



# Technical Bulletin 200603

[www.jcm-american.com](http://www.jcm-american.com)

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

## Parts are Parts



Support Bracket

**Part No.** 200-100317

**Description:** Support Bracket, "G" Pattern Bezel

**Usage:** This bracket is used to help support the "G" Pattern Bezel on the UBA platform.

**Note:** JCM Engineering created this bracket to support the "G" Pattern Bezel used on both the standard and Sentry type bezels. The "G" Pattern Bezel is used on the Aristocrat and Konami machines in the United States and on most OEM machines in the Australian market. This bracket provides additional support to the bezel and helps improve alignment of the bezel and the machine door, preventing possible damage to the UBA guides.

Please contact your local JCM Sales representative for availability and ordering.

## JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.43-08	B15C
UBA-10/11-SS	ID-024	V1.43-13	2F26
UBA-10/11-SS	ID-003K (Konami)	V1.43-08	EF90
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-29	2E22
WBA-12/13-SS	ID-003	V-3.60-30*	D4BA
WBA-12/13-SS	ID-0C3	V-3.60-09*	B992
WBA-12/13-SS	ID-022/023	V-3.60-03*	44F1
WBA-12/13-SS	ID-044C	V-3.60-05i*	8E34
WBA-12/13-SS	ID-044	V-3.60-05i*	3A5B
WBA-12/13-SS	ID-024	V-3.60-30	C39E
DBV-200(Head)	ID-004/BAR	V-2.60-05	F58C
DBV-200(Head)	ID-003	V-2.60-02	5069
DBV-200(Head)	ID-044	V-2.60	23A5
DBV-200-SH/SU	ID-003	V-2.60-02	7790
DBV-200-SH	ID-004/BAR	V-2.60-05	C0B9
DBV-200-SH/SU	ID-011/015	V-2.60-09	8BEC
DBV-200-SH/SU	ID-022/023	V-2.60-04-03	C1ED
DBV-200-SH/SU	ID-044P/045W	V-2.60-04	83A9
DBV-200-SH/SU	ID-044P/045P	V-2.60-05	BD95
DBV-200-SH/SU	ID-044WP/045WP	V-2.60-05	03D7
DBV-200-SS	ID-003	V-2.60-02	8888
DBV-200-SS	ID-022/023	V-2.60-04-03	65BE
DBV-200-SS	ID-024	V-2.60-09	3831

\* an "i" suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar's Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar's Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar's Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar's Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Customer Service/Parts Sales departments concerning approved versions for jurisdictions of intended use.

## Save Time and Labor with JCM's Intelligent Cash Box System

The ICB<sup>®</sup> (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





# FREE REGIONAL TRAINING

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[http://www.jcm-american.com/support/training\\_calendar.asp](http://www.jcm-american.com/support/training_calendar.asp)

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## Technical Tips

**Question:** What are the latest software upgrades available from JCM?

**Answer:** JCM engineering has released new firmware to our OEM partners for the NexGen \$10 bill that also contains multiple software upgrades. The upgrades made to this firmware include:

- Recognition patterns for the NexGen \$10 bill
- Improvement to security for counterfeit detection of \$100 bills (1996,2001,2003 series)
- Acceptance Improvements (\$50 2001, 2002, 2003, \$5 1999, 2002, 2003 series)
- ICB functionality Improvements. When replacing Cash Boxes the Validator will check for the presence of an ICB Module on the Cash Box. If the ICB Module is found powered ON (See Figure 1) and the Validator has the ICB disabled, an error signal will disable the Validator. If the ICB system is not being used, simply disable the Cash Box Module by moving the switch to the right (See Figure 2).

This ICB improvement applies to all WBA 12/13 and UBA10/ 11 versions (see the software list on the front page).

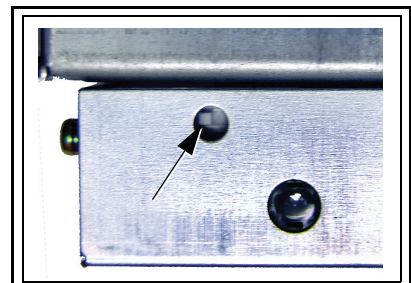


Figure 1 Disabled Validator

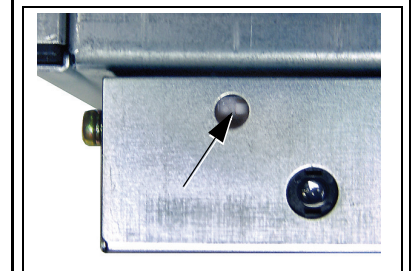


Figure 2 Disabled ICB

ICB Module

JCM TECHNICAL SUPPORT CONTACTS		
<b>General Product Support:</b>		
Toll Free Product Support	(800) 683-7248	
Product Support Direct	(702) 651-3444	techsupport@jcm-american.com
Parts	(702) 651-3445	parts@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
<b>Optipay Product Support (DBV-30X, RC-10, A-66)</b>		
Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
Parts	(702) 651-3445	parts@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
<b>After Hours Support</b>		
JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:		
1. Call JCM American at (800) 683-7248, then		
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.		
3. Speak with a certified JCM support technician about your situation.		
TOVIS TECHNICAL SUPPORT CONTACTS		
<b>Tovis Support Center</b>		
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
Parts & Service	(702) 263-5560	roy@tovism.com
TRANSACT TECHNICAL SUPPORT CONTACTS		
Toll Free Product Support	(877) 748-4222	Transact Service Center (877) Epic950 (option 5), Mon - Fri, 8am to 8pm Eastern time, excluding holidays
Product Support Direct	(877) 748-4222	techsupport@transact-tech.com
Parts & Service	(877) 748-4222	techsupport@transact-tech.com



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