

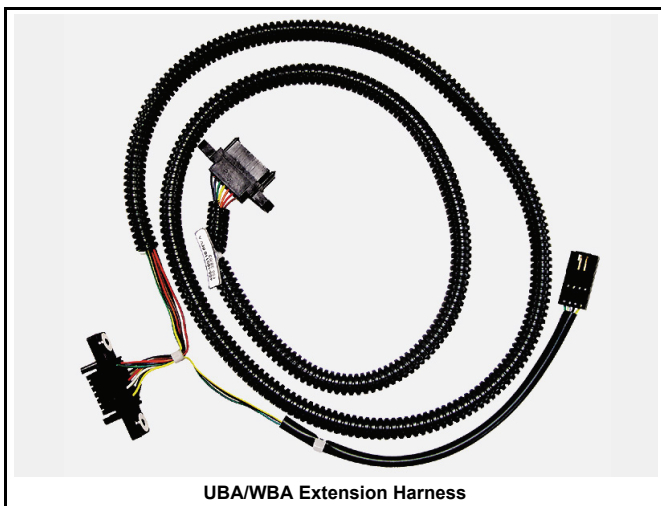


# Technical Bulletin 200706

[www.jcm-american.com](http://www.jcm-american.com)

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

## Parts are Parts



UBA/WBA Extension Harness

**Part No.** 400-100110R

**Description:** Harness; Extension, UBA & WBA x2/x3

**Usage:** This three (3) foot long extension harness simplifies testing of the UBA and WBA-12/13/22/23 using power and communications supplied by the game.

**Note:** JCM Engineering designed this harness so technicians can perform testing on the casino floor. The harness can also be used to extend the harnessing on the PS-15-006 (Part No. 550-100042R) diagnostic power supply with the adapter harness (Part. No. 400-100109R) or on the UBA/WBA Power Supply (Part. No. 701-000148R) allowing more flexibility at the electronics test bench.

## JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.44-12	359E
UBA-10/11-SS	ID-003AS (Aristocrat)	V1.45-12	6AD2
UBA-10/11-SS	ID-024	V1.44-14	C2AA
UBA-10/11-SS	ID-003K (Konami)	V1.44-12	1830
UBA-14-SS	ID-024	V1.44-21	7EF7
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-30	2E22
WBA-12/13-SS	ID-003	V-3.63-30i*	092D
WBA-12/13-SS	ID-0C3	V-3.63-09i*	F37F
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-003AS (Aristocrat)	V-3.68-30i*	159E
WBA-12/13-SS	ID-044C	V-3.63-05i*	C566
WBA-12/13-SS	ID-044	V-3.63-05i*	6307
WBA-12/13-SS	ID-024	V-3.65-32	FCD5
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-004/BAR	V-2.61-05	D72C
DBV-200-A2/A3	ID-044P/045P	V-2.61-05	D4A2
DBV-200-A2/A3	ID-011/015	V-2.61-09	A1AB
DBV-200-A2/A3	ID-044/045W	V-2.61-04	9915
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.61-09	4ECB
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

\* an "i" suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar's Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar's Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar's Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar's Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

## Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





# FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

[http://www.jcm-american.com/support/training\\_calendar.asp](http://www.jcm-american.com/support/training_calendar.asp)

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## Technical Tips

**Question:** Where can I find software information for JCM products?

**Answer:** JCM has just completed a redesign of the JCM-American.com Website software information section, incorporating the following features:

- Fill-in, drop-down categories to make a software search easier (a).
- Viewable General Information containing additional information concerning each software version listed (b<sub>1</sub>)
- The latest software released by JCM Engineering displayed at the TOP of the list matching your search criteria (b<sub>2</sub>)
- A left-click capability provided on the word "Software" next to each version that displays a PDF software data sheet containing change information developed since the previous version (c<sub>1</sub>)
- DIP Switch settings listed for the software.

To access the Software Information section of the JCM Website, visit <http://www.jcm-american.com/products/software.asp>.

**a**

**b<sub>1</sub>**

**b<sub>2</sub>**

**c<sub>1</sub>**

**New Software Information Screens**

JCM TECHNICAL SUPPORT CONTACTS			
<b>General Product Support:</b>			
Toll Free Product Support	(800) 683-7248		
Product Support Direct	(702) 651-3444		techsupport@jcm-american.com
Parts	(702) 651-3445		parts@jcm-american.com
Training	(800) 683-7248		training@jcm-american.com
<b>Optipay Product Support (BBV-30X, RC-10, A-66)</b>			
Toll Free Product Support	(800) 683-7248		optipaysupport@jcm-american.com
Parts	(702) 651-3445		parts@jcm-american.com
Training	(800) 683-7248		training@jcm-american.com
<b>After Hours Support</b>			
JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:			
1. Call JCM American at (800) 683-7248, then			
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.			
3. Speak with a certified JCM support technician about your situation.			
<b>TOVIS TECHNICAL SUPPORT CONTACTS</b>			
<b>Tovis Support Center</b>			
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)		roy@tovism.com
Parts & Service	(702) 263-5560		roy@tovism.com
<b>TRANSACT TECHNICAL SUPPORT CONTACTS</b>			
Toll Free Product Support	(877) 748-4222		Transact Service Center (877) Epic950 (option 5), Mon - Fri, 8am to 8pm Eastern time, excluding holidays
Product Support Direct	(877) 748-4222		techsupport@transact-tech.com
Parts & Service	(877) 748-4222		techsupport@transact-tech.com

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