compensate for loose Metal Cash Box Pins is upgraded to a Plastic Cash Box, the support legs must be re-adjusted to their original position to properly accept the new Plastic Cash Box. JCM has created a special readjustment tool to aid in readjusting the support leg (See Tech Note on Front Side of this Bulletin).



NOTE: The proper adjustment for a WBA support leg is at a 90° angle relative to the side wall of the frame (See ❶ in the Photo at right).

To readjust a WBA Frame using the new adjustment tool, proceed as follows:

1. Mount the tool flush to the back of the frame (See the ❷ Photo at right) and seat it fully on the support leg (See the ❸ Photo at right).
2. To adjust the Support Leg UP when it has been bent down by rough Metal Cash Box insertions, apply upward pressure until the tool touches the side of the frame (See the ❹ Photo at right).
3. To adjust the Support Leg DOWN when it has been raised up too far, apply downward pressure until the tool touches the bottom of the frame (See the ❺ Photo at right).



JCM TECHNICAL SUPPORT CONTACTS

General Product Support:

Toll Free Product Support	(800) 683-7248	techsupport@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com

Optipay Product Support (DBV-30X, RC-10, A-66)

Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com

After Hours Support

JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:

1. Call JCM American at (800) 683-7248, then
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.
3. Speak with a certified JCM support technician about your situation.

TOVIS TECHNICAL SUPPORT CONTACTS

Tovis Support Center		
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
Parts & Service	(702) 263-5560	roy@tovism.com

TRANSACT TECHNICAL SUPPORT CONTACTS

Product Support	(877) 748-4222 Option-3	techsupport@transact-tech.com
Parts	(877) 748-4222 Option-2	techsupport@transact-tech.com
Service	(877) 748-4222 Option-2	http://www.transact-tech.com/tsq/ma.html



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