

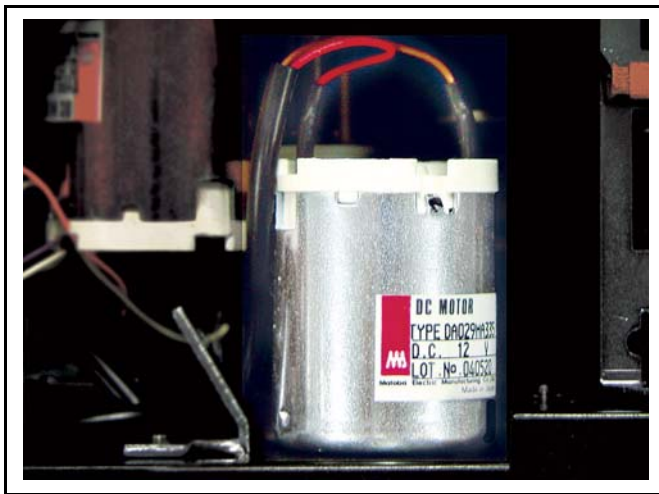


# Technical Bulletin 200607

[www.jcm-american.com](http://www.jcm-american.com)

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

## Parts are Parts



WBA Stacker Motor 070733

**Part No.** 070733

**Description:** WBA Stacker Motor

**Usage:** The Stacker Motor drives the Cash Box Stacker Assembly. It is the motor located on the right hand side of the transport as viewed from the front. It is sometimes referred to as the “Red Label Motor”.

**Note:** This motor was introduced as part of the Revision 3 Transport change provided in May 2004. It has a slightly higher torque than the previous transport motor. It was incorporated to increase transport serviceability and extend the life cycle of some internal components. This change also created a parts uniformity between the SS, SH and SU platforms.

## JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.43-08	B15C
UBA-10/11-SS	ID-024	V1.43-13	2F26
UBA-10/11-SS	ID-003K (Konami)	V1.43-08	EF90
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-30	2E22
WBA-12/13-SS	ID-003	V-3.60-30i*	D4BA
WBA-12/13-SS	ID-0C3	V-3.60-09i*	B992
WBA-12/13-SS	ID-022/023	V-3.60-03i*	44F1
WBA-12/13-SS	ID-044C	V-3.60-05i*	8E34
WBA-12/13-SS	ID-044	V-3.60-05i*	3A5B
WBA-12/13-SS	ID-024	V-3.60-30	C39E
DBV-200-B0/B1	ID-022/023	V-2.60-04-03	65BE
DBV-200-A2/A3	ID-004/BAR	V-2.60-05	C0B9
DBV-200-A2/A3	ID-044P/045P	V-2.60-05	BD95
DBV-200-A2/A3	ID-011/015	V-2.60-09	8BEC
DBV-200-A2/A3	ID-044/045W	V-2.60-04	83A9
DBV-200-A2/A3	ID-044WP/045WP	V-2.60-05	03D7
DBV-200-B4/B5	ID-024	V-2.60-09	3831
DBV-200-B4/B5	ID-003	V-2.60-02	8888

\* an “i” suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar’s Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar’s Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar’s Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar’s Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM’s Customer Service/Parts Sales departments concerning approved versions for jurisdictions of intended use.

## Save Time and Labor with JCM’s Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





# FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

[http://www.jcm-american.com/support/training\\_calendar.asp](http://www.jcm-american.com/support/training_calendar.asp)

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## Technical Tips

### Customer Notice:

Dear Customer,

Please be advised that effective June 30, 2006, Happ Controls will no longer be a distributor of JCM products. Of course, you may continue placing orders for JCM products directly with JCM American Corporation at:

925 Pilot Road, Las Vegas, Nevada 89119  
(702) 651-0000, Toll Free (800) 683-7248.




Furthermore, you may continue placing orders with any authorized JCM distributor in your area. A list of authorized JCM distributors can be found at: [http://jcm-american.com/sales/distributors\\_gaming.asp](http://jcm-american.com/sales/distributors_gaming.asp) containing all appropriate contact information.

Current authorized JCM Distributers are:

- American Gaming and Electronics
- Betson
- Global Casino Supply
- Mountain Gaming
- Patriot Gaming



American Customer Base

JCM TECHNICAL SUPPORT CONTACTS		
    	<b>General Product Support:</b>	
	Toll Free Product Support	(800) 683-7248
	Product Support Direct	(702) 651-3444
	Parts	(702) 651-3445
	Training	(800) 683-7248
	<b>Optipay Product Support (DBV-30X, RC-10, A-66)</b>	
	Toll Free Product Support	(800) 683-7248
	Parts	(702) 651-3445
	Training	(800) 683-7248
	<b>After Hours Support</b>	
JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:		
1. Call JCM American at (800) 683-7248, then		
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.		
3. Speak with a certified JCM support technician about your situation.		
TOVIS TECHNICAL SUPPORT CONTACTS		
<b>Tovis Support Center</b>		
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
Parts & Service	(702) 263-5560	roy@tovism.com
TRANSACT TECHNICAL SUPPORT CONTACTS		
Toll Free Product Support	(877) 748-4222	Transact Service Center (877) Epic950 (option 5), Mon - Fri, 8am to 8pm Eastern time, excluding holidays
Product Support Direct	(877) 748-4222	techsupport@transact-tech.com
Parts & Service	(877) 748-4222	techsupport@transact-tech.com

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