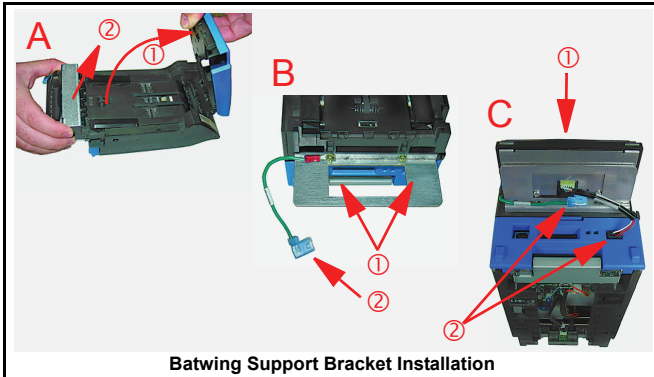


www.jcm-american.com

The JCM web site provides the tools required, including the software information database containing DIP Switch information, our Photo Parts Catalog, online ordering form, service materials, and much more.

Parts are Parts



Part No. 200-200312R

Description: Batwing Bezel Support Bracket

Usage: This bracket is used with the Batwing Bezel when mounted on a UBA unit. The bracket helps to support the bezel and prevents possible damage caused by misaligned doors.

Note: To install the Batwing Bezel Support Bracket refer to the above photo illustrations A, B & C respectively.

1. Start by removing the existing Batwing Bezel (see A ①&② above).
2. Next, install the new Bracket and Grounding Strap (Part # 400-100222R) using the two supplied M3.4x14mm Phillips Head Screw w/Star Washer (Part # 176-600006R) (see B ①&② above).
3. Finally, re-install the Batwing Bezel and attach the new Grounding Wire Harness Plug to the Bezel's bottom side (see C ①&② above).

Latest JCM Software Listing

UNIT	ID	Version*	CRC or Check Sum
UBA-10/11-SS	ID-003	V1.44-12	359E
UBA-10/11-SS	ID-003AS (Aristocrat)	V1.45-12	6AD2
UBA-10/11-SS	ID-024	V1.44-14	C2AA
UBA-10/11-SS	ID-003K (Konami)	V1.44-12	1830
UBA-14-SS & UBA-24-SS/SU	ID-024	V1.48-22	CRC= ECBC
UBA-14-SS & UBA-24-SS/SU	ID-028	V1.52-12	CRC= 9914
WBA-12/13-SS	ID-003	V-3.63-30i*	092D
WBA-12/13-SS	ID-0C3	V-3.63-09i*	F37F
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-003AS (Aristocrat)	V-3.68-30i*	159E
WBA-12/13-SS	ID-044C	V-3.63-05i*	C566
WBA-12/13-SS	ID-044	V-3.63-05i*	6307
WBA-12/13-SS	ID-024	V-3.70-32	FB61
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-044/045W	V-2.61-04	9915
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.61-10	5398
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

* an "i" suffix indicates Intelligent Cash Box option.

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

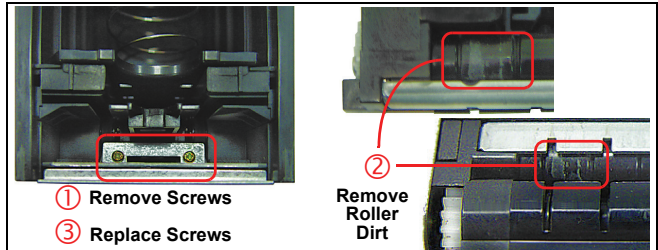
Technical Notes

Problem: Frequent WBA/UBA Bill Jams.

Cause: Dirty Cash Box Pusher Mechanism Rollers.

Solution:

1. Remove the Pusher Mechanism by removing its two mounting screws (see Photo ① below).
2. Clean the rollers in the same manner as you would the Validator Rollers (see Photos ② below).
3. Reinstall the Pusher Mechanism.



Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





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Technical Bulletin 200802 February 2008

Technical Tips

Question: When can I install the new Next-Gen US \$5 Bill Software at my Casino?

Answer: The process for obtaining new software approval for use in a Casino goes through the following steps:

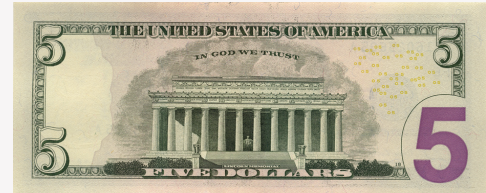
First, the new \$5 bills are sent to the specific validator's manufacturer for scanning. Once the new software is written, it must be tested. Testing not only includes bill type recognition, but any new features that are included in the new bill's version of software.

Once the validator manufacture is satisfied, it must then go on to the Game Manufacturer (OEM) for their testing.

Finally, the OEM must then submit the software to an Independent Testing Laboratory for testing and final approval by the various regional Gaming Authorities.




Next-Gen \$5 Bill Front Side



Next-Gen \$5 Bill Back Side

The Next-Gen \$5 Bill

So, the best person to ask, "When can I install the new software at my Casino?" is the Casino Compliance Officer. The Compliance Office will be notified when new releases have been approved by their testing laboratories. They then make the ultimate decision on when it may be installed onto the Casino floor.

JCM TECHNICAL SUPPORT CONTACTS			
	General Product Support:		
	Toll Free Product Support	(800) 683-7248	
	Product Support Direct	(702) 651-3444	techsupport@jcm-american.com
	Parts	(702) 651-3445	parts@jcm-american.com
	Training	(800) 683-7248	training@jcm-american.com
	Optipay Product Support (DBV-30X, RC-10, A-66)		
	Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
	Parts	(702) 651-3445	parts@jcm-american.com
	Training	(800) 683-7248	training@jcm-american.com
	After Hours Support		
	JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:		
	1. Call JCM American at (800) 683-7248, then		
	2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.		
	3. Speak with a certified JCM support technician about your situation.		
	TOVIS TECHNICAL SUPPORT CONTACTS		
	Tovis Support Center		
	Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
	Parts & Service	(702) 263-5560	roy@tovism.com
	TRANSACT TECHNICAL SUPPORT CONTACTS		
	Product Support	(877) 748-4222 Option-3	techsupport@transact-tech.com
	Parts	(877) 748-4222 Option-2	techsupport@transact-tech.com
	Service	(877) 748-4222 Option-2	http://www.transact-tech.com/tsg/rma.html



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