

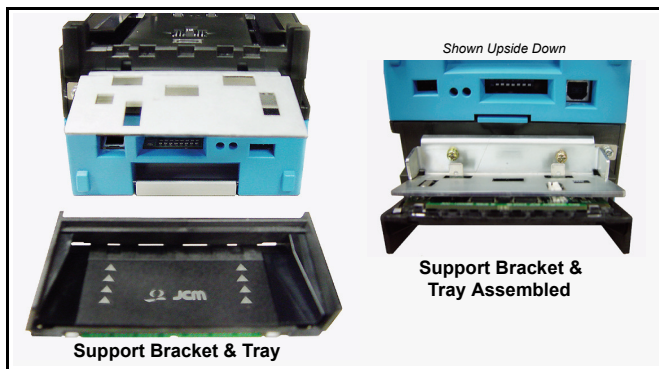


Technical Bulletin 200609

www.jcm-american.com

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

Parts are Parts



UBA Bill Support Bracket

Part No. 200-100317R

Description: UBA Bill Entry Support Bracket

Usage: This support bracket was designed to be used with the “G Pattern Bezel” to provide additional support and aid alignment when the door is closed. The “G Pattern Bezel” is specifically used on Aristocrat and Konami machines.

Note: When installing the Bezel Support Bracket, it is important to remove the bezel completely to prevent damage to the Sentry Circuit Board and its associated connectors when securing the bracket in place with the mounting screws provided in the kit.

JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.44-12	359E
UBA-10/11-SS	ID-003AS (Aristocrat)	V1.44-12	7B2B
UBA-10/11-SS	ID-024	V1.44-14	C2AA
UBA-10/11-SS	ID-003K (Konami)	V1.44-12	1830
UBA-14-SS	ID-024	V1.44-21	7EF7
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-30	2E22
WBA-12/13-SS	ID-003	V-3.63-30i*	092D
WBA-12/13-SS	ID-0C3	V-3.63-09i*	F37F
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-044C	V-3.63-05i*	C566
WBA-12/13-SS	ID-044	V-3.63-05i*	6307
WBA-12/13-SS	ID-024	V-3.65-32	FCD5
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-004/BAR	V-2.61-05	D72C
DBV-200-A2/A3	ID-044P/045P	V-2.61-05	D4A2
DBV-200-A2/A3	ID-011/015	V-2.61-09	A1AB
DBV-200-A2/A3	ID-044/045W	V-2.61-04	9915
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.61-09	4ECB
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

* an “i” suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar’s Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar’s Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar’s Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar’s Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM’s Customer Service/Parts Sales departments concerning approved versions for jurisdictions of intended use.

Save Time and Labor with JCM’s Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





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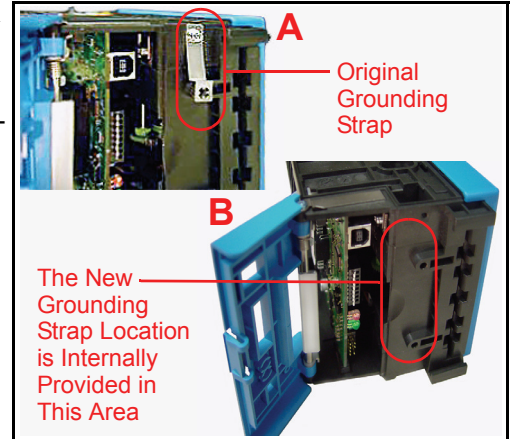
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Technical Tips

Question: What happened to the grounding strap present on the earlier UBA units?

Answer: The original grounding strap for the UBA 10/11 Bezel was mounted on the front of the unit (see figure **A**) and had a wire connecting it to the release bar that provided a static discharge path from the bezel to ground.

The grounding path has been changed to an internally mounted strap that contacts the bezel screw socket on the inside of the unit. (see figure **B**). This facilitates easier bezel changes and provides a more secure grounding path than the previous method provided.

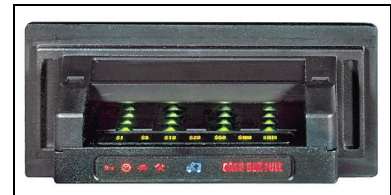


Grounding Strap Differences

JCM TECHNICAL SUPPORT CONTACTS			
	General Product Support:		
	Toll Free Product Support	(800) 683-7248	
	Product Support Direct	(702) 651-3444	techsupport@jcm-american.com
	Parts	(702) 651-3445	parts@jcm-american.com
	Training	(800) 683-7248	training@jcm-american.com
	Optipay Product Support (DBV-30X, RC-10, A-66)		
	Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
	Parts	(702) 651-3445	parts@jcm-american.com
	Training	(800) 683-7248	training@jcm-american.com
	After Hours Support		
	JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:		
	1. Call JCM American at (800) 683-7248, then		
	2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.		
	3. Speak with a certified JCM support technician about your situation.		
	TOVIS TECHNICAL SUPPORT CONTACTS		
	Tovis Support Center		
	Product Support - Tovia Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
	Parts & Service	(702) 263-5560	roy@tovism.com
	TRANSACT TECHNICAL SUPPORT CONTACTS		
	Toll Free Product Support	(877) 748-4222	Transact Service Center (877) Epic950 (option 5), Mon - Fri, 8am to 8pm Eastern time, excluding holidays
	Product Support Direct	(877) 748-4222	techsupport@transact-tech.com
	Parts & Service	(877) 748-4222	techsupport@transact-tech.com

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