



Technical Bulletin 200707

www.jcm-american.com

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

Parts are Parts



New WBA Power Supply Kit

Part No. 701-000148R

Description: WBA Power Supply, (RS-232, AC)

Usage: This power supply replaces the PS-15-006 power supply (Part No. 550-100042R). The new supply now offers up to 5 amps of current and was designed specifically to power our next generation bill validator product. It is backwards compatible to the current WBA product line however, and can be directly used in place of the older PS-15-006 unit.

Note: This power supply features a built in RS-232 serial data converter board containing a standard DB-9 connector for serial I/O communication. It also has an AC power cord built directly into it. This power supply can be used for all functions on the WBA with the exception of diagnostics at this time.

JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.44-12	359E
UBA-10/11-SS	ID-003AS (Aristocrat)	V1.45-12	6AD2
UBA-10/11-SS	ID-024	V1.44-14	C2AA
UBA-10/11-SS	ID-003K (Konami)	V1.44-12	1830
UBA-14-SS	ID-024	V1.44-21	7EF7
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-30	2E22
WBA-12/13-SS	ID-003	V-3.63-30i*	092D
WBA-12/13-SS	ID-0C3	V-3.63-09i*	F37F
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-003AS (Aristocrat)	V-3.68-30i*	159E
WBA-12/13-SS	ID-044C	V-3.63-05i*	C566
WBA-12/13-SS	ID-044	V-3.63-05i*	6307
WBA-12/13-SS	ID-024	V-3.65-32	FCD5
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-004/BAR	V-2.61-05	D72C
DBV-200-A2/A3	ID-044P/045P	V-2.61-05	D4A2
DBV-200-A2/A3	ID-011/015	V-2.61-09	A1AB
DBV-200-A2/A3	ID-044/045W	V-2.61-04	9915
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.61-09	4ECB

* an "i" suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar's Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar's Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar's Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar's Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

Save Time and Labor with JCM's Intelligent Cash Box System

The ICB[®] (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

http://www.jcm-american.com/support/training_calendar.asp

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Technical Tips

Software Applications on the Web

Question: Where can I find the latest WBA and UBA Utility Software?

The following latest versions of JCM software applications are now available for download from the JCM Website:

Logo	Application	Version	Size
	WBA AccLoad	v1.03	853kb
	UBA AccLoad	v1.11	608kb
	WBA/DBV-200 Download Application	v1.20	217kb
	UBA Download Application	v1.11	599kb



UBA

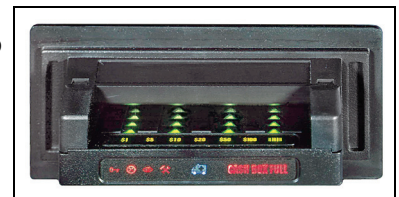
These files contain the new Windows friendly download tools as well as the ACCLoad program. AccLoad allows viewing of the Validator's performance history. This feature allows the viewing of acceptance data as well as performance history information.

JCM TECHNICAL SUPPORT CONTACTS	
General Product Support:	
Toll Free Product Support	(800) 683-7248
Product Support Direct	(702) 651-3444 techsupport@jcm-american.com
Parts	(702) 651-3445 parts@jcm-american.com
Training	(800) 683-7248 training@jcm-american.com
Optipay Product Support (DBV-30X, RC-10, A-66)	
Toll Free Product Support	(800) 683-7248 optipaysupport@jcm-american.com
Parts	(702) 651-3445 parts@jcm-american.com
Training	(800) 683-7248 training@jcm-american.com
After Hours Support	
JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:	
1. Call JCM American at (800) 683-7248, then	
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.	
3. Speak with a certified JCM support technician about your situation.	
TOVIS TECHNICAL SUPPORT CONTACTS	
Tovis Support Center	
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm) roy@tovism.com
Parts & Service	(702) 263-5560 roy@tovism.com
TRANSACTIONAL TECHNICAL SUPPORT CONTACTS	
Toll Free Product Support	(877) 748-4222 Transact Service Center (877) Epic950 (option 5), Mon - Fri, 8am to 8pm Eastern time, excluding holidays
Product Support Direct	(877) 748-4222 techsupport@transact-tech.com
Parts & Service	(877) 748-4222 techsupport@transact-tech.com



NOW AVAILABLE on select IGT, Bally, WMS, Atronic, Summit & VLC Machines!

Sentry® is a smart bill entry bezel with LED icons displaying the acceptance of up to six denominations plus barcode and last bill entered. There are also five error icons and a cashbox full indicator icon. With an easy machine retrofit, Sentry offers features appealing to both players and operators. Contact your local JCM sales representative for additional information.



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