

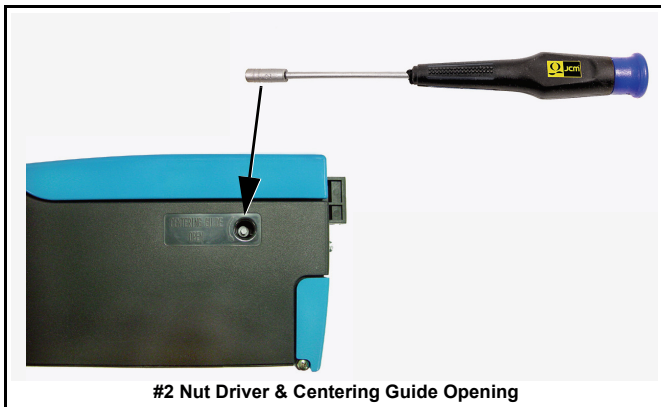


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www.jcm-american.com

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

Parts are Parts



#2 Nut Driver & Centering Guide Opening

Part No. 501-000131

Description: Nut driver, UBA centering mechanism

Usage: The UBA has a unique centering feature that repositions the bill for maximum acceptance. There are two access ports, one on either side of the Validator that exposes a small hexagonal rod that is attached to the centering rail. These ports allow the UBA to be opened using the UBA Centering mechanism Nut driver.

Usage: If a validator failure or power interruption occurs during acceptance, these rails may stop in the centering position. This condition will 'lock down' the Validator Cover making it impossible to open. Two ways exist to correct this situation: First, attempt to reset the Validator by removing and replacing the unit. This will cycle power and should clear the condition. If this method fails, use the Nut Driver to open the rails and unlock the cover.

JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.43-08	B15C
UBA-10/11-SS	ID-024	V1.43-13	2F26
UBA-10/11-SS	ID-003K (Konami)	V1.43-08	EF90
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-29	2E22
WBA-12/13-SS	ID-003	V-3.60-30i*	D4BA
WBA-12/13-SS	ID-0C3	V-3.60-09i*	B992
WBA-12/13-SS	ID-022/023	V-3.60-03i*	44F1
WBA-12/13-SS	ID-044C	V-3.60-05i*	8E34
WBA-12/13-SS	ID-044	V-3.60-05i*	3A5B
WBA-12/13-SS	ID-024	V-3.60-30	C39E
DBV-200-B0/B1	ID-022/023	V-2.60-04-03	32FC
DBV-200-A2/A3	ID-004/BAR	V-2.60-05	8F51
DBV-200-A2/A3	ID-044P/045P	V-2.60-05	8BD0
DBV-200-A2/A3	ID-011/015	V-2.60-09	5B42
DBV-200-A2/A3	ID-044/045W	V-2.60-04	5151
DBV-200-A2/A3	ID-044WP/045WP	V-2.60-05	D273
DBV-200-B4/B5	ID-024	V-2.60-09	070D
DBV-200-B4/B5	ID-003	V-2.60-02	44EE

* an "i" suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar's Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar's Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar's Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar's Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Customer Service/Parts Sales departments concerning approved versions for jurisdictions of intended use.

Save Time and Labor with JCM's Intelligent Cash Box System

The ICB[®] (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

http://www.jcm-american.com/support/training_calendar.asp

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Technical Tips

Question: What is the latest NexGen software update?

Answer: JCM engineering has identified that a print variation exists in recently released NexGen \$10 notes. This print variation is not visually detectable, but can result in reduced acceptance rates in specific instances on the DBV-200, UBA and WBA product lines. JCM is working closely with the Bureau of Engraving and Printing to rapidly develop new software for these platforms to address this identified issue. JCM engineering will also be evaluating and incorporating additional security enhancements as appropriate.


JCM expects to release the new firmware to our OEM partners in April, 2006. Each OEM will then submit it to their appropriate jurisdictional regulatory agencies, as required. Firmware change details and additional Customer Notifications will be released at that time.



NexGen \$10 Note



NOTE: As a stakeholder in the NexGen currency process, JCM works directly with the Department of Treasury - Bureau of Engraving and Printing to develop our software. JCM remains focused on designing our products to provide our customers with the maximum security and acceptance rates in the industry.

JCM TECHNICAL SUPPORT CONTACTS			
	General Product Support:		
	Toll Free Product Support	(800) 683-7248	
	Product Support Direct	(702) 651-3444	techsupport@jcm-american.com
	Parts	(702) 651-3445	parts@jcm-american.com
	Training	(800) 683-7248	training@jcm-american.com
	Optipay Product Support (DBV-30X, RC-10, A-66)		
	Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
	Parts	(702) 651-3445	parts@jcm-american.com
	Training	(800) 683-7248	training@jcm-american.com
	After Hours Support		
	JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:		
	1. Call JCM American at (800) 683-7248, then		
	2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.		
	3. Speak with a certified JCM support technician about your situation.		
	TOVIS TECHNICAL SUPPORT CONTACTS		
	Tovis Support Center		
	Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
	Parts & Service	(702) 263-5560	roy@tovism.com
	TRANSACT TECHNICAL SUPPORT CONTACTS		
	Toll Free Product Support	(877) 748-4222	Transact Service Center (877) Epic950 (option 5), Mon - Fri, 8am to 8pm Eastern time, excluding holidays
	Product Support Direct	(877) 748-4222	techsupport@transact-tech.com
	Parts & Service	(877) 748-4222	techsupport@transact-tech.com



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