

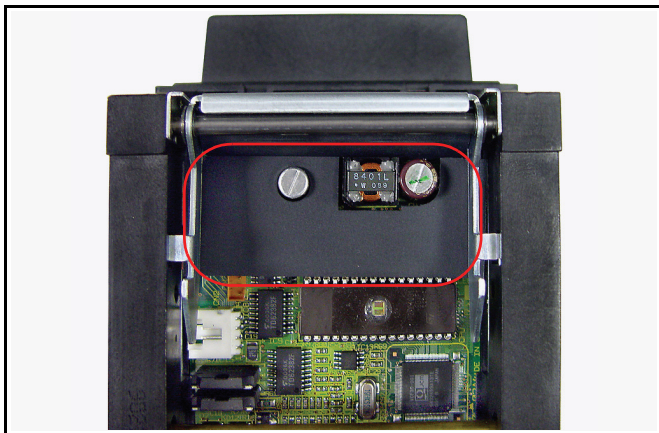


Technical Bulletin 200610

www.jcm-american.com

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

Parts are Parts



WBA CPU Board Electronics Shield

Part No. 900-100383

Description: WBA CPU Board Shield

Usage: The WBA CPU Board Shield is designed to cover and protect critical electronic components located on the WBA CPU board.

Note: This cover was jointly created by IGT and JCM to serve as an immediate fix for the cheating issue that occurred on an IGT 17 inch Upright Video Game Machine containing a WBA 12/13 Bill Acceptor configuration. The particular issue was covered in the IGT Product Compliance Advisory Customer Notification CN: 4311. Cheating and attempted cheating are ongoing problems in the gaming industry. JCM makes every effort to ensure that our products remain resistant to new cheating methods as they are discovered.

JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.44-12	359E
UBA-10/11-SS	ID-003AS (Aristocrat)	V1.45-12	6AD2
UBA-10/11-SS	ID-024	V1.44-14	C2AA
UBA-10/11-SS	ID-003K (Konami)	V1.44-12	1830
UBA-14-SS	ID-024	V1.44-21	7EF7
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-30	2E22
WBA-12/13-SS	ID-003	V-3.63-30i*	092D
WBA-12/13-SS	ID-0C3	V-3.63-09i*	F37F
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-044C	V-3.63-05i*	C566
WBA-12/13-SS	ID-044	V-3.63-05i*	6307
WBA-12/13-SS	ID-024	V-3.65-32	FCD5
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-004/BAR	V-2.61-05	D72C
DBV-200-A2/A3	ID-044P/045P	V-2.61-05	D4A2
DBV-200-A2/A3	ID-011/015	V-2.61-09	A1AB
DBV-200-A2/A3	ID-044/045W	V-2.61-04	9915
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.61-09	4ECB
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

* an "i" suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar's Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar's Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar's Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar's Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

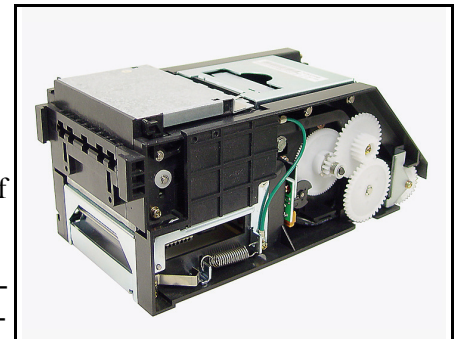
http://www.jcm-american.com/support/training_calendar.asp

Technical Bulletin 200610 October 2006

Technical Tips

Question: Is JCM support for the WBA 10/11 and WBA 20/21 product lines being discontinued?

Answer: The hardware support for both the WBA 10/11 and WBA 20/21 product line was discontinued in November, 2004. The software support for the WBA 10/11 product was discontinued in September of 2006. The software support for the WBA 20/21 product will be discontinued in October, 2006. The WBA 10/11 and 20/21 product lines have enjoyed a significant product life but do not have the sufficient memory space required to allow for the current and future security features required in the marketplace.



WBA

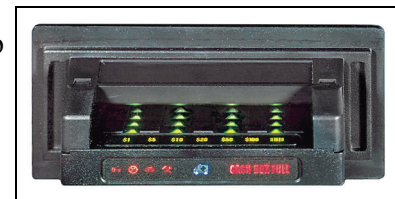
The WBA 10/11 or WBA 20/21 product can be upgraded to a WBA 12/13 or WBA 22/23 product respectively. This upgrade can be easily completed using a simple upgrade kit containing a new CPU Board, External Harness, and Internal Harness. Please contact your local JCM sales representative for additional information concerning this upgrade.

JCM TECHNICAL SUPPORT CONTACTS	
General Product Support:	
Toll Free Product Support	(800) 683-7248
Product Support Direct	(702) 651-3444
Parts	(702) 651-3445
Training	(800) 683-7248
Optipay Product Support (DBV-30X, RC-10, A-66)	
Toll Free Product Support	(800) 683-7248
Parts	(702) 651-3445
Training	(800) 683-7248
After Hours Support	
JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:	
1. Call JCM American at (800) 683-7248, then	
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.	
3. Speak with a certified JCM support technician about your situation.	
TOVIS TECHNICAL SUPPORT CONTACTS	
Tovis Support Center	
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)
Parts & Service	(702) 263-5560
TRANSACT TECHNICAL SUPPORT CONTACTS	
Toll Free Product Support	(877) 748-4222
Product Support Direct	(877) 748-4222
Parts & Service	(877) 748-4222



NOW AVAILABLE on select IGT, Bally, WMS, Atronic, Summit & VLC Machines!

Sentry[®] is a smart bill entry bezel with LED icons displaying the acceptance of up to six denominations plus barcode and last bill entered. There are also five error icons and a cashbox full indicator icon. With an easy machine retrofit, Sentry offers features appealing to both players and operators. Contact your local JCM sales representative for additional information.



JCM is a registered trademark of JCM American Corporation. All other product names mentioned herein may be registered trademarks or trademarks of their respective companies. Furthermore, TM and ® are not mentioned in each case in this publication.