

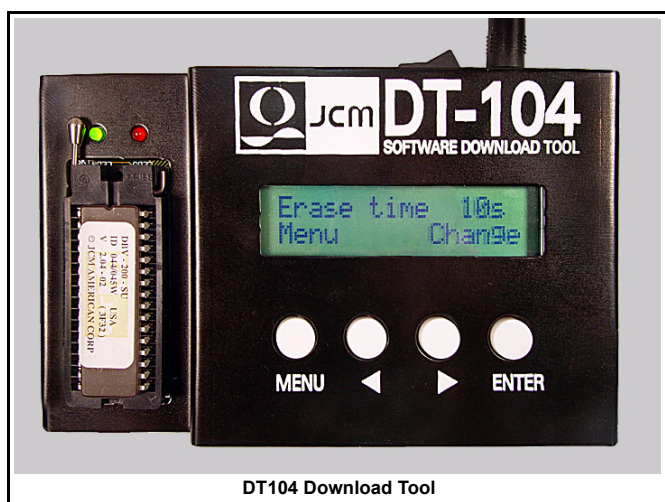


Technical Bulletin 200508

www.jcm-american.com

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

Parts are Parts



DT104 Download Tool

Part No. 701-000141

Description: Kit, Download Tool, DT-104

Usage: The DT-104 Download Tool is used to upgrade the Flash Memory on the DBV-200 and WBA products that utilize EEPROM memory technology. The DT-104 will upgrade one-megabit and four-megabit units faster than the previous DT-004 model.

Note: The DT-104 Download Tool was created by JCM Engineering in response to our customers' concern regarding download speeds. It is fully configurable with software-selectable options that allow the user to optimize the download settings. The DT-104 is compact in design and its base programming can be updated as necessary to insure peak performance.

JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
WBA-10/11-SS	ID-003	V-3.40-30	1DAA
WBA-10/11-SS	ID-022/023	V-3.40-03	4657
WBA-10/11-SS	ID-024	V-3.40-29	AD38
WBA-12/13-SS	ID-003	V-3.38-30i*	CC96
WBA-12/13-SS	ID-0C3	V-3.38-09i*	FF65
WBA-12/13-SS	ID-022/023	V-3.38-03i*	7686
WBA-12/13-SS	ID-044C	V-3.38-05i*	62C7
WBA-12/13-SS	ID-044	V-3.34-05i*	FD8D
WBA-12/13-SS	ID-024	V-3.38-29	C3EC
DBV-200-B0/B1	ID-022/023	V-2.51-04-03	32FC
DBV-200-A2/A3	ID-004/BAR	V-2.50-05	8F51
DBV-200-A2/A3	ID-044P/045P	V-2.50-05	8BD0
DBV-200-A2/A3	ID-011/015	V-2.50-09	5B42
DBV-200-A2/A3	ID-044/045W	V-2.50-04	5151
DBV-200-A2/A3	ID-044WP/045WP	V-2.50-05	D273
DBV-200-B4/B5	ID-024	V-2.50-09	070D
DBV-200-B4/B5	ID-003	V-2.50-02	44EE

* an "i" suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar's Entertainment)	2.05	3C93
TSP-02	024JC (New Jersey Caesar's Entertainment)	2.05	6B07
TSP-02	024LT (Lottery)	2.06	B2BF
TSP-02	024NJ (New Jersey)	2.00	798E
TSP-02	024NV (Nevada)	2.07	F98F
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar's Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar's Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Customer Service/Parts Sales departments concerning approved versions for jurisdictions of intended use.

The JCM Ticket In - Ticket Out Solution ... Reliability, Durability, Productivity

The TSP-02 (Thermal Security Printer) by JCM was specifically designed to meet the needs of your Ticket In - Ticket Out casino operation. Our printer is designed to outlast the competition. With printers in the field that have been running for over three years with no field issues, JCM takes pride in the technology used in our printer solution. By designing the bill validator and the companion printer to go with it, JCM can guarantee the maximum in acceptance rates and printed ticket quality. Contact your local JCM Sale Representative today for additional information.





FREE REGIONAL TRAINING

Give your techs the tools they need to keep your customers happy and your equipment running at peak efficiency. Call for further information.

Aug. Northern Louisiana
 Wisconsin
 Eastern Nevada
 Sept. Connecticut Regional

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Technical Tips

Software Applications on the Web

Question: Where can I find the latest WBA and UBA Software?

Answer: The following latest versions of JCM software applications are now available for download from the JCM Website:

Logo	Application	Version	Size
	WBA AccLoad	v1.03	853kb
	UBA AccLoad	v1.11	608kb
	WBA/DBV-200 Download Application	v1.20	217kb
	UBA Download Application	v1.11	599kb



These files contain the new Windows friendly download tools as well as the ACCLoad program. AccLoad allows viewing of the Validator's performance history. This feature allows the viewing of acceptance data as well as performance history information.

TECHNICAL SUPPORT CONTACTS

General Product Support:

Product Support techsupport@jcm-american.com
Parts parts@jcm-american.com
Training training@jcm-american.com

Optipay Product Support (DBV-30x, RC-10, A-66):

Product Support optipaysupport@jcm-american.com
Parts parts@jcm-american.com

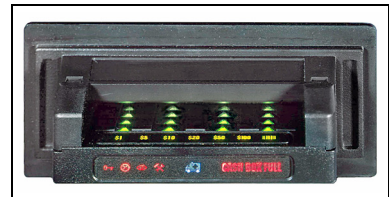
AFTER HOURS SUPPORT

JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline where technical support can be reached at anytime, 7 days a week. To reach our 24/7 after hour's hotline, just follow these easy steps:

1. Call JCM American at (800) 683-7248.
2. Select option 5 and wait for the call to be transferred to JCM after hour's technical support.
3. Speak with a certified JCM support technician.

NOW AVAILABLE on select IGT, Bally, WMS, Atronic, Summit & VLC Machines!

Sentry[®] is the latest product released by JCM. Sentry is a smart bill entry port with LED icons displaying the acceptance of up to six denominations plus barcode and last bill entered. There are also five error icons and a cashbox full indicator icon. With an easy machine retrofit, Sentry offers features appealing to both players and operators. Contact you local JCM sales representative for additional information.



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